TROY KLEGER

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2408 Harrier Drive, Audubon, PA 19403   linkedin.com/in/troy-kleger-432576248

SKILLS AND TECHNOLOGIES

Computer science, programming (Java, C++, x86 Assembly, Dart, and more each semester)
SharePoint, Power Automate, Microsoft 365, Google Workspace, Ivanti, Flutter

EXPERIENCE

Mercer University, Macon, GA – IT Department   Sep 2023 - Present
IT Intern   *Jan 2025 - Present*
- Responsible to assess and implement select system improvements which may include Ivanti IT ticket systems and automation via PowerAutomate

IT Help Desk Technician   *Sep 2023 - Dec 2024*
- Assist employees and students with technical issues
- Communicate with other technicians to solve technical problems
- Utilize Ivanti IT ticket software

Jazz Pharmaceuticals, Philadelphia, PA
Clinical Outsourcing Summer Intern   May 2024 - Aug 2024
- Rebuilt SharePoint site and trained team members
- Reorganized a document library of 30,000+ items
- Automated much of the onboarding process for my team using PowerAutomate

Part-time roles during High School
- **Elevation Burger, Collegeville PA**   *Customer Service Associate* May 2021 - Aug 2022
- **Rite Aid, Springfield, PA**   *COVID Vaccine Data Mgmt.* Mar 2021 - May 2021
- **Hideaway Camp, Audubon, PA**   *Junior Counselor*   Summers 2018, 2019

EDUCATION

Mercer University, Macon, GA   Aug 2022-present
Pursuing Bachelors and Masters Degree in Computer Science (Math minor)
- 3.933 GPA
- President's List (3 of 5 semesters), Dean's List (all semesters)
- Expected early bachelors award (3.5 years) by Dec 2025, master degree by Dec 2026

Methacton High School, Worcester, PA   Sep 2018 - Jun 2022
- Graduated cum laude, GPA 4.0+; Academic Excellence Award, National Honor Society
- Scored 5 on AP Exams in Computer Science A, Computer Science Principles, Physics

AWARDS & ACTIVITIES

- Pi Kappa Phi fraternity executive board member: Risk Management (2024)
- Mercer Univ. Interfraternity Council executive board member: Standards (2025).
- Mercer Univ. Programming Team, Binary Bears (2023-present)
- Mercer Univ. coursework in Sweden (Summer 2023); South Africa (Spring 2024)
- Eagle Scout June 2022
- NASA Advanced Space Academy Graduate (Huntsville, Alabama - August 2021)