

Tyler Hudson

San Antonio, TX • Relocating to Washington, DC

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Summary

Over six years of specialized experience in Microsoft Azure, Windows administration, networking and cybersecurity. Skilled in system imaging, patching, backup/restore, and monitoring system performance. Proven ability to manage complex networks and cloud infrastructures, ensuring operational efficiency and compliance with NIST and FISMA standards.

Relevant Skills

- **Systems Administration:** Salesforce, Imaging, patching, backup/restore, configuration management
- **Cloud Computing:** Azure, AWS, automation (Power Automate, PowerShell), Salesforce, DevOps, Infrastructure as code, Ansible, Terraform
- **Windows Administration:** Windows Server, Active Directory, Microsoft 365
- **Cybersecurity:** NIST SP 800-53, FISMA, HIPAA, risk assessment
- **Monitoring & Performance:** Test/Development infrastructure, resource optimization
- **Project Management:** Infrastructure auditing, requirements gathering, stakeholder coordination, CRM

Work Experience

- **Network Administrator, Global Evangelism Inc, San Antonio, TX (August 2023 – Present)**
 - Manage Windows-based network for 3,000+ users, ensuring optimal performance through proactive monitoring and resource management.
 - Implement system imaging, patching, and backup strategies, reducing downtime by 25% and ensuring NIST SP 800-53 compliance.

- Configure and troubleshoot Windows systems, integrating Microsoft 365 and Active Directory for user account management.
- Lead infrastructure auditing initiatives, utilizing tools like SolarWinds to identify performance bottlenecks and optimize resource allocation.
- **Site Reliability Engineer, Microsoft, Redmond, WA (August 2022 – May 2023)**
 - Administered Azure environments for FedRamp clients, achieving 99.9% uptime through incident management and performance monitoring.
 - Automated backup and recovery processes using PowerShell, improving restore times by 35% and ensuring data integrity.
 - Administered Salesforce environments, implementing security settings and process automation that enhanced user productivity for 100+ accounts by 20%.
 - Conducted vulnerability assessments to align systems with FISMA and NIST cybersecurity frameworks.
 - Led auditing and project coordination efforts, applying Agile methods to meet client requirements and compliance standards throughout the development lifecycle.
- **Solutions Engineer, Hudson I.T. Consulting LLC, San Antonio, TX (2019 – Present)**
 - Designed I.T. solutions for 15+ clients, focusing on network architecture, Azure, Salesforce, and cybersecurity.
 - Performed risk assessments and drafted security policies, reducing client vulnerabilities by 40% per NIST and HIPAA standards.
 - Utilized Power BI for performance reporting, providing actionable insights for hardware/software optimization and storage management.
 - Manages full-cycle projects & CRMs from requirements gathering to deployment, utilizing Salesforce, Slack, and JIRA in Agile workflows to ensure timely delivery and stakeholder alignment.
- **IT Helpdesk Specialist, Nutrabolt, Austin, TX (January 2022 – August 2022)**
 - Supported 200+ Windows workstations, performing software updates, patch management, and system imaging to support operational continuity.

- Administered Active Directory and Group Policies for a 100-user environment, increasing network security and user access efficiency.
 - Documented backup and recovery procedures, reducing incident response time by 20%.
 - Provided Tier 1 helpdesk support, resolving an average of 100 tickets monthly and ensuring customer satisfaction.
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Education

- **Bachelor in Computer Information Systems**
Texas State University, San Antonio, TX | *August 2022* | **GPA: 3.4**
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Certifications

- **AZ-900: Microsoft Azure Fundamentals** | Cert Number: 6CADL4-5730A2 | *February 2024*
 - Pursuing certifications: **CompTIA Security (April 4, 2025) + & AZ-104** (Azure Administrator Associate)
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Additional Notes

- Willing to obtain Baseline IAT-II certification within 90 days per DoD 8570.01-M.
- Available for nights, weekends, and holidays.
- Able to undergo background check; eligible for security clearance.