Minimum Viable Product (MVP)

* Description
* Features
  + Users can login/register and logout
  + Customer Account
    - User can view a list of their current and previous tickets
    - User can view the details of any of their tickets
  + Employee Account
    - Tech can view upcoming tickets from home page and can navigate to them directly
    - Tech can navigate to a ticket search page and use it to look for specific tickets
    - Tech can create a new ticket
    - Tech can view and edit ticket details
      * Tech can add/remove labor and products to the ticket
* Pages
  + Landing Page
  + Login/Register Page
  + Customer Pages
    - Customer Home Page
    - Customer Ticket Details Page
  + Tech Pages
    - Tech Home Page
    - Tech Ticket Search Page
    - Tech Ticket Details/Edit Page
    - Tech New Ticket Page
* Code/Technology
  + Front end built with:
    - React
    - Navigation with React Router
    - Http Requests with Axios
    - Bcrypt for password hashing / authorization
    - JSON Web Tokens for Authentication
      * Potentially switch to OAuth2
    - Redux for global state management
      * Redux toolkit
    - Styling with Material UI and custom CSS
    - Formik for forms
  + Back end built with:
    - NodeJS
    - Express
    - Cors
    - Sequelize for database queries
    - Bit.io for database