Tyler Norris

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Objective

To obtain a summer 2019 internship and develop my programming skills and become more proficient in my skills and to learn new things along the way, personally and professionally.

Education

Iowa State University | Ames, IA
Bachelor of Science in Software Engineering
Minor: Cyber Security
GPA: 2.54; Expected Graduation: May 2021

Work Experience

Three Oaks Recreation Area | Crystal Lake, IL
Lifeguard | July 2015 – August 2018
- Properly maintained equipment for immediate use in necessary emergency situations
- Assisted in maintaining a clean environment for customers to be at daily
- Maintained the safety of customers by enforcing beach rules and educating them on the rules
- Trained new employees how to maintain equipment, clean, and maintain the safety of customers

Seasons Marketplace| Ames, IA
Student Worker | October 2017 – May 2018
- Provided excellent customer service by making students feel welcome and comfortable
- Assisted in maintain a clean environment to assure students were comfortable at the dining center
- Constantly learning on the job experience

Supervisor | August 2018 – Present
- Taught new student workers customer service skills to make students feel welcome and comfortable
- Taught new student workers how to maintain a clean environment for customers
- Assisted in any additional tasks around the workplace above what I was asked to do
- Working with a team of students to get tasks done efficiently

Skills

Learning: C
Beginner: Python, HTML, CSS, JavaScript
Proficient: Java
Platforms: Notepad++, Eclipse, Emacs
Environments: Windows, Slackware

Activities

Other

Career Fair Ambassador