Tor Jansson

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WORK EXPERIENCE

Exact Sciences

Laboratory Processing Supervisor *Madison, WI*   **Jan 2020 – Present**
↳ Technical Business Analyst *Madison, WI* (internal temporary assignment)   Dec 2021 – Apr 2022

- Tracked KPIs and specimen processing information for quality and productivity using Tableau, EPIC, document management systems, and laboratory information management systems
- Developed and managed new shift of up to 34 employees tracking payroll, trainings, and related workstreams
- Reviewed and edited operational processes and procedures regularly for projects and continuous improvement
- Revised policies and standard operating procedures as subject matter expert in a fast-paced laboratory environment adhering to GXP in accordance with OSHA, NYSDOH, CAP, and CLIA
- Performed IT infrastructure requirements gathering for internal multi-cancer team as technical business analyst role with IT lab operations for Baltimore clinical lab space utilizing Agile and Scrum methodologies

ABS Global, Intelligen Technologies

Senior System Technician *Windsor, WI*   **Mar 2018 – Jan 2020**

- Team lead role guiding and auditing production associates for lab producing bovine artificial insemination straws
- Utilized Kanban for tracking and owning associate-submitted, small projects to drive continuous improvement
- Participated as 5S Lean team member to design new sample storage and post-production analysis process with improvements in turnaround time and quality
- Reviewed and revised QA material, standard operating procedures, and training modules

Congress Bundestag Youth Exchange

Fellow *Heidelberg, Germany*   **Jul 2016 – Jul 2017**

- Youth Ambassador role for U.S. state department fellowship program in German academic and work settings
- Guided patients in German Language in both group- and individual-settings through ergonomic therapies

Innes Lab Group

Undergraduate Researcher (paid) *Bloomington, Indiana*   **May 2014 – May 2015**

- UG research position in plant pathology lab working with A. thaliana and bacteria P. syringae and E. coli

EDUCATION & CERTIFICATIONS

Data Analytics M.S. **Southern New Hampshire University** (online, ongoing)   **May 2021 - Present**

Biology B.S. **Indiana University** *Bloomington, IN*   **Aug 2012 – May 2015**

Business Management Certificate **Indiana University** *Bloomington, IN*   **May 2015**

ADDITIONAL

Computer	Windows OS, MacOS, Microsoft Office Suite (incl. Visio, Project)
	EPIC (Beaker), ADP, SAP, ServiceNow, Confluence, Planview, Jira
	Windows OS, MacOS, Visio, MS Project, SPSS, R, SQL, Access, Excel (VBA)
Languages	**English:** Native **German:** Full Professional Fluency (C2) **Swedish:** Skilled
Hobbies	Woodworking, sailing, upholstery, cooking