# **Tyler Evans**

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# **Professional Summary**

Proactive, detail orientated multitasker with cross functional experience who has mastery in the following areas:

- Tools: Git, HTML, CSS, JavaScript, MS Office, G Suite, QuickBooks, Jira, Trello, Slack, Zoom, Millennium, SQL, 1Password
- **Soft skills:** Customer Service, Conflict Management, Logical Reasoning, Time Management, Teamwork
- Multilingual: English, Mandarin and Cantonese

### Education

San Francisco State University San Francisco, CA 05/2018
Bachelor of Science in Computer Science GPA 3.7

# **Professional Experience**

#### **Accounting Specialist**

Payroll Resource Group

San Francisco, CA

11/2019 - present

- Increased company accuracy and productivity when filing account payments for withholding tax returns, unemployment, paid family leave, and workers' compensation tax returns nationwide.
- Coordinated employees' W2 forms with government agencies and resolved any tax related issues.
- Registered and updated tax accounts for clients with multi-state needs.
- Supported accounting department with booking invoices and payments via QuickBooks.

#### **Enumerator**

U.S. Census Bureau

San Francisco, CA

08/2020 - 09/2020

- Visited assigned neighborhoods and knocked on doors of households that had not yet participated in the Census.
- Interviewed residents in assigned areas, explaining the purpose of the Census, answering their questions, and recording their answers.

## **Voting Center Representative**

City and County of San Francisco

Department of Election

San Francisco, CA

11/2019 - 03/2020

- Successfully served 2019 Municipal Election and 2020 Presidential Primary Election.
- Assisted voter registration, updated registration information, marked and cast ballots, and obtained replacement ballots.

### **Customer Service Representative**

Sterling Bank & Trust

San Francisco, CA

10/2018 - 6/2019

- Managed accounts for personal, business, loans, trusts and IRA.
- Fostered successful client relationships and experiences while maintaining company policy.
- Successfully explained and cross-sold financial products to clients after assessing their needs.
- Partnered with financial services and loan officers when appropriate.