

2017

## Fedex Domestic Features of Services

Service	Basic Commitment (excluding extended)	Max Weight / Max Length	Restrictions	M	T	W	Th	F	Sat	Sun
First Overnight (FO)	8:00 – 9:30 AM (area dependent)	150 lbs. 119" length	No COD, HAL, or Express Tag	☐	☐	☐	☐	☐	☐	
Priority Overnight (PO)	10:30 AM	150 lbs. 119" length		☐	☐	☐	☐	☐	☐	
Standard Overnight (SO)	3:00 PM	150 lbs. 119" length	No ADG, or HAL	☐	☐	☐	☐	☐	Pickup Only	
2 Day AM (TA)	10:30 AM	150 lbs. 119" length	No ADG or Service to Hawaii	☐	☐	☐	☐	☐	Pickup Only	
2 Day (ES)	Business: 4:30 PM Residential: 8:00 PM	150 lbs. 119" length	No ADG	☐	☐	☐	☐	☐	☐	
Express Saver (XS)	Business: 4:30 PM Residential: 8:00 PM	150 lbs. 119" length	No ADG, or HAL	☐	☐	☐	☐	☐	Pickup Only	
Ground	End of Business Day (8:00 AM – 6:00 PM)	150 lbs. 108" length	Business to Business	☐	☐	☐	☐	☐		
Home Delivery	End of Business Day (9:00 AM – 8:00 PM)	70 lbs. 108" length	Business to Residence, No Hazmat		☐	☐	☐	☐	☐	

COD=Care of Delivery, HAL=Hold at Location, ADG=Accessible Dangerous Goods

## Delivery Area Surcharge

PO,SO,TA,ES,XS	Per Package Charge	Max Charge: Multiweight Pricing
Commercial & Extended	\$2.60	\$12.90
Alaska	\$24.00	Not Applicable
Hawaii	\$7.00	Not Applicable
Residential	\$3.90	\$12.90
Extended Residential	\$4.20	\$12.90
Ground	Per Package Charge	Max Charge: Multiweight Pricing
Commercial & Extended	\$2.45	\$12.20
Intra-Hawaii Commercial	\$1.00	Not Applicable
Ground and Home Delivery	Per Package Charge	Max Charge: Multiweight Pricing
Residential (Ground)	\$3.90	\$12.90
Residential (Home Delivery)	\$3.35	\$12.90
Extended Residential	\$4.20	\$12.90
Alaska Residential	\$30.00	Not Applicable
Hawaii Residential	\$12.00	Not Applicable
Intra-Hawaii Residential	\$1.00	Not Applicable

## Domestic Surcharges and Fees (Express AND Ground)

Additional Handling Surcharge	\$11.00 per package	Unauthorized Package	\$115.00 per package	Adult Signature Required	\$5.50 per package
Address Correction	\$14.00 per correction	Saturday Delivery and Saturday Pickup	\$16.00 per package	Direct and Indirect Signature Required	\$4.50 per package
Dangerous Goods (Accessible)(PO/FO only)	\$90.00 per package	Hazardous Materials	\$32.00 per package	Residential Delivery	\$3.85 per package (\$3.45 per package for Home Delivery)
Dangerous Goods (Inaccessible)	\$45.00 per package	Missing or Invalid Account Number	\$14.00 per shipment	Dry Ice	\$5.00 per package
Email Return Label	\$1.00 per label	Oversize Charge	\$72.50 per package	Express Tag	\$5.00 per package
Pickup / Return Pickup	\$4.00 per package (\$3.00 per package if Ground AND scheduled electronically) / \$4.00 per package	Ground Weekly Pickup Fee	\$13.00 per week (invoiced weekly shipping charges of \$75 or more) \$26.00 per week (invoiced weekly shipping charges of less than \$75)	Ground Tag	\$7.00 per package (electronic request, commercial location) \$8.00 per package (customer service request or residential location)
Reroute of Shipment	\$14.00 per package	Print Return Label	\$0.50 per label	COD	\$13.00 per package

## Declared Value

Package Type Limits
Fedex Envelope and Fedex Pak both have a Max DV of \$500 while all other Package Types have a limit of \$50,000 (Clinical Pak is \$50,000)
Extraordinary Value – DV Limit of \$1,000
Artwork, Film, Antiques, Glassware, Plasma Screens, Jewelry, Furs, Precious Metals, Stocks, Bonds, Cash Letters or cash equivalents, Collector's items, Guitars (20 years or older), Scale Models
Declared Value
\$3 for shipments valued between \$100.01–\$300 \$1 per \$100 of declared value over \$300

## Notes

- Length & Girth = L + 2W + 2H
- Length is always the largest dimension
- Max Length & Girth = 165"

For more information please refer to the 2017 Service Guide @ <http://www.fedex.com/us/service-guide/>