# Tasneem Titus

#### WORK EXPERIENCE

Retail Assistant

#### Bibi and Bella Pty Ltd

January 2021 - December 2021

- Welcome new and existing customers.
- Select appropriate products to meet their needs and expectations.
- Answering the phone, assisting customers with queries and complaints and managing it through a satisfactory solution.
- Stock and inventory control.
- Operated cash register.
- Processing customer payments, using the shop's Point of Sale (POS) system.
- Stay up to date with merchandise, especially new products.

### EDUCATIONAL BACKGROUND

# GED - General Educational Development Certificate Ged.com

NQF level 4 / Matric equivalent 2021

# PROFESSIONAL SUMMARY

An aspiring Software Developer, dedicated to improving skills through hands-on learning and development work. Fast learner and a collaborative team player with strong analytical abilities. Always embracing change and always up for a new challenge.

### **PROFICIENCIES**

• Fluent in English and Afrikaans

### SOFT SKILLS

- Analytical thinker
- Computer literate
- Online marketing

## **SKILLS**

- JavaScript
- Nodejs
- HTML
- CSS
- Git