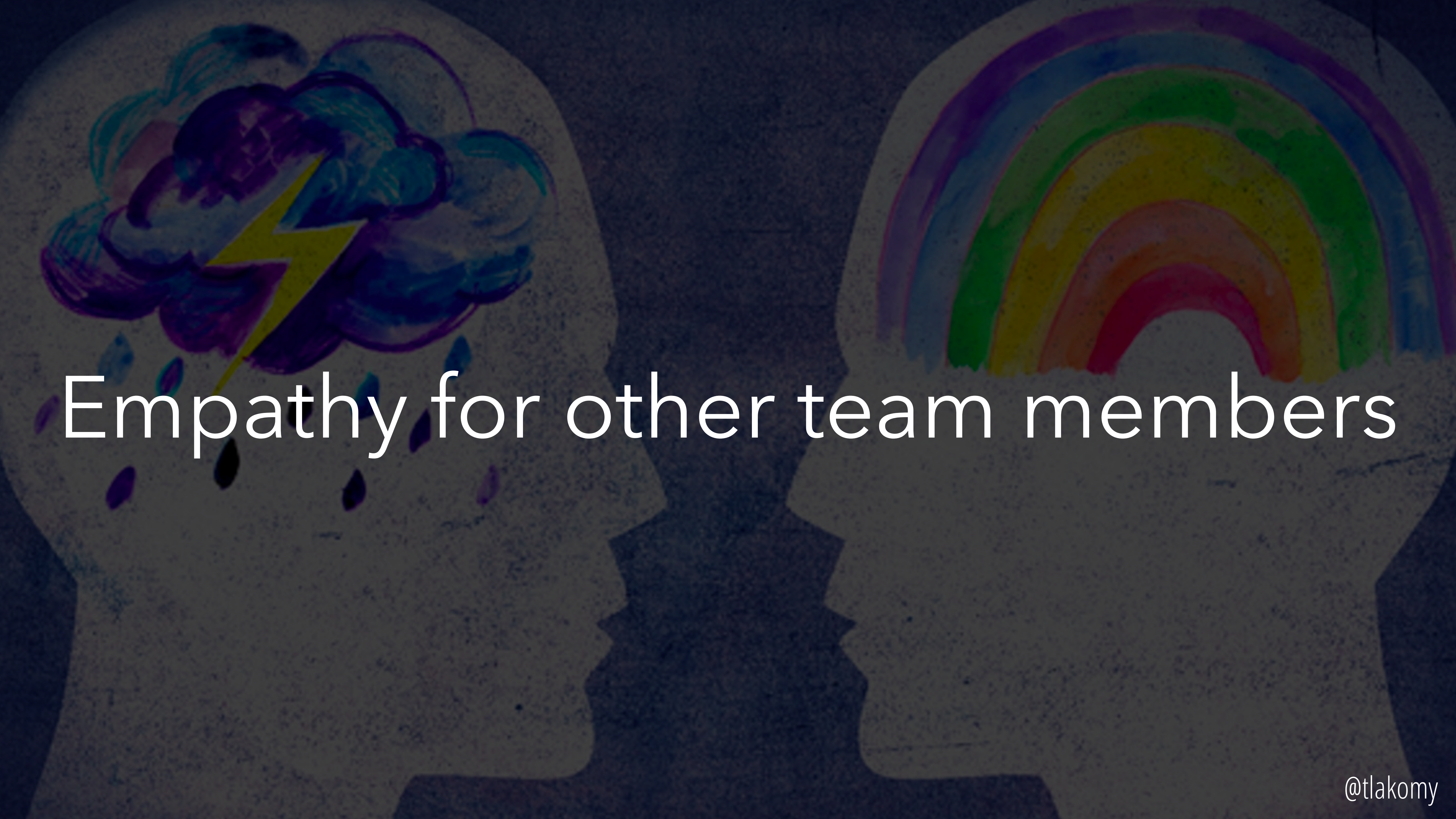




Empathy for users



Empathy for other team members