

Tyler Durrant

704 Rockwood Dr. North Salt Lake, UT 84054 801-628-7103 tyler.durrant@aggiemail.usu.edu

Technical Skills

HTML/XML
programming

Windows 7 & 10
installation and
troubleshooting

Network Printer
installation

Subnetting

Troubleshooting
internet/network
issues (hardware and
software)

Hardware and
Software installation

IT Infrastructure

Skillset

Microsoft
Applications

- Word
- Excel
- PowerPoint

Adobe Photoshop

Copy-editing

Usability Testing

Technical Writing

Work Experience

Cash Control Manager & IT Support

Seven Peaks Waterpark | May 2014 - September 2015

- Processed large amounts of cash daily (\$20,000-\$40,000)
- Assisted implementing new Point of Sale system
 - Installed on all computers
 - Gave feedback, reported errors
 - Trained all park employees to use
 - Administrator privileges: created accounts and permissions
- Interactions with multiple banks and an armored car company
- Hired, trained, and managed employees
- Fixed computer hardware/software issues around the amusement park
- Wrote a professional manual for the department

Survey Caller

Cicero Group | May 2013 – August 2013

- Called out to residents to ask provided survey questions and recorded their responses
- Consistently placed at top of employee rankings

Stock Room Help/Sales Associate

Real Deals | August 2012 – May 2013

- Helped with stocking the back room, performed inventory of shop items

Education

Utah State University

Technical and Professional Communication Major

Expected Graduation: May 2016

Current GPA: 3.46

- Dean's List
- Achievement Scholarship

Community Service

- Coordinated several service projects for Boy Scouts of America
- Eagle Scout project involving toxic waste removal
- Created documents for AmeriCorps VISTA