EDUCATION

Pratt Institute

Masters of Science May 2023

- Data Analytics and Visualization GPA: 4.0; Awards: Distinction, Outstanding Merit, Pratt Circle
- Advanced Certificate in User Experience

The University of Auckland

Bachelor of Science May 2014

Logic and Computation - Philosophy, Computer Science, Mathematics

SKILLS

Programming			Studio Skills		Software	
SQL	Python	Git	Analytics	Reporting	Excel	Office
JavaScript	D3.js	R	Dashboarding	User Experience	Figma	InDesign
HTML	React	CSS	Databases	User Research	Tableau	Jupyter
Matplotlib	NumPy	Pandas	Visualization	Storytelling	Illustrator	Photoshop

EXPERIENCE

Pratt Institute Brooklyn, NY

Technology Tutor Sep 2022 - June 2023

- Aided over 100 students in identifying bugs and finding solutions on class projects.
- Collaborated with professors within the institute to support student learning in topics including web development, HTML, CSS, JavaScript, Python, R, and SQL.
- Guided students to useful resources using knowledge of available tools and information.
- Presented with the Outstanding Student Worker Award for going beyond the expected and showing a high commitment to fellow students and displaying consistent professionalism and excellence.

Katoa Auckland, NZ

Senior Data Analyst Mar 2017 - Jul 2021

- Analyzed and summarized the results of interviews in Excel and collaborated to develop draft findings.
- Designed and produced the data visualizations for the Awhi Mai, Awhi Atu project resulting in co-authorship on the report.
- Consolidated survey results in Excel and prepared Tableau dashboards to showcase preliminary results, then collaborated with a team to submit findings to Te Wairoa Housing Group.
- Built and maintained a custom data store to collect responses and analyze results, executed initial data encoding and entry, and provided a data dictionary for the MPEI research team.

Data Analyst Feb 2015 - Mar 2017

- Performed data entry of survey responses and developed a breakdown of the results. Communicated frequently with the team to highlight points of interest in the data set.
- Sourced and reviewed articles using academic databases and summarized findings for the research team for upcoming studies.

PROJECTS

Cannoneers & Dragons

https://tkcram.com/portfolio/dnd-ui

Dungeons and Dragons (DnD) inspired browser game

- Generated characters and monsters via the DnD5e API and created a maze using a Randomized Depth First Search. Written in Python and used Flask to expose an API to the frontend.
- Rendered the application in HTML and CSS, and coded the user interactions and data fetching using JavaScript.

Birds of Wingspan

https://tkcram.com/portfolio/wingspan

Dashboard for users to explore the world of ornithology

- Built using React and D3.js, this project makes use of millions of rows of data from multiple sources to create a dashboard of interactive visualizations.
- Used the board game Wingspan for inspiration and as a framing device for the dashboard's layout.

Updating the Archive

https://tkcram.com/portfolio/nyphil-eval

Conducting Moderated User Testing on the New York Philharmonic's Digital Archives

- Worked with a team to conduct a series of moderated user tests, and used the results to develop recommendations for potential areas of improvement.
- Presented the full report to the client, highlighting ways to ensure future iterations of the interface followed a user centered design.

Additional Experience

Silver Circle Productions

Manager and Circus Performer Jan 2012 - Mar 2020

- Coordinated community events and training schedules and organized both shows in residence and live tours. Performed partner acrobatics, trapeze, dance, and other miscellaneous skills.
- Instructed 100s of students across venues, mediums, and abilities.

mORstaff

Freelance Analyst Jan 2018 - May 2018

Implemented a workbook to handle scheduling and time tracking in Microsoft Excel for health professionals across New Zealand.

Foundation North

Administration Assistant Mar 2018 - Aug 2018

Managed technical queries, data entry and database management. Catalogued correspondence and spearheaded social media presence.

PUBLICATIONS

- Cram, F., Cram, S., Munro, M. & Tawhai, S. (2021). Awhi mai, awhi atu: Giving and receiving support during the 2020 COVID-19 lockdown. Report for Building Better Homes, Towns and Cities, Affordable Housing for Generations, June 2021, Wellington: BBHTC.
- Cram, F. & Cram, S. (2021). Te Wairoa housing survey report. Prepared for Te Wairoa Housing Group. Auckland: Katoa Ltd.