

CONTACT DETAILS

giridharv77@gmail.com

+91-9949101000

CORE COMPETENCIES

Delivery
/Portfolio
Management



Digital
Transformations



Cloud
Transformations
& Data
Migrations



Pre-sales
Expertise



Delivery
Operations



EDUCATION



MBA from ICFAI University,
2014

AMIE (Graduation in
Mechanical Engineering)
from The Indian Institution
of Engineers (India),
Calcutta, 1992

CERTIFICATIONS

PEGA certified Business Architect 8.7

GCP Cloud Digital Leader

Certified SAFe 5 & 6 Agilist

AWS Solution Architect Associate

**Certified Scrum Master from Scrum
Alliance**

ITIL foundation V3 from EXIN, NL



Giridhar Voonna

Delivery Leader - Digital Transformations



PROFILE SUMMARY

- A competent professional with **over 27 years** of rich & extensive experience across delivery, delivery operations and Practice building in **Information Technology sector**
- Proven track record of developing platforms, people and processes and successfully **delivering complex digital transformation** programs.
- Expertise in handling ADM and AMS engagements
- Certified PEGA Business Architect 8.7, SAFe 5 & 6 Agilist, Google Cloud certified Cloud Digital Leader, AWS CSAA, CSM and ITIL V3
- Trained in PMI's PfMP and PMP. Certification is underway.
- Implementation expertise of Agile/Scrum projects, ITIL, LEAN and ISO 20k
- Domain expertise of Telecom, Airports, Utilities, Healthcare, Finance & Manufacturing industries
- Expertise in handling 500+ team size, P&L, Optimization of operational and delivery costs, setting up governance and process methodologies, portfolio management, competency development and knowledge management



WORK EXPERIENCE

October 2022 to Till Date : Cognizant Technology Solutions, Hyderabad Digital Delivery Leader for Central Europe Banking Portfolio:

- Managing multiple banking digital technology portfolios in Agile environments
- Experience in managing a cross functional delivery teams
- Communicate the broader business objectives and portfolio vision throughout the portfolio
- Key contribution in Strategic initiatives, Stakeholder management, financial parameters (Cost control, Margins improvements, Revenue tracking, Profit and Loss monitoring), Operational parameters and Team Management
- Govern portfolio efforts in a scaled, agile environments.
- Team Capability building and prepare them for Market readiness through extensive training and certifications on niche technologies
- Provide extensive analysis of the portfolio's value streams to enable lean budgeting
- Stay current with all current and future projects, customer demands, budget, monitor portfolio in real time to ensure it is achieving strategic objectives
- Partner with delivery teams to develop lean business cases that link business benefits to technology investments for funding and allocation requests

IT SKILLS

Cloud Platforms: AWS, GCP

Enterprise Architecture : MEGA Hopex V2

Portals & Content Management: IBM WebSphere Portal

System Design Tool: UML, Rational Software Architect

Internet Technologies: Java/J2EE, EAI

BPM: Oracle BPM, PEGA 8.7.X

Project Management: Microsoft Project Plan

Lifecycle Models: Agile, Waterfall, Incremental and Iterative

Recognitions/Awards:

Awarded “Super Boss” two times in Wipro

Winner of “Best Program” and “Best Manager” award in Satyam

Hobbies:

Photography

Movie Watching

Listening to Melodious Music

Spend time with family

- Predict and identify risks and opportunities created by inter-dependencies between product deliveries
- Support the identification and removal of barriers to product delivery

Nov 2020 to Sep 2022 : Wipro Limited, Toronto

Delivery Head, Canada

- Led Canada based Telecom Customers with worldwide services
- Spearheaded top-line and bottom-line of the portfolio
- Drove both “Run” and “Change” business of the customers
- Worked on multiple proposals to help grow the business
- Led Digital Transformation and Cloud Transformation engagements
- Led SFDC portfolio and delivered app development and production rollout.

Highlights:

- Led the migration initiative for ~225 application from AWS to GCP cloud.
- Achieved highest customer satisfaction levels through value creation
- Driven the Delivery Lead growth with the proactive ideas.
- Achieved improvement in 10% Operating margin over 4 quarters through additional revenue through change requests, Contract to hire, Onsite to Offshore movements, freshers development, moving offshore resources to onsite through work permits, High Cost contractors reductions

Aug 2018 - May 2019: Wipro Limited, Dubai

Digital Transformation for RTA

- Deployed MEGA HOPEX V2 platform for a prestigious Government Organization based in Dubai:
- Implemented MEGA’s HOPEX Enterprise Architecture tool covering the Strategy, Business, Data, Application and Technology Domains. This is a complete Enterprise Architecture repository of all EA artifacts for the enterprise.
- Created enhanced Meta model based on EA requirements. Collected artifacts, diagrams, and data for all EA domains and imported into new tool as per enhanced Meta model.
- Implemented enhanced Business Process Analysis capability by migrating all existing business processes to new tool.
- Developed viewpoints, analysis and decision-making capability for Management team, Business Analysts and Architects
- Implemented MEGA’s HOPEX EA governance capability to manage and govern repository content updates with central oversight.
- Integration of MEGA HOPEX platform with 5 systems through TIBCO
- Migration of IBM’s SA data to the newly enhanced meta model in MEGA HOPEX platform

Highlights:

- Ability to model complex architectures
- Impact analysis across all the architecture domains
- Single source of truth for whole RTA, removing silos and inconsistency
- Multi-dimensional analysis and reporting
- Governance workflows to manage change
- Visibility from Strategy to execution
- Allows scenario planning based on chosen objectives.

Engineering & Construction:

- Heading E&C vertical Delivery, Operations and Delivery enablement functions

- Management of 4 accounts delivery
- I was responsible for CoD and Ops parameters and executed all 4 accounts projects with in the defined norms at vertical level. All are key growth accounts with \$ 27 mil USD revenue.
- End-to-end Account delivery with extensive third-party engagement, risk/dependency management and stakeholder engagement at CxO/Project Board level
- As part of innovation ideas / implementations, implementing 3 projects for GTAA and about 10 ideas presented to customer.
- Standardize delivery by implementing start green initiative and ERT
- Managing account Cost of Delivery along with Ops parameters.
- Supporting business development team, preparing proactive proposals, responding to RFPs and commercials.
- Working with support functions on resource fulfilment.
- Working with onsite IT directors and Wipro team in initiating Business Transformation and Technology transformation large programs, technology assessment and training needs.
- Organize and lead customer visits at offshore centres (Pune, Hyderabad and Bangalore)

Financial Services:

- Accountable for managing 220-member team, 50 million USD Data delivery of a large global banking customer headquartered in UK..
- Responsible for the account growth, P&L, customer satisfaction and employee satisfaction. Delivery portfolio consists of Application Development & Maintenance Consulting and Domain Solutions.
- Reduced 15% of Cost of Delivery through Next-Gen implementation, automation, resource optimization, Pass-through reduction and contractor reduction
- Managed Services Proposal: Projected savings of 30% over 6 months through multi-vendor consolidation, Automation and redundancy elimination.
- Workflow implementation using Oracle BPM
- Through AIX to Linux migration, we have moved legacy data from AIX to Linux to increase speed of data retrieval and enhanced security.
- Deployed in-house tools and improved 30% productivity of UKBI team :
 - Automating code review tool – 20% of effort savings
 - Automating code development – 40% of effort savings
 - Smart Data Solution – 25% of effort savings in test execution