Baltimore County Department of Parks and Recreation Trails Enhancement Project

Manual and FAQ v0.1

---FOR CURRENT TESTERS---

Github Repositorty: https://github.com/tkrief1/county-parks-jjmt

Home/Report Submit page: localhost:5001

Staff Dashboard: localhost:5001/dashboard

Administrator: localhost:5001/admin

--Park Patrons--

Navigate to <external url>.

Select the Park you are in from the first dropdown.

Select the Trail there is an issue on from the second dropdown.

Enter in your name, and a way to get in touch with you if additional details are needed.

Select the appropriate category for the report you want to make.

Add additional details of the issue/report. Please let us know where on the trail this event is.

Optionally, add a photo. If you do, please show as much of the issue as possible; this will help our staff to perform any needed work quickly.

Hit "Submit Report". The page will refresh, and you will be able to see your report in the Recent Trail Reports section below the form.

Thank you for visiting Baltimore County Department of Parks and Recreation, and helping us ensure a great experience for everyone!

--Patron FAQ--

What happens with the email or phone number I enter?
It is stored securely on Baltimore County servers. This information will only be used for contacting you with additional questions regarding the report you submitted.

I got an error message!
Oh no! Sometimes things go wrong. Please stop by the Park Office and let us know in person. If the office is not open, email us at <contact here> with the error message and the report you wanted to submit.

--Park Staff--

Navigate to <external url /dashboard> and log in with your Baltimore County credentials.

Reports will be shown in chronological order, with the newest on top.

[Below Functionality To Be Added]
    To assign a report to a staff member, click the report to show the full details.

    Select the staff member and the appropriate priority from the dropdowns.

    Click Assign task.

--Administrators--

Navigate to <external url /admin> and log in with your Baltimore County credentials.

This page shows all incident reports with their current status and priority.

To remove a report, click the "Delete" in the Action column. Click "OK" on the popup to confirm the deletion of the report. This action cannot be reversed by you.