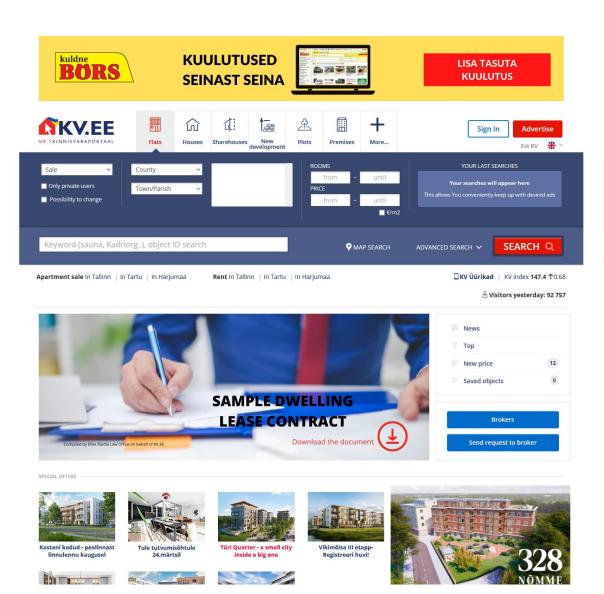


### QA MANUAL SOFTWARE TESTER 2022

#### **Final Project**

By Helen Hütt, Katre Kivaste, Marijaana Siimson, Natalia Vedernikova, Theophilus Adekunle Adejumo https://www.kv.ee/



### List of the Web Page Sections

- •Header
- Navigation Bar
- Banners
- •Sign In/Create Account Button
- Advertise Button
- •Language Change Button

- •Search Field
- •lmages
- Quick Links
- •Main Section With Hyper Links
- •Higher Footer With Hyper Links
- Lower Footer With Hyper Links

### Test Types Explored

- Functional Testing (manual)
- Compatibility Testing (browsers and devices)
- Accessibility Testing (manual and automated)
- Security Testing
- Performance Testing
- Exploratory Testing

### Fuctional Testing



Functional testing was carried out by using a variety of manual testing techniques, while keeping in mind the needs of the stakeholders.

### Compatibility Testing

#### BROWSER COMPATIBILITY

> Chrome

- Firefox
- **≻**Opera



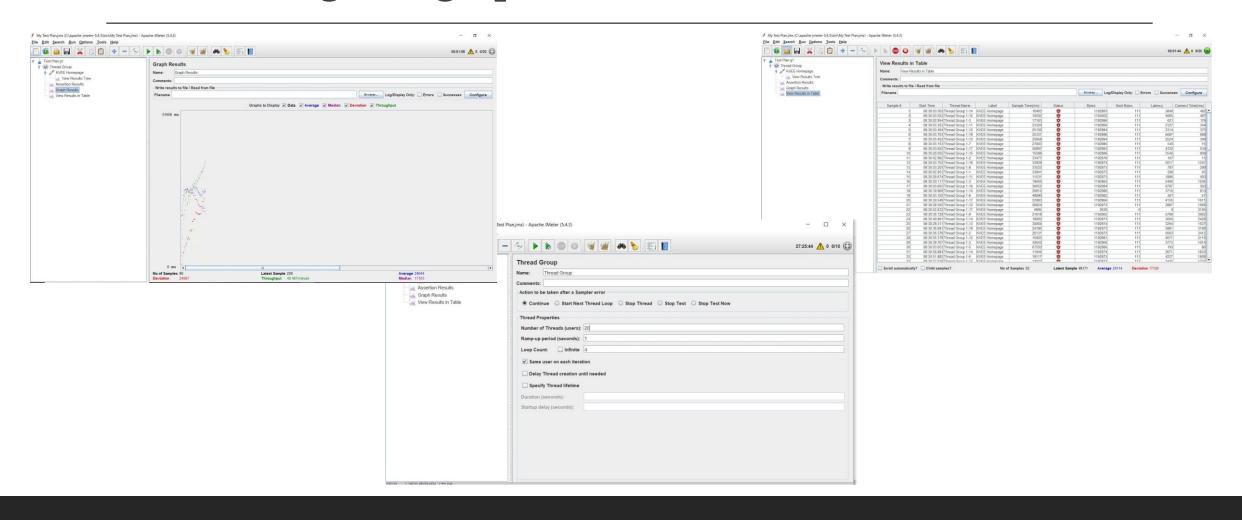
#### DEVICE COMPATIBILITY

- **≻**iPhone
- **≻**Macbook
- ➤ Windows 10 using BrowserStack
- ➤ Android using BrowserStack

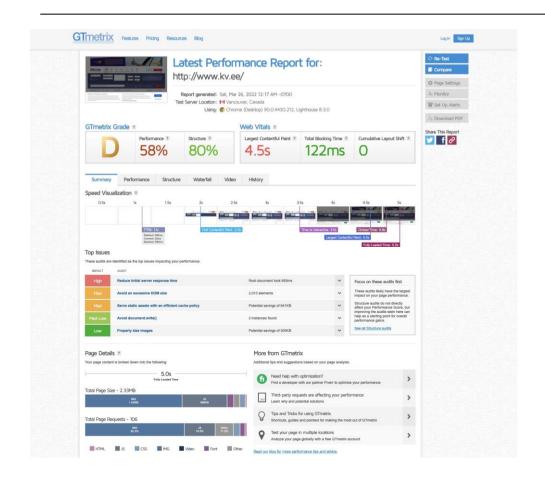


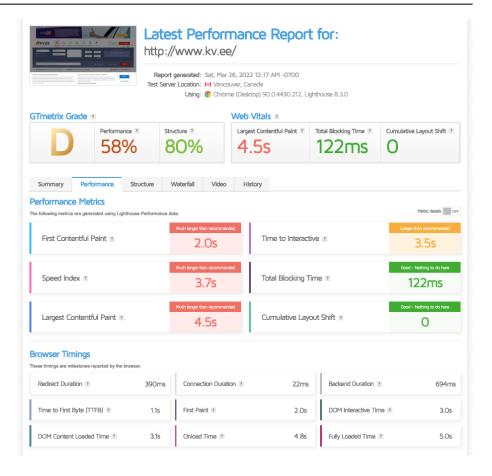


### Performance Testing Load Testing Using Apache Jmeter V5.4.3

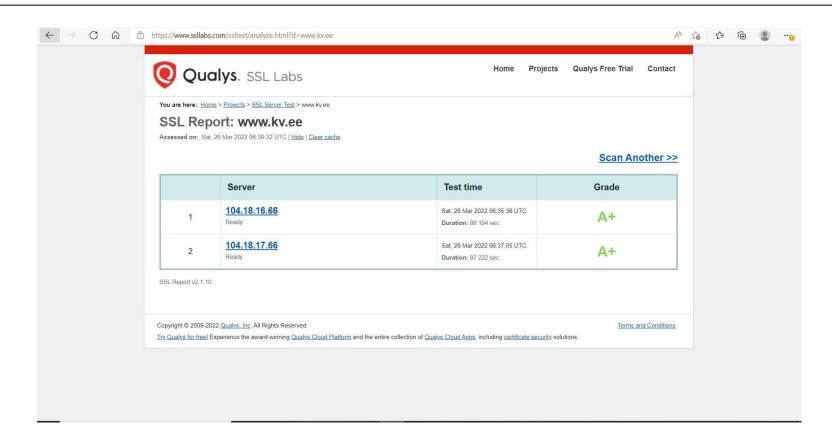


## Performance Testing Load Testing Using GT Metrix Tool



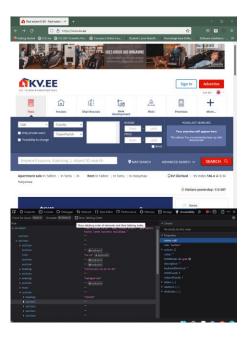


## Security Testing Using Online Tool from SSL Labs

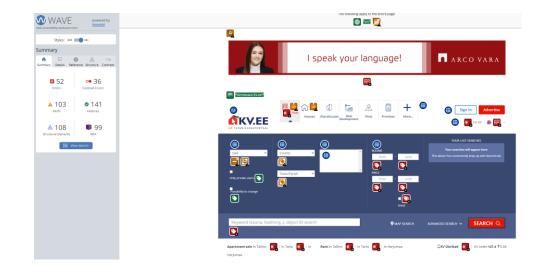


## Accessibility Testing Using Tab & Shift+Tab Keys, Wave, Inspect & Lighthouse

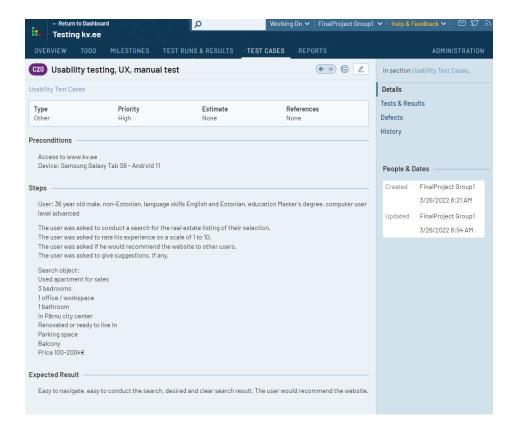
INSPECT



WAVE

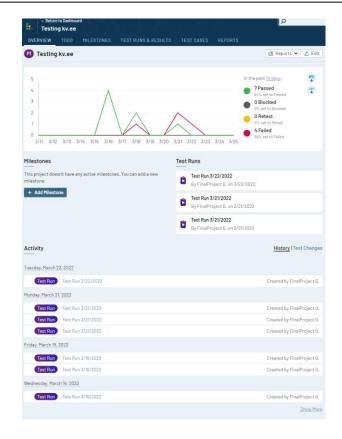


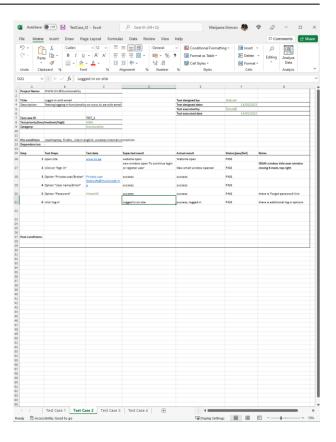
### Usability Testing



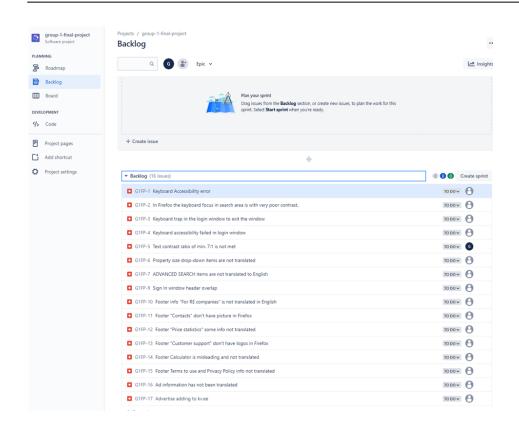
#### Testrail - Test Cases & Test Run

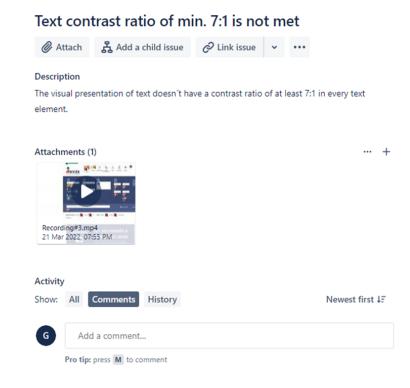






### Jira – Bug Reports





### Bugs

- \*Keyboard accessibility error keyboard focus while using TAB key is visible to the user only in the search area and not in other places on the website.
- \*In Firefox while using TAB key the keyboard focus in search area is with very poor contrast.
- \*Keyboard trap in the login window to exit the window
- \*Keyboard accessibility failed in the login window
- ★Text contrast ratio of min. 7:1 is not met
- \*Property size drop-down items are not translated
- \*ADVANCED SEARCH items are not translated to English
- ★Sign In window header overlap

- \*Footer info "For RE companies" is not translated in English
- \*Footer "Contacts" don't have a picture in Firefox
- \*Footer "Price statistics" some info not translated
- \*Footer "Customer support" don't have logos in Firefox
- \*Footer Calculator is misleading and not translated
- ★Footer Terms to use and Privacy Policy info not translated
- ★Advertise adding to kv.ee
- \*Advertisement creation incorrect translation

# Weaknesse

### SWOT Analysis

Strenghts

pportunities

- ✓ Mobile app available ✓ No need for registration to view the advertisements
- ✓ Comprehensive menu for searching
- ✓ Lots of property options all over Estonia
- ✓ Well-known brand in Estonia
- ✓ Changing from flat to house to share house in the search field keeps user's inserted specification data, no need to fill the fields again
- ✓ Interesting additional data (yesterday's web site visitor number, real estate price statistics, dwelling lease contract downloadable sample)

- Does not have quick live-chat support
- Does not have the proper translation of all items and blocks of website into selected languages
- High prices to publish an advertisement
- Price calculator option is misleading (it doesn't calculate the price on the website, but sends your request to someone)
- Inconsistencies (in translation, lack of accessibility) decrease the trust towards the company and diminish the value of the brand
- Broadcasting news and the overall distracting UI is not sensory considering, neither is it considering users with affected ability to process information

- + New niches and market segments (e.g. possibility to sell/buy building materials)
- + Improved accessibility and upgraded website UI improves the UX and increases competitive edge
- + Mobile phone user interface is less distracting and clearer than computer user interface - to consider implementing this aspect to modify the website UI for computer users
- + User friendly approach is to have specified which field is incorrect: the username, password or both (at the moment it is said "username or password")

- x Competition offers more accessible and appealing website
- x Broadcasting news can increase insecurities of potential clients and decrease the chance for the company to make a real estate deal



Thank You For Your Attention!