

# CTS Tool

The CTS Tool will be enhanced with new features effective March 20.



## CTS Interface for User ID Help

A screenshot of the CTS Tool interface. It features two main sections: 'Primary Fields' and 'Secondary Fields'. The 'Primary Fields' section includes input fields for Account Number, Login ID, Email Address, First Name, Last Name, Phone Number, Meter Number, and UUID Number. The 'Secondary Fields' section includes input fields for Company Name, Address Line 1, and Zip, along with a 'User Role' section with radio buttons for Regular User, Admin, and All (selected). Below these sections are filters for 'SORT BY' (Email Address), 'Application' (---Select---), and 'User Type' (Regular). A 'Submit' button is located at the bottom.

- Primary Query Fields now includes Meter Number and UUID number
- Secondary Query Fields now includes User Role of Regular User (non-admin), Admin, and All to locate the admin or users for the entered account number or login id. All is checked by default, to return all results.
- The Application Filter option allows results filtered by administered applications:
  - Claims
  - FRO
  - GFBO
  - IPAS
  - WGRT
  - WNRT

**Note:** To reduce search results utilize Application Filter or the User Role options.

Delete									Next	
									Records 1 - 100 of 2208	
Delete User	Login ID	UUID Nbr	Last Modified	First Name	Last Name	Last Login	Email	Company	Phone	
	75070000	g00002de73	06-25-2013	Abhijeet	Ghosh	06-25-2013	Abhijeet_Ghosh@syntelinc.com	Abhi		

- Search results that exceed 100 records will now have Next and Previous displayed to review the additional results.

Login ID : Babu136	
UUID Nbr	g00002de73
Secret Question	What is the name of a childhood pet?
Secret Answer	<a href="#">Verify Secret Answer</a>
First Name	Abhijeet
Last Name	Ghosh
Company Name	Abhi
Address Line 1	10 fedex pkwy
City	Sydney
State	
Zip	2015
Country	AU
Email	Abhijeet_Ghosh@syntelinc.com
Phone	9945977880
Last Time Login	11-09-2011 01:31
Last Time Modified	11-09-2011 01:31
Password Expiration Date	
Other Applications	Global Trade Manager FedEx Desktop

Account #/Meter Number 700030270/100003762	User Role	Registration date	Last Login date	Version	Admin
FedEx Passkey	Admin	07/07/09	07/07/09	IPAS	
Pickup Online	User	07/07/09	07/07/09		
Order Supplies Online	User	07/07/09	07/07/09		
Shippers Export Declaration	User	07/07/09	07/07/09		
Account Specific Rates	User	07/07/09	07/07/09		

#### Delete Reason

Duplicate Account ▼ Delete

[Back to Search](#)

- Password Expiration Date will indicate if the users password has expired or not. If blank the PW is still active. A date in this field will indicate that the PW has expired and when.
- A version of EACI will display for New Registrations and Migrated accounts to indicate that the account is on the new Shipping Administration. A version of IPAS identifies the account has not been migrated and still on legacy Shipping Administration.
- EACI in the Version column for the FedEx Passkey application identifies the account is on the new Shipping Administration.