

## CONTACT DETAILS

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## CORE COMPETENCIES

Delivery  
/Portfolio  
Management

Digital  
Transformations

Cloud  
Transformations  
& Data  
Migrations

Pre-sales  
Expertise

Delivery  
Operations

## EDUCATION

MBA from ICAI University,  
2014

AMIE (Graduation in  
Mechanical Engineering)  
from The Indian Institution  
of Engineers (India),  
Calcutta, 1992

## CERTIFICATIONS

PEGA certified Business Architect 8.7

GCP Cloud Digital Leader

Certified SAFe 5 & 6 Agilist

AWS Solution Architect Associate

Certified Scrum Master from Scrum  
Alliance

ITIL foundation V3 from EXIN, NL



# Giridhar Voonna

## Delivery Leader - Digital Transformations



## PROFILE SUMMARY

- A competent professional with **over 27 years** of rich & extensive experience across delivery, delivery operations and Practice building in **Information Technology sector**
- Proven track record of developing platforms, people and processes and successfully **delivering complex digital transformation** programs.
- Expertise in handling ADM and AMS engagements
- Certified PEGA Business Architect 8.7, SAFe 5 & 6 Agilist, Google Cloud certified Cloud Digital Leader, AWS CSAA, CSM and ITIL V3
- Trained in PMI's PfMP and PMP. Certification is underway.
- Implementation expertise of Agile/Scrum projects, ITIL, LEAN and ISO 20k
- Domain expertise of Telecom, Airports, Utilities, Healthcare, Finance & Manufacturing industries
- Expertise in handling 500+ team size, P&L, Optimization of operational and delivery costs, setting up governance and process methodologies, portfolio management, competency development and knowledge management



## WORK EXPERIENCE

**October 2022 to Till Date : Cognizant Technology Solutions, Hyderabad**  
**Digital Delivery Leader for Central Europe Banking Portfolio:**

- Managing multiple banking digital technology portfolios in Agile environments
- Experience in managing a cross functional delivery teams
- Communicate the broader business objectives and portfolio vision throughout the portfolio
- Key contribution in Strategic initiatives, Stakeholder management, financial parameters (Cost control, Margins improvements, Revenue tracking, Profit and Loss monitoring), Operational parameters and Team Management
- Govern portfolio efforts in a scaled, agile environments.
- Team Capability building and prepare them for Market readiness through extensive training and certifications on niche technologies
- Provide extensive analysis of the portfolio's value streams to enable lean budgeting
- Stay current with all current and future projects, customer demands, budget, monitor portfolio in real time to ensure it is achieving strategic objectives
- Partner with delivery teams to develop lean business cases that link business benefits to technology investments for funding and allocation requests

## IT SKILLS

**Cloud Platforms:** AWS, GCP

**Enterprise Architecture :** MEGA Hopex V2

**Portals & Content Management:** IBM WebSphere Portal

**System Design Tool:** UML, Rational Software Architect

**Internet Technologies:** Java/J2EE, EAI

**BPM:** Oracle BPM, PEGA 8.7.X

**Project Management:** Microsoft Project Plan

**Lifecycle Models:** Agile, Waterfall, Incremental and Iterative

## Recognitions/Awards:

Awarded “Super Boss” two times in Wipro

Winner of “Best Program” and “Best Manager” award in Satyam

## Hobbies:

Photography

Movie Watching

Listening to Melodious Music

Spend time with family

- Predict and identify risks and opportunities created by inter-dependencies between product deliveries
- Support the identification and removal of barriers to product delivery

## **Nov 2020 to Sep 2022 : Wipro Limited, Toronto Delivery Head, Canada**

- Led Canada based Telecom Customers with worldwide services
- Spearheaded top-line and bottom-line of the portfolio
- Drove both “Run” and “Change” business of the customers
- Worked on multiple proposals to help grow the business
- Led Digital Transformation and Cloud Transformation engagements
- Led SFDC portfolio and delivered app development and production rollout.

### **Highlights:**

- Led the migration initiative for ~225 application from AWS to GCP cloud.
- Achieved highest customer satisfaction levels through value creation
- Driven the Delivery Lead growth with the proactive ideas.
- Achieved improvement in 10% Operating margin over 4 quarters through additional revenue through change requests, Contract to hire, Onsite to Offshore movements, freshers development, moving offshore resources to onsite through work permits, High Cost contractors reductions

## **Aug 2018 - May 2019: Wipro Limited, Dubai Digital Transformation for RTA**

- Deployed MEGA HOPEX V2 platform for a prestigious Government Organization based in Dubai:
- Implemented MEGA’s HOPEX Enterprise Architecture tool covering the Strategy, Business, Data, Application and Technology Domains. This is a complete Enterprise Architecture repository of all EA artifacts for the enterprise.
- Created enhanced Meta model based on EA requirements. Collected artifacts, diagrams, and data for all EA domains and imported into new tool as per enhanced Meta model.
- Implemented enhanced Business Process Analysis capability by migrating all existing business processes to new tool.
- Developed viewpoints, analysis and decision-making capability for Management team, Business Analysts and Architects
- Implemented MEGA’s HOPEX EA governance capability to manage and govern repository content updates with central oversight.
- Integration of MEGA HOPEX platform with 5 systems through TIBCO
- Migration of IBM’s SA data to the newly enhanced meta model in MEGA HOPEX platform

### **Highlights:**

- Ability to model complex architectures
- Impact analysis across all the architecture domains
- Single source of truth for whole RTA, removing silos and inconsistency
- Multi-dimensional analysis and reporting
- Governance workflows to manage change
- Visibility from Strategy to execution
- Allows scenario planning based on chosen objectives.

## **Engineering & Construction:**

- Heading E&C vertical Delivery, Operations and Delivery enablement functions

- Management of 4 accounts delivery
- I was responsible for CoD and Ops parameters and executed all 4 accounts projects with in the defined norms at vertical level. All are key growth accounts with \$ 27 mil USD revenue.
- End-to-end Account delivery with extensive third-party engagement, risk/dependency management and stakeholder engagement at CxO/Project Board level
- As part of innovation ideas / implementations, implementing 3 projects for GTAA and about 10 ideas presented to customer.
- Standardize delivery by implementing start green initiative and ERT
- Managing account Cost of Delivery along with Ops parameters.
- Supporting business development team, preparing proactive proposals, responding to RFPs and commercials.
- Working with support functions on resource fulfilment.
- Working with onsite IT directors and Wipro team in initiating Business Transformation and Technology transformation large programs, technology assessment and training needs.
- Organize and lead customer visits at offshore centres (Pune, Hyderabad and Bangalore)

#### Financial Services:

- Accountable for managing 220-member team, 50 million USD Data delivery of a large global banking customer headquartered in UK..
- Responsible for the account growth, P&L, customer satisfaction and employee satisfaction. Delivery portfolio consists of Application Development & Maintenance Consulting and Domain Solutions.
- Reduced 15% of Cost of Delivery through Next-Gen implementation, automation, resource optimization, Pass-through reduction and contractor reduction
- Managed Services Proposal: Projected savings of 30% over 6 months through multi-vendor consolidation, Automation and redundancy elimination.
- Workflow implementation using Oracle BPM
- Through AIX to Linux migration, we have moved legacy data from AIX to Linux to increase speed of data retrieval and enhanced security.
- Deployed in-house tools and improved 30% productivity of UKBI team :
  - Automating code review tool – 20% of effort savings
  - Automating code development – 40% of effort savings
  - Smart Data Solution – 25% of effort savings in test execution