THARUN KUMAR MADDALA

RPA DEVELOPER

+91 79951 95537

Email · LinkedIn · Portfolio

PROFESSIONAL SUMMARY

- **Results-oriented Full-Stack Developer** with 2+ years of experience building and automating solutions.

- **Strong expertise** in both .NET development (C#) and modern web technologies (Angular, React JS, HTML, CSS, JavaScript).

- **Proven ability to design, develop, and deploy RPA solutions** using Automation Anywhere, streamlining processes and boosting efficiency across teams.

- **Adept at integrating diverse platforms** like ServiceNow, Salesforce, DocuSign, Jira to enhance collaboration.

- **Strong leadership skills** with experience managing meetings and client communications.

- Comprehensive software lifecycle experience, leveraging **RPA solutions** to optimize business productivity.

EXPERIENCE

Software Engineer – Hexaware technologies, Chennai IN   🗓 Jun 2022–Till Date

Internship – Wipro, Bangaluru IN   🗓 Mar 2022 – Jun 2022

TECHNICAL SKILL SET AND TOOLS

Databases : MySQL, PostgreSQL, SQL server

Programming Languages : C, C#, Java, Python

Frameworks : Spring Boot, Angular, .NET Core, React JS

Tools : Visual Studio, Visual Studio Code, Automation Anywhere, ServiceNow

Version Control : GitHub, Git

FUNCTIONAL SKILL SET

- Dynamic and result oriented problem solver.

- Excellent communication and interpersonal skills.

- Positive attitude and enthusiastic in teamwork.

- ➢ Very good at time managing and multi-tasking.

CERTIFICATIONS

- ➢ AWS Certified Cloud Practitioner (Sep 2023 – Oct 2026)
  This validates cloud fluency and foundational AWS knowledge.
  Verifiable Link

- ➢ AWS Certified Developer – Associate (Oct 2023 – Oct 2026)
  This certification validates the ability to develop and deploy applications on the AWS platform effectively.
  Verifiable Link

PROJECTS

Automation with RPA

The project focuses on automating various processes within Salesforce across multiple tracks including PSA, CSM, CRM, CDA, and TPD. Additionally, it involves integration with other applications such as Jira, DocuSign, and ServiceNow to streamline end-to-end business workflows.

- ➢ **Tools & Technologies:** Automation Anywhere for Robotic Process Automation (RPA), Salesforce platform, Jira, DocuSign, ServiceNow

- ➢ **Role:** RPA Developer

- ➢ **Responsibilities:**
  - Develop solution design documents outlining the automation approach and architecture.
  - Create user story documents detailing the functional requirements and user interactions.
  - Design low-level flow diagrams illustrating the step-by-step process of the automated solution.
  - Develop RPA bots using Automation Anywhere to execute the defined use-cases.
  - Conduct User Acceptance Testing (UAT) to ensure the accuracy and effectiveness of the automated processes.
  - Engage with clients to gather requirements, provide clarifications, and gather feedback for continuous improvement.

EDUCATION

Bachelor of Technology (Electronics and Communication Engineering)
Narayana Engineering College, Gudur
📅 June 2018- Jun 2022
CGPA: 7.58 / 10

ACHIEVEMENTS

- ➤ Secured the second position in the **Designathon** event hosted by Hexaware in 2023, where I excelled in designing the functional UI for the Performance Management System, earning the Runner Award.

- ➤ Recognized as a **Knowledge Ninja** and awarded the Learning Award for Q4 2023 at Hexaware, demonstrating a strong commitment to continuous learning and skill enhancement.

- ➤ Achieved the third prize at **CodeRush – 2024**, a prestigious two-day coding sprint focused on Natural Language Processing (NLP), showcasing proficiency and innovation in software development, organized by Hexaware.

PERSONAL DETAILS

Date of Birth	:	04 September 2000
Languages known	:	English, Telugu

(M. THARUN KUMAR)