

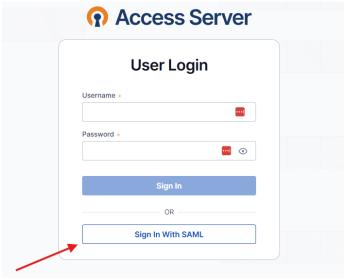


123NET PROVIDES ENTERPRISE DATA CENTER, NETWORK & VOICE SERVICES TO MICHIGAN BUSINESSES

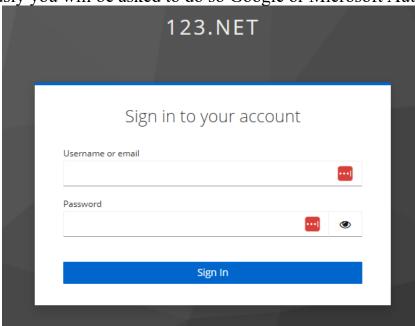
NEW 123NET VPN SETUP

*IF YOU HAVE ANY ISSUES WITH THE INSTALLATION OR CONNECTING PLEASE OPEN A TICKET WITH THE NOC WHICH CAN BE DONE at https://secure.123.net/cgi-bin/web interface/admin/it ticket.cgi *

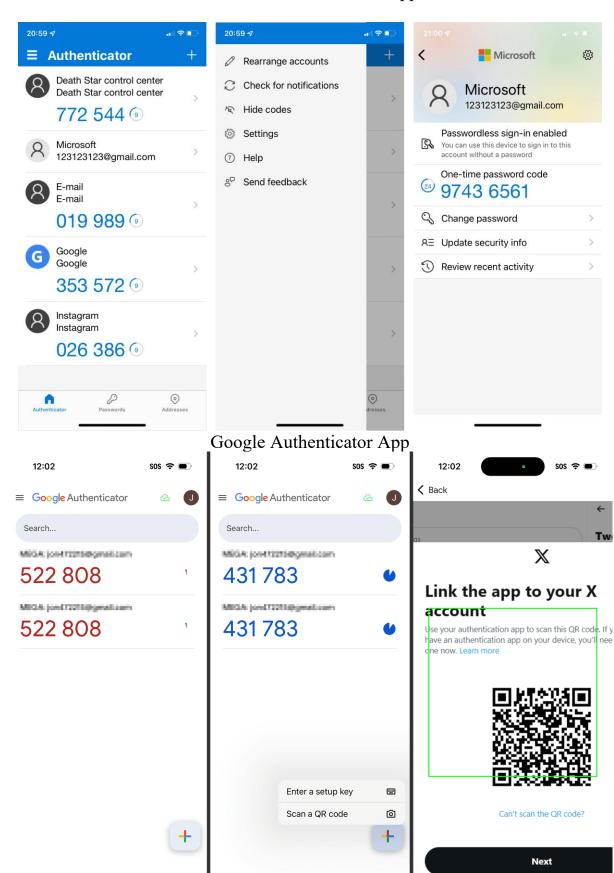
- 1. Navigate to the VPN webpage. https://terminal.123.net/login
- 2. Select "Sign in With SAML"



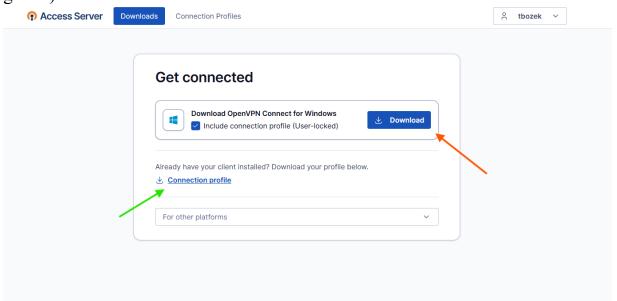
3. You will be redirected to Keycloak. Login with your Unified (non Microsoft 123NET credentials). Enter your 2FA code from an authenticator app your setup. (If you have not setup 2FA previously you will be asked to do so Google or Microsoft Auth Apps work).



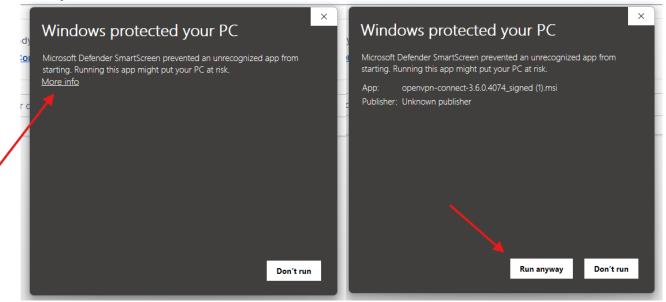
Microsoft Authenticator App



4. If you do not already have the VPN client installed on your computer, click download. (If you have OpenVPN installed you may click the Connection Profile option instead shown in green.)



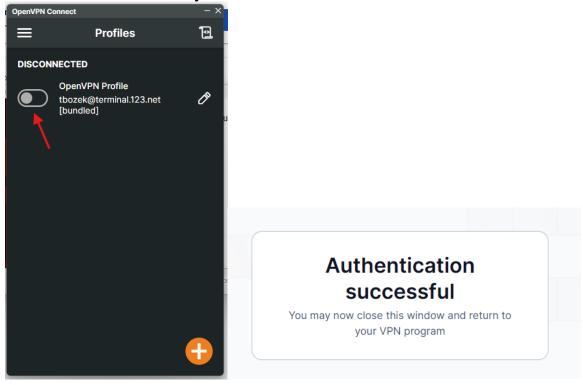
5. Run the downloaded application. If you see a message such as the one below select "More info" then "Run anyway". The addition of the unique user profile causes the certificate to become invalid. This warning can be ignored while downloading the VPN client specifically.*



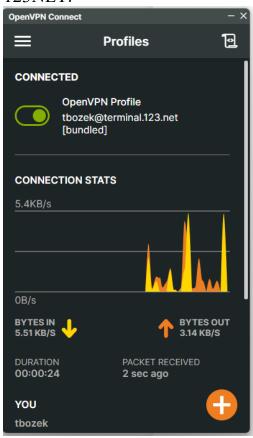
6. Complete the install wizard and agree to the usage terms.



7. To connect select the radial button next to your profile. This will redirect you back to the webpage for authentication. Should you have recently logged in it will automatically authenticate and connect you to the VPN.



8. The VPN client should now connect, and you will be provided access based on your role at 123NET.



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