

# Tirth Shah

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## Summary

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- **2-3 years of development experience** with a robust foundation in object-oriented programming, full-stack web development, and software engineering principles.
- Proficient in Java, Python, and JavaScript.
- Practical experience in frontend development (HTML, CSS) and backend development (JDBC, SQL, API integration).
- Adept at problem-solving, debugging, and applying Agile methodologies to create efficient, scalable solutions.
- Strong team collaborator focusing on sales, upselling, and time management.

## Professional Experience

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Rogers Communication

**Sales Associate**

October 2023 – Present, Burlington, Ontario

- Provided customers with personalized product recommendations and solutions, leading to a **15% increase** in customer satisfaction and repeat business.

TridentCX

**Developer Intern**

August 2022 – September 2024, Toronto, Ontario

- Collaborated with a dynamic team to support digital transformation projects, focusing on backend development using Java to improve client-facing applications, resulting in a **30% increase in application performance**.
- Worked on enhancing web design and integrating targeted marketing solutions through RESTful APIs, improving customer engagement strategies and **boosting user interaction by 25%**.
- Contributed to creative digital strategies, merging technical expertise with business needs to craft innovative and user-centric web solutions for clients, leading to a **20% increase in client satisfaction**.
- Assisted in optimizing IT solutions for elevating online presence, aligning with the company's mission to drive business growth through digital innovation, which **increased online traffic by 40%**.

X'pert Infotech

**Java Software Intern**

July 2021 – July 2022, Ahmedabad, India

- Assisted in developing and testing Java applications, focusing on basic functionality and performance optimization.
- Supported senior developers by writing clean, efficient, well-documented Java code for small projects and internal tools.
- Utilized **Selenium** for automated testing of web applications, improving test coverage and ensuring application reliability.
- Assisted in optimizing IT solutions for **elevating online presence**, aligning with the company's mission to drive business growth through digital innovation.

## Education

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**Computer Systems Technology**

Mohawk College

August 2022 – Present, Hamilton, Ontario

Expected: December 2025