

THOMAS J PIGGOTT

USER EXPERIENCE DESIGNER

EMAIL

thomas@thomaspiggott.com

PHONE

Available on Request

PORTFOLIO

<http://thomaspiggott.com>

Profile

I'm looking for opportunities to design and champion incredible user experiences throughout the product lifecycle. I'm experienced with all phases of product development, from the research and design phase through development and release. I am also experienced as a consultant and teacher, working in agile environments, software development, and team management.

Professional Experience

CENGAGE LEARNING

User Experience Designer

April 2015 – Present

- Led user-centric redesign of the Gale.com website that improved Marketing's ability to customize messaging to various markets
- Assisted in research and design of new product helping college students find better resources
- Helped introduce and champion UX practices throughout the organization

MENLO INNOVATIONS, LLC

High Tech Anthropologist®

January 2013 – May 2015

Software Developer

2008 – 2012

- As the voice of the end user, led user-centric design processes in an agile environment, launching products in health and auto industry
- Coached organizations, large and small, looking to adopt agile and human-centered design practices

COSMOS MOBILE LEARNING

Singapore Project Lead

June 2012 – January 2013

- Oversaw design, development, and deployment of 2 Windows Phone apps to 350 students and 10 teachers used daily in successful transition from pure lecture to a more constructivist pedagogy
- Observed classroom use of apps and performed interviews with students and teachers about their use of the apps

Education

UNIVERSITY OF MICHIGAN – SCHOOL OF INFORMATION

Master of Science in Information

April 2012

Specialization in Human-Computer Interaction and Information

Economics for Management

UNIVERSITY OF MICHIGAN – COLLEGE OF ENGINEERING

B.S.E. in Computer Science

December 2009

Availability

Immediate

Skills

Research

- Contextual Inquiry
- Interviews
- Observations
- Personas
- Workflows
- Heuristic Evaluation

Design

- Wireframing
- Prototyping
- Usability Testing

Consulting

- Project Management
- Agile & Design Thinking

Tools

- Axure RP
- Photoshop
- Illustrator
- Balsamiq
- HTML / CSS / Javascript