

# Tim Jarratt - Passionate Engineer, Architect, and Leader

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I practice empathic leadership and enable my teams to achieve great outcomes for end-users and the business through a culture of collaboration and transparency.

(2020 - Present)      Senior Engineering Manager, VMware  
Paris, France

I led our team in Europe through the transition after my previous employer, Pivotal Software, was acquired by VMware.

- Increased number of courses taught by 400%
- Ran workshops for 1000+ customer engineers across 50 countries
- Provided leadership for teams of engineers building our internal software
- Launched a network of external partners to deliver Kubernetes training courses

(2018 - 2020)      Director of Engineering, Pivotal  
Paris, France

I took on the opportunity to lead our education services in Europe, with a role that touched upon nearly all aspects of the business and delivery.

- Hired and mentored teams of engineers and instructors across Europe
- Partnered with sales and services leadership to build a pipeline of customers
- Created new workshops to further expand the reach of our business
- Provided direction and architecture support for our development teams efforts producing our Learning Management System software used to run trainings

2015 - 2018      Engineering Manager - Pivotal Software  
(Paris, France)

After my earlier success leading teams, I was promoted to manager and responsible for mentoring engineers, designers and product managers across multiple teams. I was our first manager in our Paris office and established our presence in France.

- Mentored 40+ engineers, designers and product managers over three years
- Grew 10+ of my direct reports to take on leadership roles
- Led hiring for engineers in France, interviewing 200+ candidates
- Architected and implemented applications for customers in France, Netherlands, Germany, and the United Kingdom

2013 - 2015

Engineer, Generalist - Pivotal Labs  
San Francisco, California

I joined Pivotal Labs as a generalist software engineer, and rapidly found myself taking on more responsibility as leadership opportunities. Worked with clients from all major industries (e-Commerce, Banking, Aviation, Automotive) to help them launch new products and revolutionize their development process.

- Led app development teams as large as 80+ contributors
- Coached and mentored colleagues and customers to take on leadership roles
- Delivered cleanly architected applications using TDD, CI / CD
- Ran weekly team retrospectives
- Built internal tooling to speed up development
- Trained dozens of R&D and partner engineers on best practices
- Contributed to open source tools used by thousands of engineers
- Built new open source tools to meet emerging needs (TDD or swift and golang)

(2011 - 2013)

Engineer - Nearbuy Systems  
Menlo Park, California

Nearbuy was a software startup aiming to help Brick and Mortar retailers facing disruption from Amazon and e-Commerce competitors. As an engineer, I led efforts to build new in-store experiences and grow the business by onboarding new customers.

- Migrated time-series data from Postgres to Cassandra to scale our customers
- Researched and implemented “shopper-tracking” vision systems in C++
- Built large-scale multi-tenant multi-vendor presence tracking systems in AWS
- Built full-stack customer facing functionality in Ruby on Rails, CSS, Javascript

2010 - 2011

Automation Engineer - Apple  
Cupertino, California

Helped drive adoption of Agile methodologies, including TDD, collective code ownership, continuous integration. Worked directly with engineers, management, design and program management. Met a lot of great people, taught them a lot about testing, and learned an awful lot about managing humans.

- Wrote and maintained a suite of automation to test for regressions
- Operated the internal wiki server used by tens of thousands of Apple employees worldwide, keeping it patched, running upgrades, debugging performance issues
- Discovered, investigated, and triaged bugs in daily new builds