

TISHA ANDERSON

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[LinkedIn](#) | [GitHub](#) | [Portfolio](#)

JUNIOR FULL-STACK WEB DEVELOPER

Full Stack Web Developer with a strong background in Quality Assurance and a passion for both design and development. Effective at combining creativity and problem-solving to develop visually pleasing, user-friendly applications. Known for strong attention to detail, organizational skills, and a commitment to delivering high-quality solutions.

TECHNICAL SKILLS

Technical Languages and Frameworks: REACT, HTML5, CSS3, JavaScript, OOP, SQL, NoSQL, Bootstrap, Node.js, MongoDB, MySQL, jQuery, Express.js, GraphQL

Applications: Microsoft Office Suite (Word, Excel, PowerPoint), GitHub, Slack

PROJECTS

React-Studio

- *Designed and developed a single-page portfolio application using React, HTML, CSS, and JavaScript, showcasing web development projects and skills.*
- *Implemented responsive design, navigation, contact form validation, and external profile links, maintaining a keen eye for user experience and aesthetics.*
- **Links:**
 - [Github](#)
 - [Live Site](#)

PlantPal

- *Created a full-stack application using Node.js, Express.js, MySQL, and Handlebars.js, featuring RESTful API functionality, authentication, and responsive design.*
- *Focused on creating a polished and user-friendly interface while adhering to quality code standards.*
- **Links:**
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 - [Live Site](#)

Intensity

- *Built a MERN-stack single-page application integrating MongoDB, GraphQL, Node.js, Express.js, and REACT.*
- *Prioritized user authentication, responsive design, and polished UI, showcasing problem-solving skills and enhancing portfolio appeal.*
- **Links:**
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EXPERIENCE

Quality Assurance Lead

Custom Ink | Flower Mound, TX | 2020 - 2023

- *Collaborated closely with production and shipping teams to align QA processes with development goals and timelines.*
- *Led the QA team, fostering collaboration and ensuring adherence to standards.*
- *Developed and implemented SOPs to enhance efficiency and consistency in QA activities.*
- *Trained and mentored QA team members, facilitating skill development and knowledge sharing.*
- *Identified and mitigated risks to product quality, safety, and compliance.*

Key Accomplishments:

- *Spearheaded a quality improvement initiative within an 8-member team, elevating quality rating from levels 1-3 to an exceptional level of 6-8 (with 8 representing the highest standard).*
- *Orchestrated a transformation within the shipping department, increasing output by nearly 50% compared to previous levels.*
- *Fostered a culture of teamwork and collaboration, resulting in a streamlined operational process with mistakes decreasing to less than 25% of previous levels.*
- *Achieved outstanding results in both quality assurance and shipping departments, setting new standards for operational excellence.*

Bartender

Buffalo Wild Wings | Denton, TX | 2016 - 2020

- *Provided exceptional customer service by courteously engaging with an average of 50-70 patrons per shift, with upwards of 150-200 patrons on high-volume nights, leading to a 95% customer satisfaction rating.*
- *Expertly mixed and served over 100 different drinks per shift, with upwards of 300 drinks on high-volume nights, according to standard recipes and customer preferences, consistently receiving positive feedback.*
- *Processed payments accurately using cash registers or POS systems, maintaining cash draw integrity rate of 99.9%.*
- *Actively promoted specials and upsold premium drinks, increasing daily sales by 15% on average.*

Front Desk Associate

FYZICAL Therapy and Balance Centers | Addison, TX | 2016

- *Managed daily front desk responsibilities*
- *Maintained strong multitasking abilities and organization skills to ensure smooth front desk operations.*
- *Communicated with clients via phone, email, and in-person interactions.*

EDUCATION

Full Stack Web Development Boot Camp Certificate | Southern Methodist University, Dallas, TX

- *An intensive program focused on gaining technical programming skills in HTML, CSS, JavaScript, jQuery, Bootstrap, MVC, Node.js, MySQL, NoSQL, MongoDB, Express, Handlebars.js, and ReactJS.*

Bachelor of Science | University of North Texas, Denton, TX