

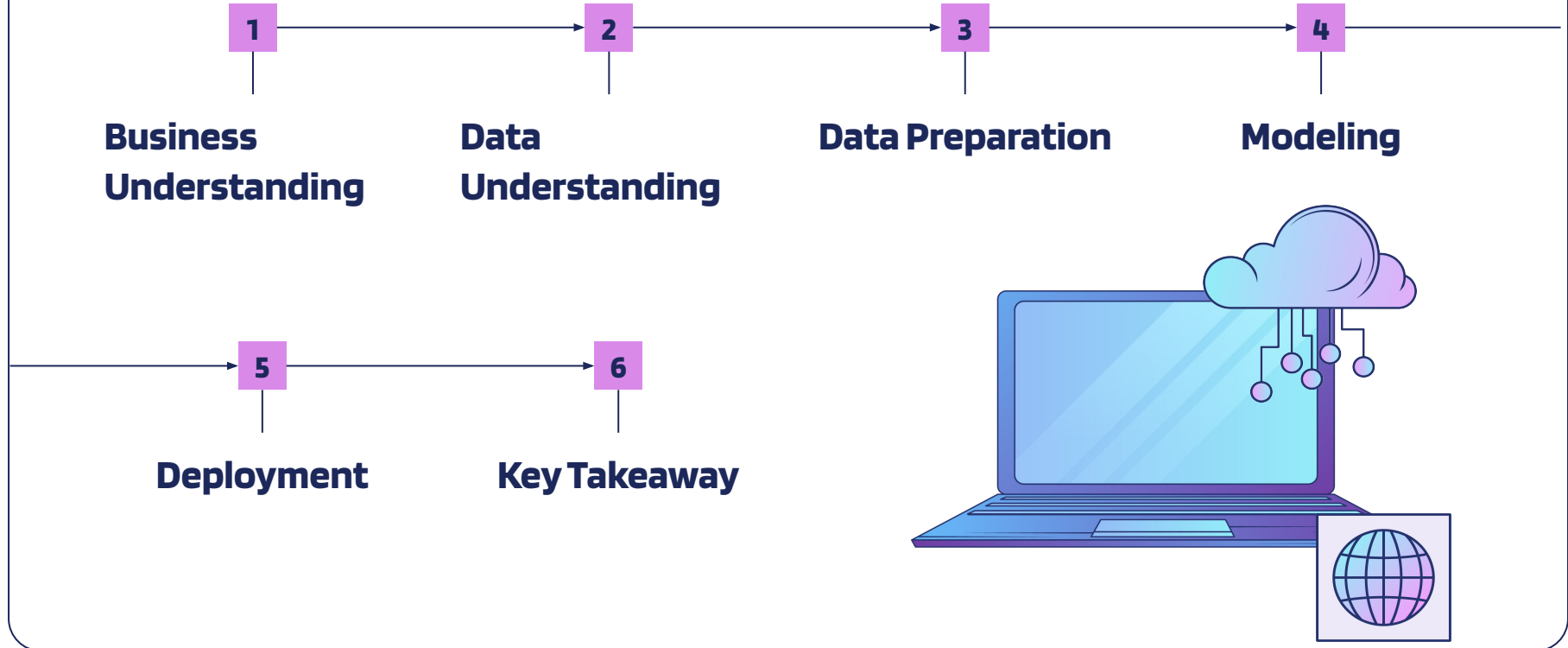


# **Click on Ads Prediction Analysis for Making Business Decisions**

DECISION 520Q Section B Team 18

Yinan Chen, Tirth Pravin Gala, Yuhe (Tiffany) Jin, Chenjie (Angelina) Sun

# Flow of Presentation



# Business Understanding

## 1. Industry & Challenge:

Focus: Telecommunication industry.

Main Challenge: Not a well defined target segment of customers

## 2. Impact:

Direct impact on revenue.

Increases customer acquisition costs.

Negative feedback from lost customers.

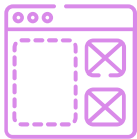
## 3. Strategy:

Prioritize early identification of potential customers

Recommendations as to refining our advertisement for better retention.



# Objectives



## Our aim

- Analyze potential customers in the telecom industry.
- Minimize cost of each impression and it's impact on revenue.
- Prioritize identification of patterns in viewers
- Recommend refinement in advertising strategies.



## The tasks

- Predict customer retention or departures.
- Recommend fine tuning of retention strategies.
- Discover key product/service combinations.
- Offer tailored retention insights to optimize allocation of marketing resources

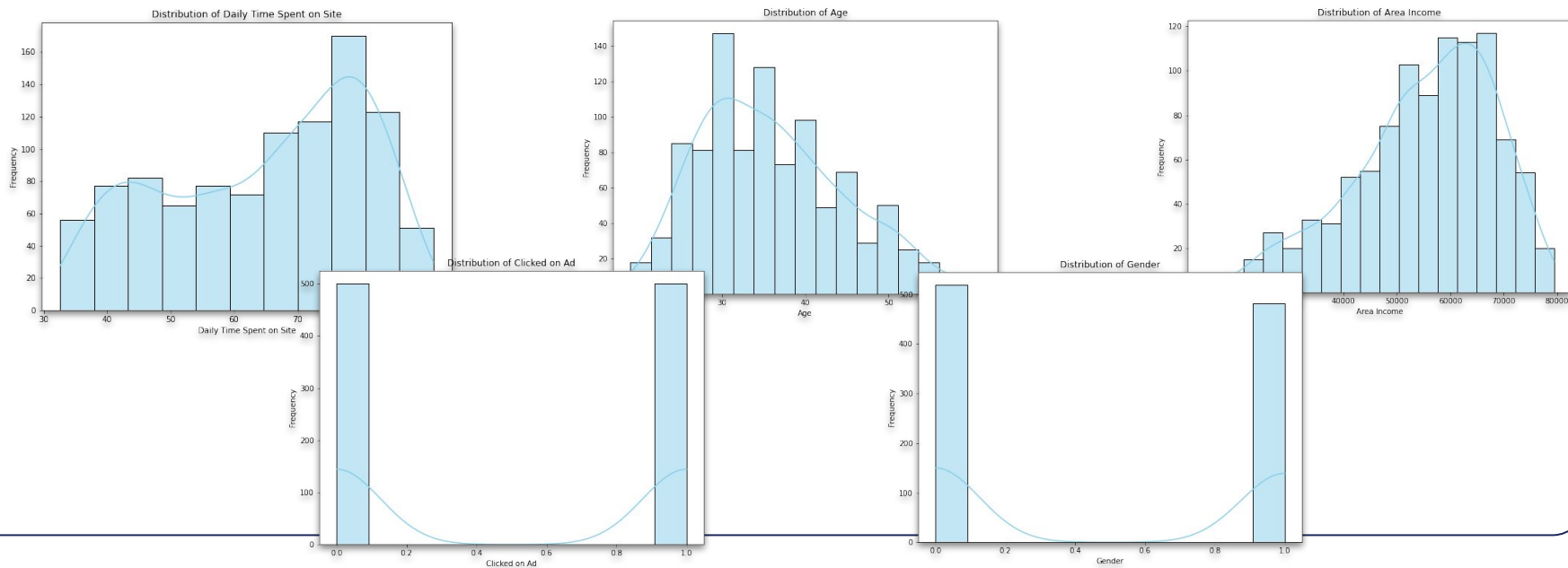
# Data Understanding

- Data Source

The **Advertisement - Click on Ad dataset** is retrieved from **Kaggle**

- Exploratory Data Analysis

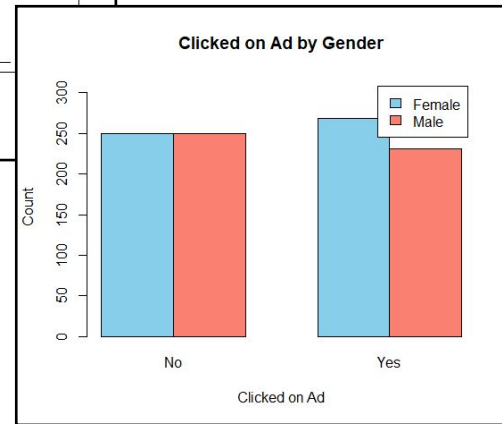
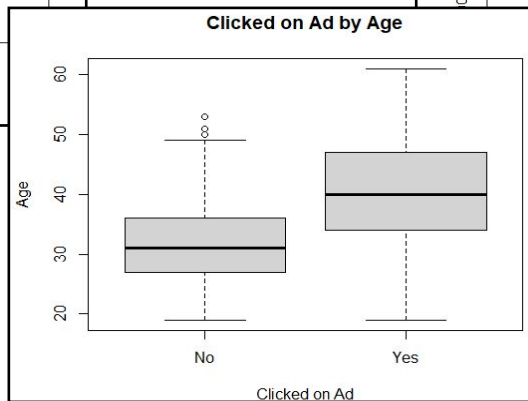
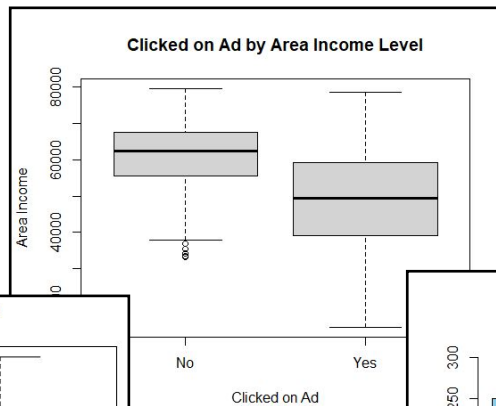
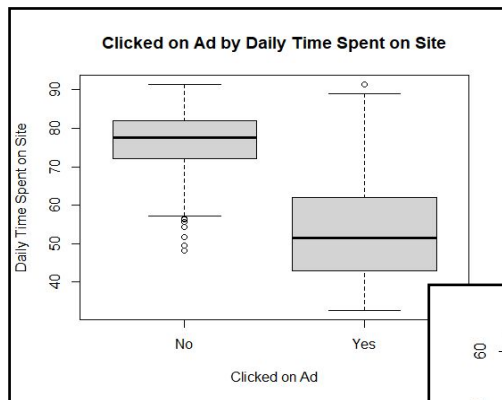
5 Variables — Clicked On Ad, Daily Time Spent on Site, Age, Area Income, Gender



# Data Understanding

## Exploratory Data Analysis

5 Variables — Clicked On Ad, Daily Time Spent on Site, Age, Area Income, Gender



# Modeling

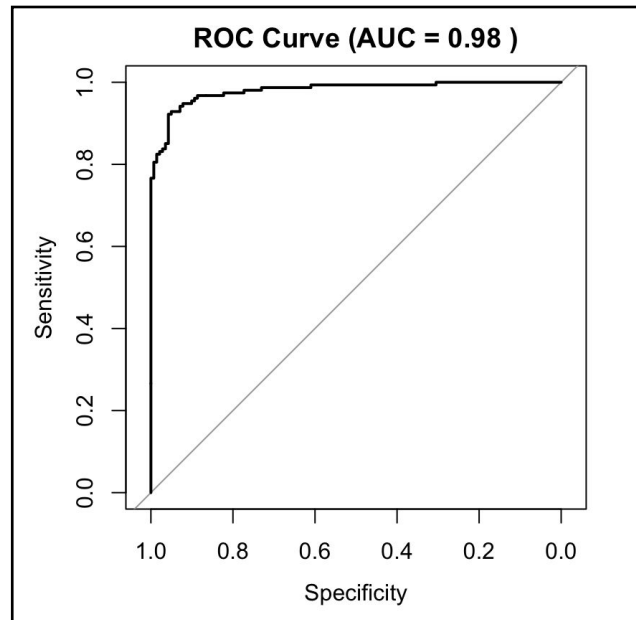
5-Fold Cross Validation

Evaluation Metric: Accuracy

	In-Sample Accuracy	Out-of-Sample Accuracy
Logistic Regression	0.9206	0.9255
Decision Tree	0.7998	0.8315
CART	0.8374	0.8122
LASSO	0.9168	0.9205

ROC curve & AUC :

high discrimination ability.



# Deployment



## Deployment of Data Mining Result

- Feed the data featuring characters of visitors of a certain website
- Predict a Clicked on Ad Rate for the exact ad
- Choose the websites where the ad can bring in the highest Clicks



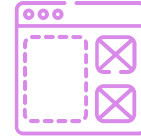
## Issues to be Aware of

- Biases and Inaccurate Results
- Model Robustness and Generalization
- Dramatic Change in the Market



## Ethical Consideration

- Dataset itself may face some ethical issues
- Whether and where to place our ads would cause unexpected ethical problems



## Other Risk & Proposed Solution

- Risk: specific features of a certain ad
- Solution: A/B testing on ad placement platforms



# Proposed Solution and Insights

1

Focus on viewing behaviors of telecom ads on third-party sites.

2

Emphasis on total click count over click-through rate.

3

Tested models: logistic regression, decision tree, CART, LASSO.

4

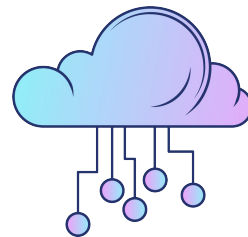
Outstanding AUC of 0.98 on the ROC curve.

5

Lack of impression data led to focus on the raw click counts.

6

Analysis shows predictive modeling role in enhancing digital advertising.



# Thank You!



# Appendix

