

# Balancing Customer Interactions and Travelling Distance in Supermarket Design

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# Relevance of the Problem

- Supermarkets maximise travelled distance<sup>[1]</sup>
- Not desirable in health crisis (like COVID-19)
- Why ABM?
  - Heterogeneous population
  - Interacting agents

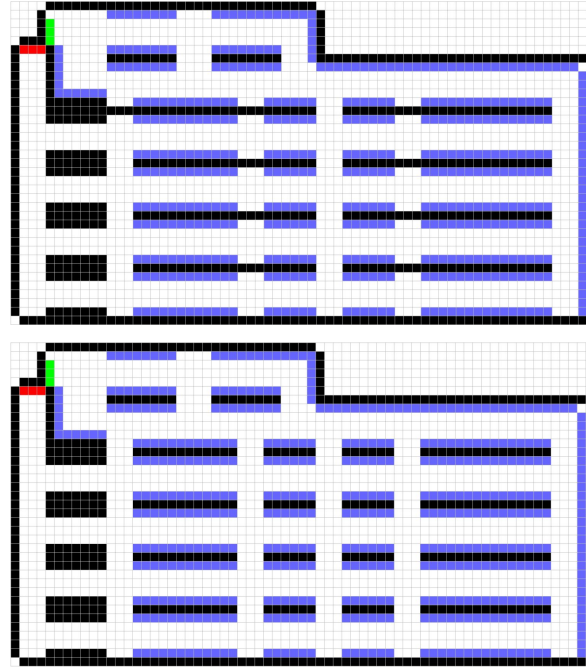
<sup>[1]</sup> Boros et al. (2016)

# Description Model

- Entity 1: Spatial Unit
  - Wall
  - Objective
- Entity 2: Agents
  - Heterogeneous
  - Walking speed, vision, familiarity

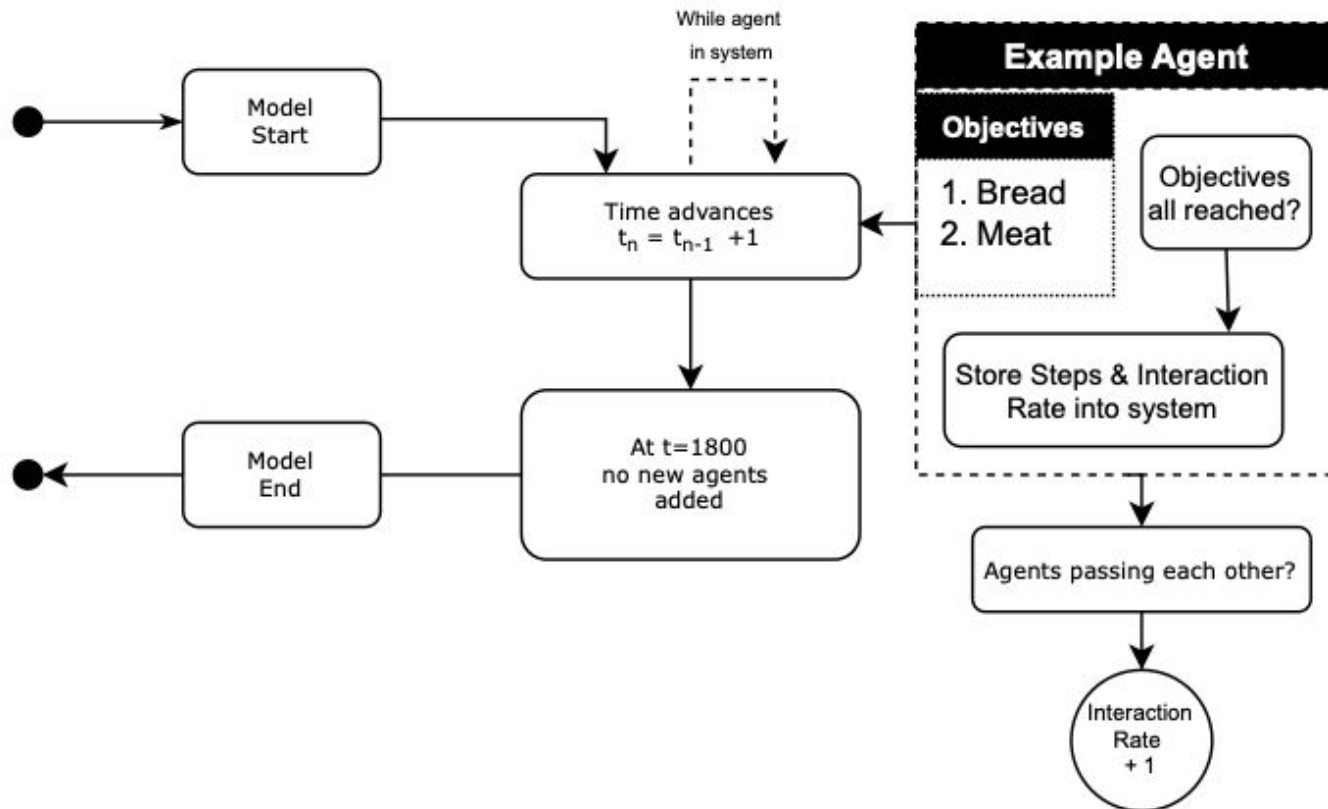
# Supermarket Layouts

- Grid Layout <sup>[2]</sup>
- Free Form Layout <sup>[2]</sup>
- Scale:
  - 1 cell = 0.5x0.5 metres
  - 67x35 cells eq. 33.5x18.5 metres
  - 1 time step = 2 seconds
  - Door closes after 1800 time steps eq. 1 hour



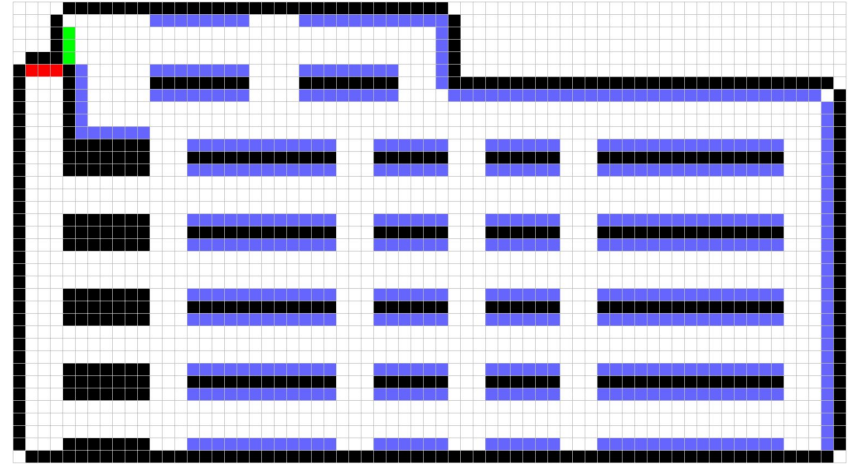
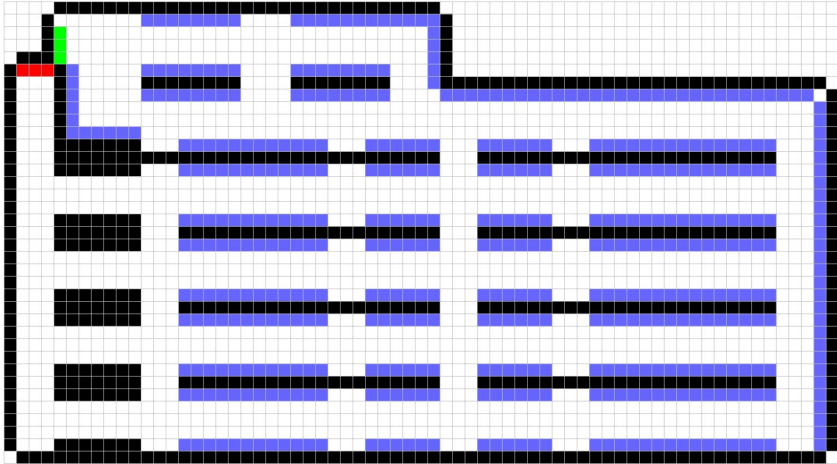
<sup>[2]</sup> Vrechopoulos et al. (2004)

## Supermarket Model



# Research Question

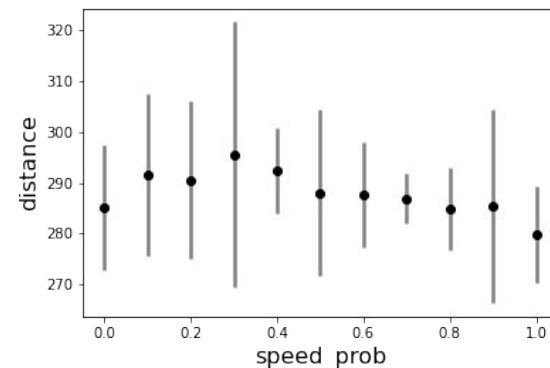
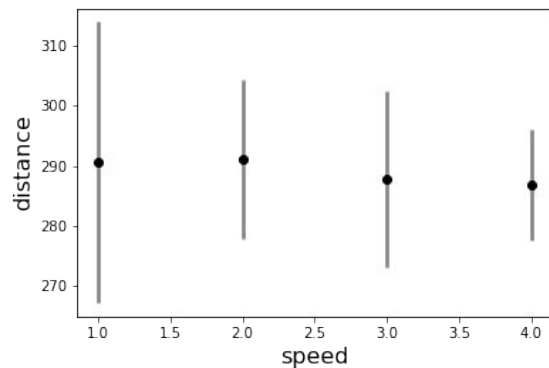
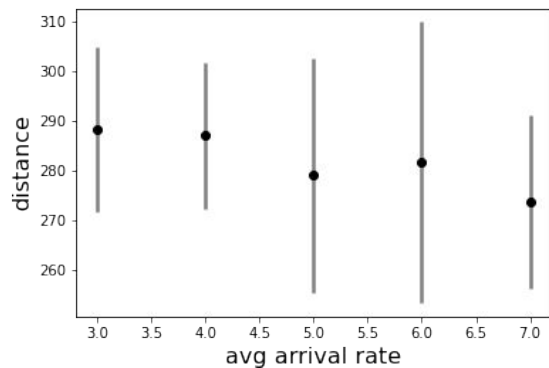
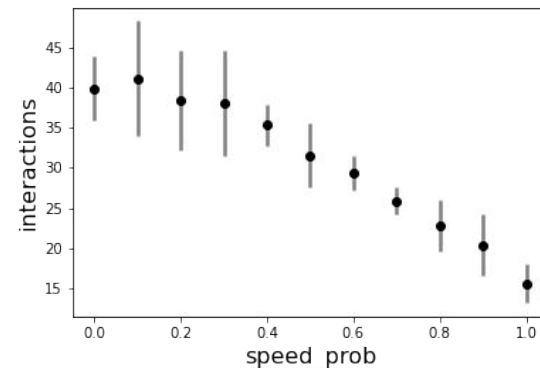
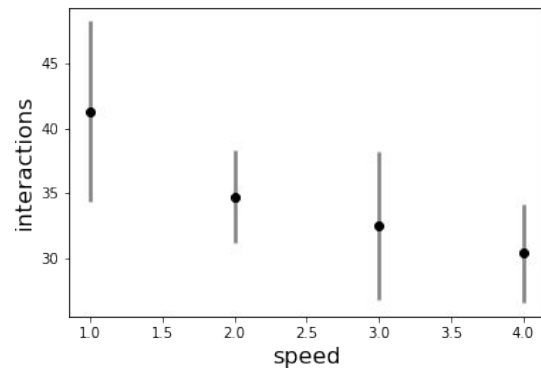
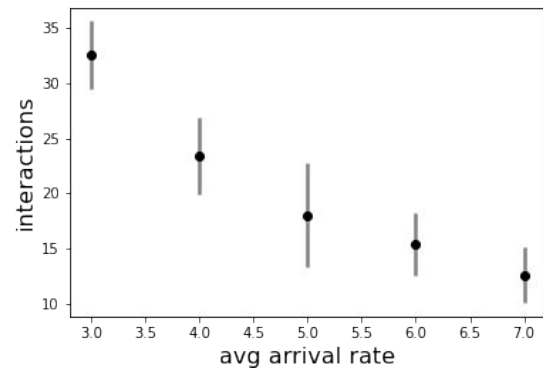
How do the different supermarket layouts influence the mean number of agent interactions and agent travelled distance?



# Outcome Measures & Input Parameters

- Outcome Measures
  - Interactions: Other agents within two cells
  - Distance: The number of cells travelled
- Input Parameters
  - Average arrival time (Poisson)
  - Two familiarity values and their distribution
  - Two speed values and their distribution
  - Two vision values and their distribution

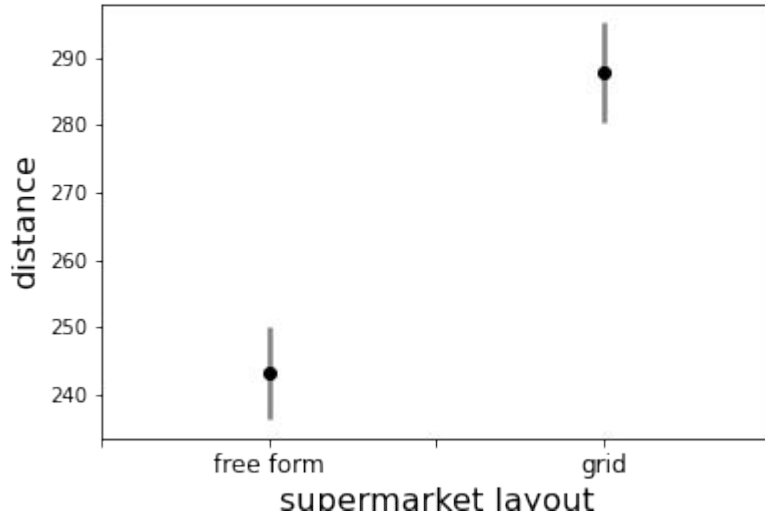
# OFAT Sensitivity Analysis



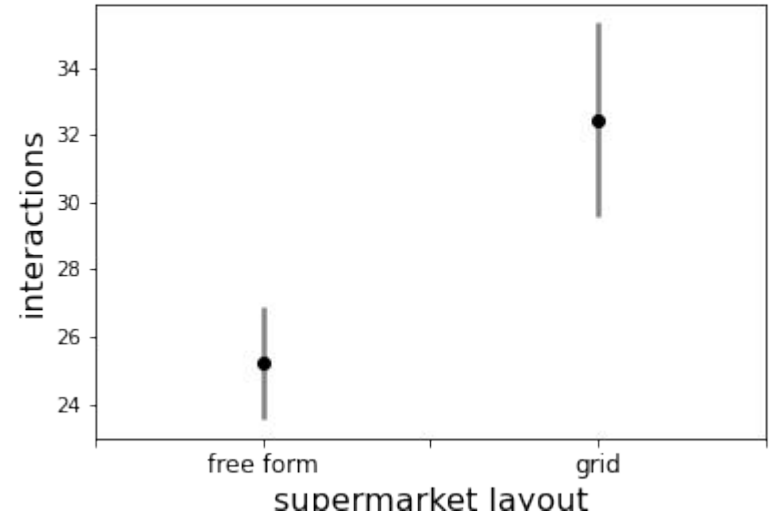


# Results

- The free form layout has significantly lower distances and interactions compared to the grid layout



Welch:  $t(17) = -13.2$ ,  $p = 1.05e-10$

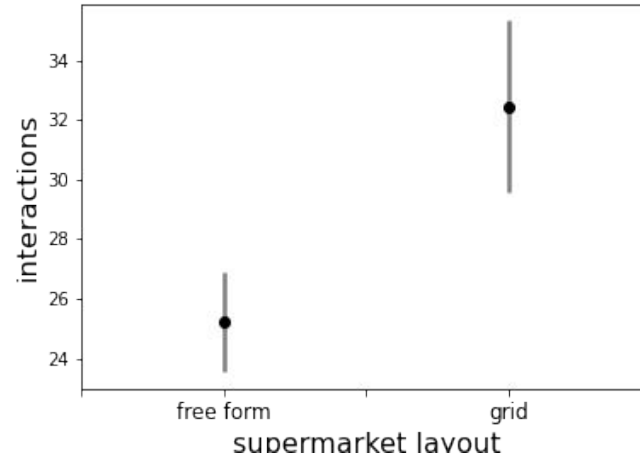
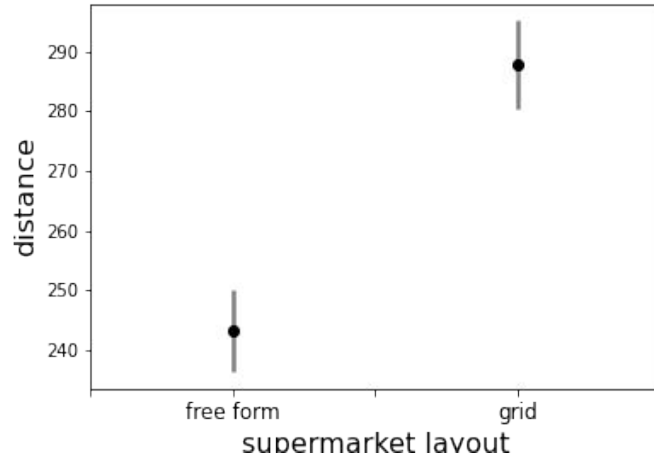


Welch:  $t(14) = -6.51$ ,  $p = 1.16e-05$

# Conclusion

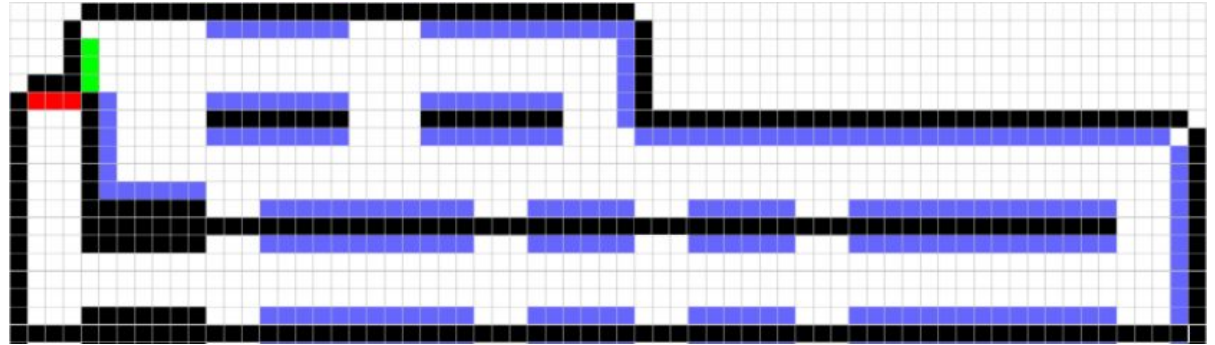
RQ: How do the different supermarket layouts influence the mean number of agent interactions and agent travelled distance?

The grid layout has higher travelled distance for agents and higher mean agent interactions compared to the free form layout.



# Future Work

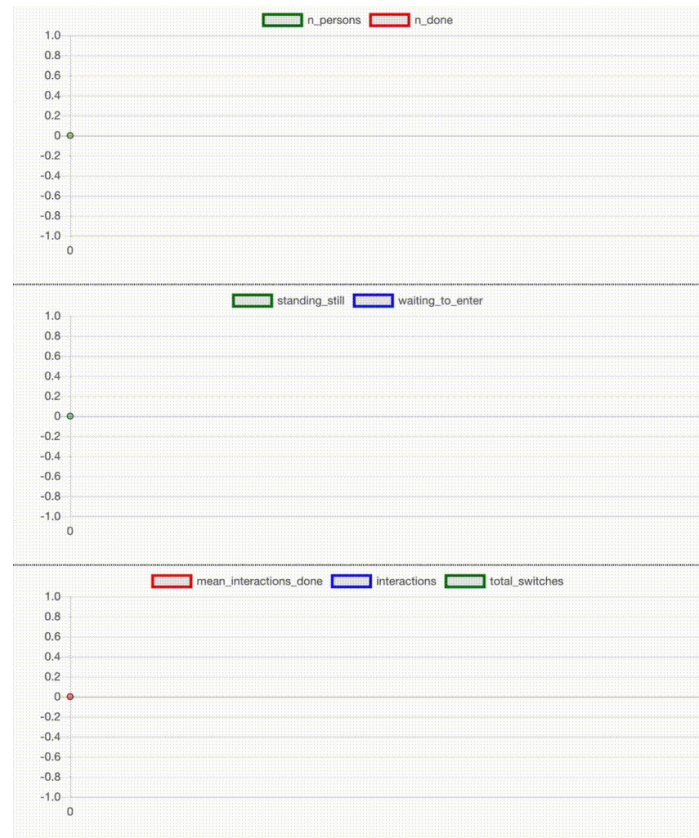
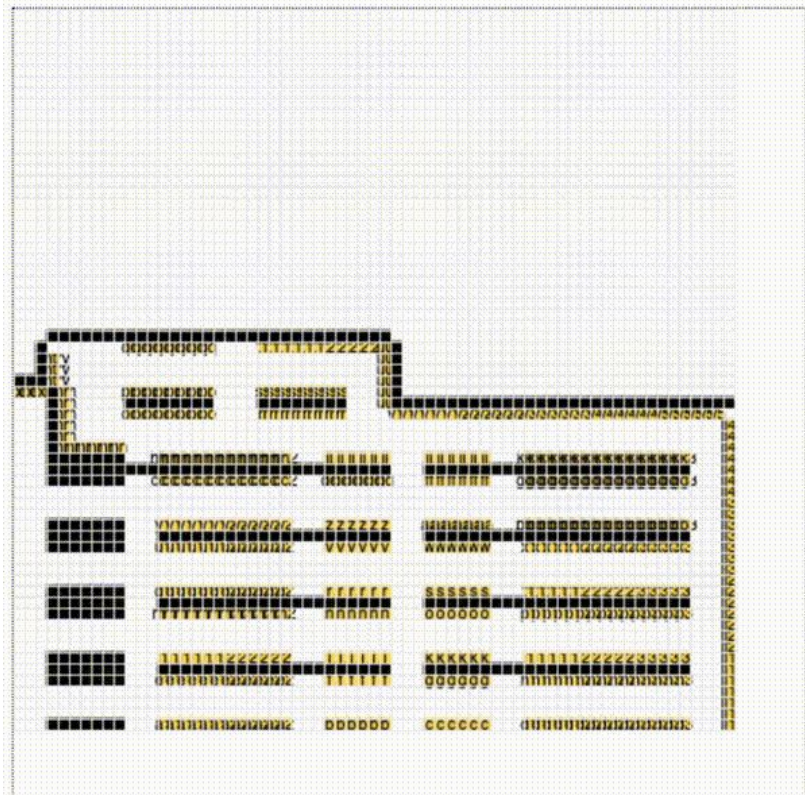
- Validation, comparing to observed data
- What chance to get diseased from an interaction
- More supermarket layouts (e.g. Loop/racetrack layout<sup>[2]</sup>)

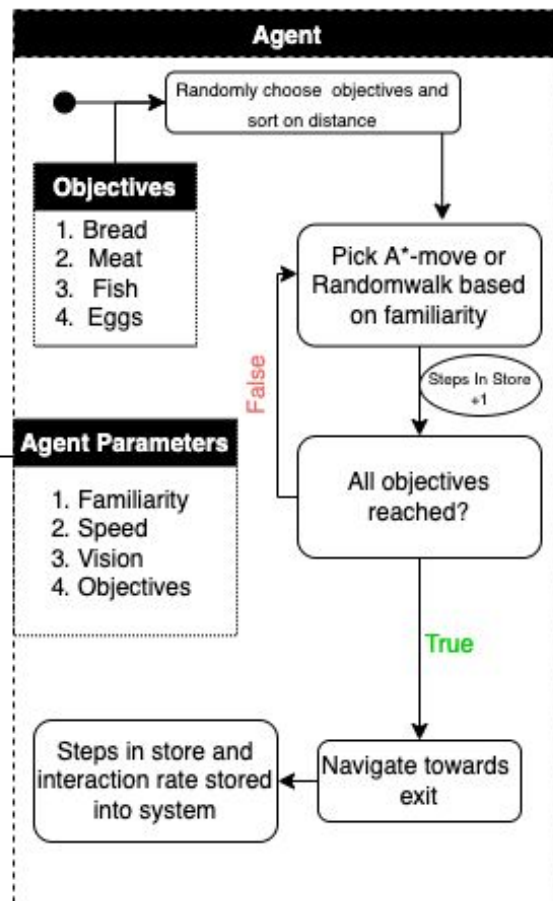
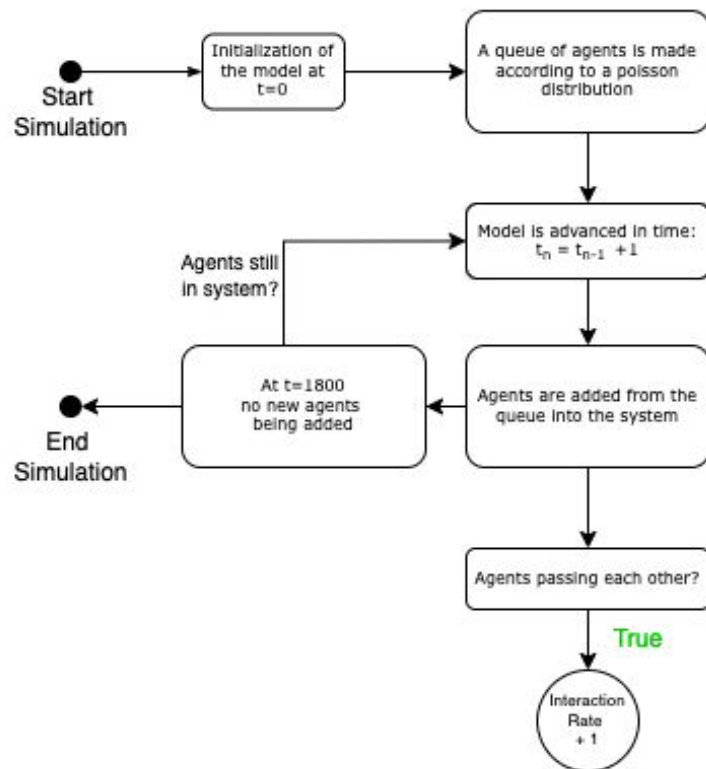


<sup>[2]</sup> Vrechopoulos et al. (2004)

# Questions?

Current Step: 0





# Standard Parameter Values

- Average arrival time (Poisson) = 3
- Two familiarity values = 0.6, 1
- familiarity distribution = 0.5
- Two speed values = 3, 1
- speed distribution = 0.5
- Maximum vision = 6, 3
- vision distribution = 0.5

