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To: Mrs Mukando  
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Date: 29/02/2024  
Title: community service activities at Harare City Council

The Harare City Council is an essential part of the city of Harare, providing critical services to its residents. As part of my community service, I had the opportunity to work with the Harare City Council to help them in their mission to provide these services. My work included; environmental clean-up, garden maintenance, community campaigns, infrastructure improvement, among others which allowed me to gain valuable knowledge, experience and contribute to the betterment of the living standards of the local residents. I also learned about the challenges faced by the council and gained a better understanding of the city’s needs. Overall my experience with the Harare City Council was rewarding and eye-opening.

During the environmental clean-up drive, I joined a team of volunteers who worked tirelessly to remove litter, sweep streets and tidy up public areas in Glenview. We focused on areas that were particularly neglected or in need of attention. The work was quit challenging, but it was rewarding to see the transformations of these places. Not only did we improve the physical appearance of the area, but we also helped to create a more pleasant and sanitary environment for residents.

Garden maintenance was more than just physical labour, it was also an exercise in care and attention to detail. Weeding, pruning and watering required focus and precision, and we took pride in our word. It was gratifying to see the gardens come to life, flowers blooming and thrive under our care, knowing that our efforts would be enjoyed by the public, made the work even more meaningful.

I also participated in various community outreach programs organized by the council. Most of these programmes focused on raising awareness about important issues such as water conservation, pestilences and waste management. Community members were very receptive to our outreach efforts and they appreciated the information we provided and were eager to learn about how they could make a difference in their own communities. They also expressed gratitude for our presence and willingness to engage with them on important issues. It was clear that our efforts were making positive impacts. We also actively assisted in the distribution of cholera vaccines. We worked closely with the local health department and health workers to organize vaccination drives in our community.

Volunteering for infrastructural improvement projects was a unique and rewarding experience. We carried out many tasks which included painting public buildings, repairing damaged structures and assisting minor construction projects. It allowed me to get my hands dirty, literally and figuratively, while also making a tangible difference in the community. We tried our best to enhance infrastructure in the city and create more functional and visually appealing environment.

My work on community engagement allowed me to connect to a diverse group of people and build relationships that transcended differences. This also helped the council, showing them that they had the support of dedicated volunteers who were committed to making a difference. This inspired the council to do more to support the community and find new ways to improve the quality of lives for the residents. The council also gained a greater understanding of the challenges faced by the community. I also came to understand that it is not only the responsibility of the city council only to make sure that the community is in good condition, everybody should participate to improve the community and make it a better place for everyone.

The community was able reduce the impacts of the current outbreak of cholera in the whole country, the council realised that they had support from the community during environmental awareness campaigns and clean-ups. By improving waste management, clearing out dumping sites and raising awareness we made a difference in the health and wellbeing of the community.

The opportunity to serve the community allowed me to develop new skills and gain valuable insights into the local issues. I grew as a team player and advocate for positive change. This opportunity gave me the chance to apply my skills and knowledge in a real-world setting, which helped me to become a more well-rounded individual. My insights into the local issues also helped me to find practical solutions and make a positive impact on the council’s initiatives. In this way my community service was both personally and professionally rewarding.

My time at Harare City Council was a fulfilling and eye-opening experience. I learned the importance of community engagement and making a meaningful contribution to the society. I had the opportunity to make a real difference in the lives of local residents and contribute to the environmental awareness. This experience not only benefited my community but also broadened my perspective and expanded my skillset.