

MDM Enrollment Instructions for Miradore MD Management

Purpose

This document provides comprehensive step-by-step instructions for IT support staff to enroll and manage Windows 10 devices using Miradore Full Management.

The guide covers:

- Generating and applying a Miradore PPKG provisioning package
- Verifying device enrollment and management in Miradore

SECTION 1 — Generate Miradore PPKG

Step 1: Log into Miradore Console

1. Open your browser → go to Miradore login page.
2. Sign in with your admin account.

Step 2: Navigate to Windows Full Management Enrollment

1. Go to Enrollment → Windows → Full Management.
2. Click Create New Provisioning Package.

Step 3: Configure the PPKG

1. Set Package Name: Win10-FullEnroll
2. Set Device Owner: Corporate
3. Assign User: Client Miradore email
4. Set Device Group: Default
5. Leave security/signing as Unsigned

Step 4: Export PPKG using Windows Configuration Designer (WCD)

1. Open Windows Configuration Designer on host.
2. Click Import a provisioning package → select Miradore.icdproj.
3. Click Export → Provisioning package → Build
4. Save the .ppkg to a known folder (e.g., Downloads).

Step 5: Transfer PPKG to VM

- Use USB flash drive or network share.
- Copy the .ppkg to the Client Desktop.

SECTION 2 — Install PPKG and Enroll VM

Step 1: Install PPKG on Host Machine

1. Double-click the .ppkg file on Desktop.
2. Click Yes / Add when prompted.
3. Wait a few minutes while Windows applies the package.

Step 2: Confirm Enrollment

- Windows will show This device is now managed.
- Miradore agent is installed automatically.

Step 3: Verify in Miradore Console

1. Refresh Devices → Windows Enrollment in Miradore.
2. Confirm VM appears with:
 - Device Name = VM hostname
 - Assigned User = User email
 - Enrollment Type = Full Management

Step 4: Optional Test Commands

- Send a remote lock or notification from Miradore.
- Confirm action is received on VM.