

Case 1:

Steps:

Actor actions

1. User calls and waits 5 rings
3. User leaves voicemail message
4. Owner accesses mailbox later

System Responses

2. Voicemail prompt plays
5. Voicemail plays

Case 2:

Steps:

Actor actions

1. Owner remote accesses mailbox
3. Owner deletes messages

System Responses

2. Prompts for command
4. System confirms there are no new messages

Case 3:

Steps:

Actor actions

1. Administrator accesses system
3. Admin is deleting unused mailboxes
4. Admin accesses delete mailbox option
6. Admin deletes them

System Responses

2. Prompts for command
5. Gives list of mailboxes that can be deleted
7. System confirms deletion

