# THARUN KUMAR MADDALA

RPA DEVELOPER +91 79951 95537

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#### **PROFESSIONAL SUMMARY**

Results-driven Full-Stack Developer and RPA specialist with 2+ years of experience in building and automating cutting-edge solutions. Combines strong expertise in .NET development (C#) and modern web technologies (Angular, React JS, HTML, CSS, JavaScript) with advanced RPA skills using Automation Anywhere. Proven track record in designing, developing, and deploying efficient RPA solutions that streamline processes and boost productivity across diverse business domains.

#### **EXPERIENCE**

## **Software Engineer – Hexaware technologies,** Chennai IN

Jun 2022–Present

- Lead development of RPA solutions using Automation Anywhere, significantly improving process efficiency across multiple business units.
- Integrate diverse platforms including ServiceNow, Salesforce, DocuSign, and Jira to enhance cross-functional collaboration.
- > Develop and maintain full-stack applications using .NET, Angular, and React JS frameworks.
- Manage client communications and lead technical meetings, ensuring project alignment with business objectives.

#### Internship - Wipro, Bangaluru IN

**Mar** 2022 – Jun 2022

- Assisted in software development projects, gaining hands-on experience with industrystandard tools and methodologies.
- Contributed to team projects, developing strong collaborative skills and a deep understanding of software development lifecycles.

## **TECHNICAL SKILL SET AND TOOLS**

Programming Languages: C#, Java, Python, JavaScript, C
 Web Technologies: Angular, React JS, HTML5, CSS3

Frameworks : .NET Core, Spring Boot

Databases : MySQL, PostgreSQL, SQL Server

> RPA Tools : Automation Anywhere

Cloud Platforms : AWS, Azure

Other Tools : Visual Studio, VS Code, ServiceNow, Git, GitHub

#### **CERTIFICATIONS**

➤ Certified Advanced Automation Professional by Automation Anywhere (Sep 2024 – Sep 2026)

Demonstrates advanced proficiency in Robotic Process Automation (RPA) using Automation Anywhere platform. This certification validates expertise in designing, developing, and implementing complex automation solutions for enterprise-level processes, including cognitive automation and AI integration.

Verifiable Link

➤ AWS Certified Cloud Practitioner (Sep 2023 – Oct 2026)

This validates cloud fluency and foundational AWS knowledge.

Verifiable Link

> AWS Certified Developer - Associate (Oct 2023 - Oct 2026)

This certification validates the ability to develop and deploy applications on the AWS platform effectively.

Verifiable Link

## **PROJECTS**

# **KEY PROJECT: Enterprise-Wide Process Automation**

- ➤ **Objective:** Automate critical processes within Salesforce across multiple tracks (PSA, CSM, CRM, CDA, TPD) and integrate with external applications to optimize end-to-end business workflows.
- > Tools & Technologies: Automation Anywhere, Salesforce, Jira, DocuSign, ServiceNow
- > Role: RPA Developer

#### Key Responsibilities:

- Architected and developed comprehensive RPA solutions, significantly reducing manual effort and increasing accuracy.
- Created detailed solution design documents and user stories to guide development and ensure alignment with business requirements.
- Designed low-level flow diagrams to illustrate complex automation processes.
- Developed and deployed RPA bots using Automation Anywhere to execute defined use-cases.
- Conducted rigorous User Acceptance Testing (UAT) to validate solution effectiveness.
- Collaborated closely with clients to gather requirements, provide technical insights, and incorporate feedback for continuous improvement.

# **ACHIEVEMENTS**

- Won the Maverick Gen AI Designathon 2024, organized by Hexaware Technologies, with the innovative 'AI Powered Panel Slot Allocation' application, showcasing exceptional AI and software development skills.
- Secured the second position in the **Designathon** event hosted by Hexaware in 2023, where I excelled in designing the functional UI for the Performance Management System, earning the Runner Award.
- Recognized as a Knowledge Ninja and awarded the Learning Award for Q4 2023 at Hexaware, demonstrating a strong commitment to continuous learning and skill enhancement.
- Achieved the third prize at CodeRush 2024, a prestigious two-day coding sprint focused on Natural Language Processing (NLP), showcasing proficiency and innovation in software development, organized by Hexaware.

#### **EDUCATION**

Bachelor of Technology (Electronics and Communication Engineering)
Narayana Engineering College, Gudur

June 2018- Jun 2022

**CGPA**: 7.58 / 10

## **PERSONAL DETAILS**

Date of Birth : 04 September 2000

Languages known : English, Telugu, Hindi, Tamil

(M. THARUN KUMAR)