



Rockbuster Sealth LLC

Facing stiff competition from streaming services such as Netflix and Amazon Prime, the Rockbuster Stealth management team is planning to use its existing movie licenses to launch an online video rental service in order to stay competitive.

There are only two physical stores remaining. One in Canada and the other in Australia.

Customer Count: 599 People

Inventory: 1000 films

Total Revenue: \$61,312.04



What was the average rental duration?

Which movies contributed the most/least to revenue gain?

What are the most popular genres both by rentals and profit?

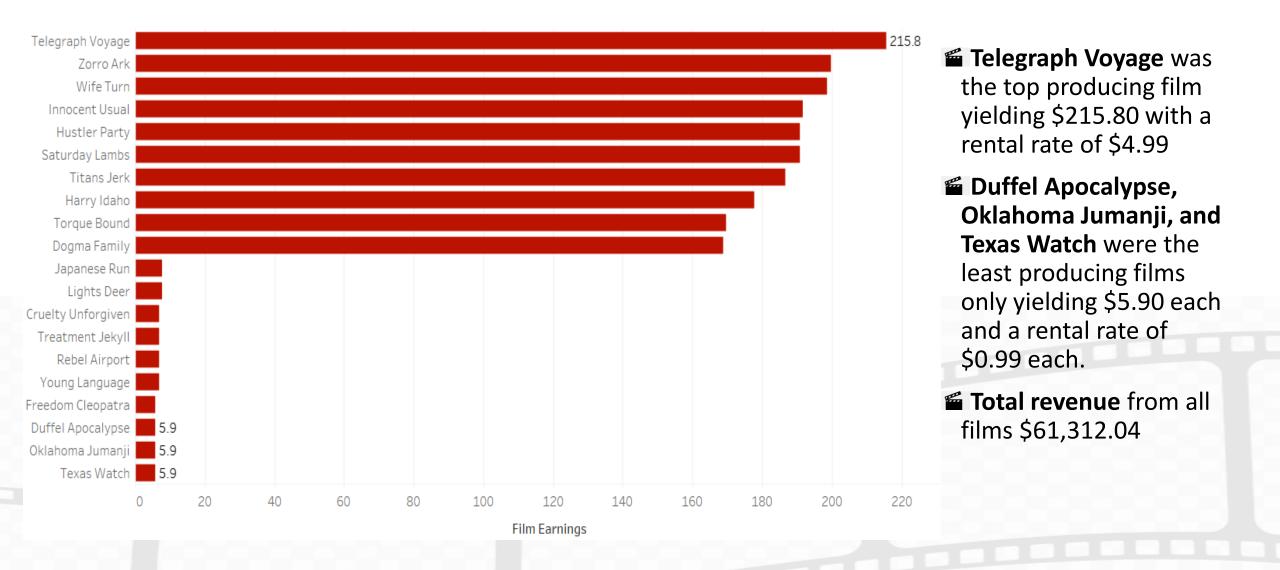
Film Stats

1000 Films in Inventory

Rental Rates \$0.99 – \$4.99 Average \$2.98 Replacement Cost \$9.99 – 29.99 Average 19.98

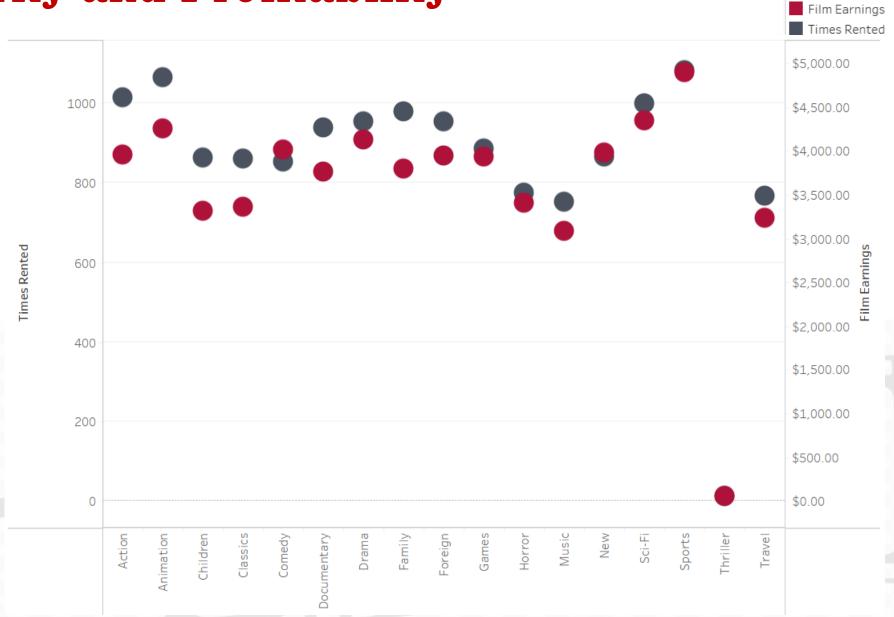
Movie length 46 – 185 mins Average 115 mins Rental Duration 3 – 7 days Average 4.98 days

Film Revenue



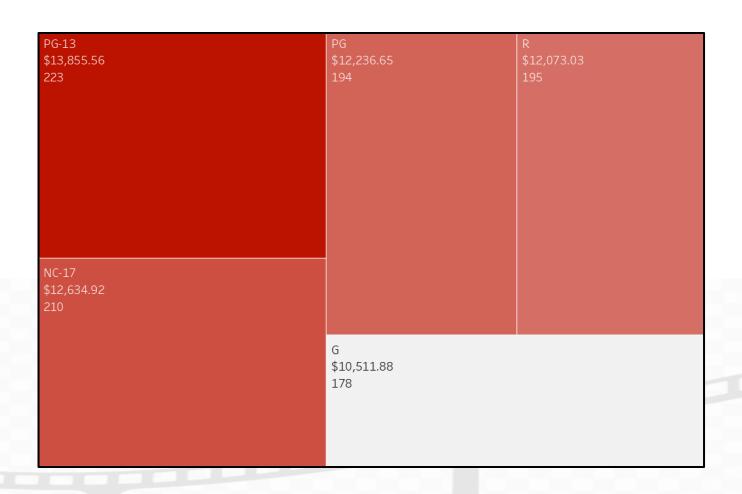
Genre Popularity and Profitability

- Most rented genres are Action, Animation, and Sports.
- Most profitable genres are Sports, Animation, and Sci-Fi.
- Thriller Movies are the least profitable and least popular.
- In inventory there is currently the most **Sports** films (74) and the least **Thrillers** (1).



Measure Names

Ratings



- **PG-13** was the most rented movie rating totaling 22.3% of all rentals.
- **PG-13** also earned the most per movie rating. Earning 9% more than the next competitor of NC-17 ratings.
- There is **not** a significant enough difference in popularity to warrant rating being an influence on streaming choices.



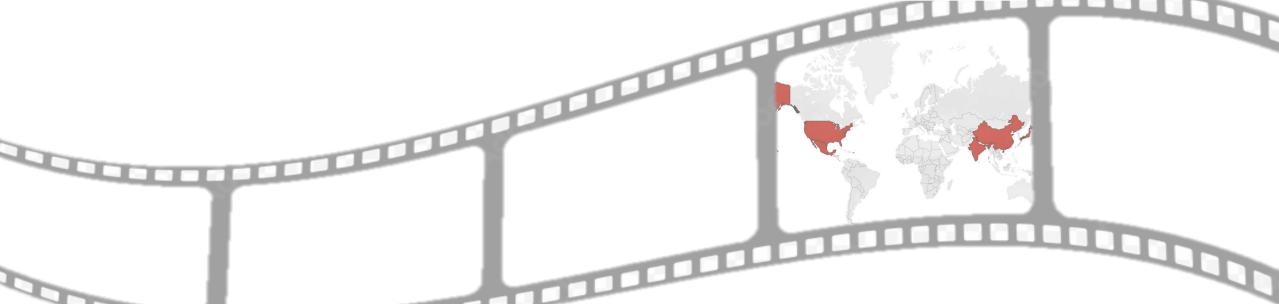
Who are the top 5 customers?

Which countries are Rockbuster customers based in?

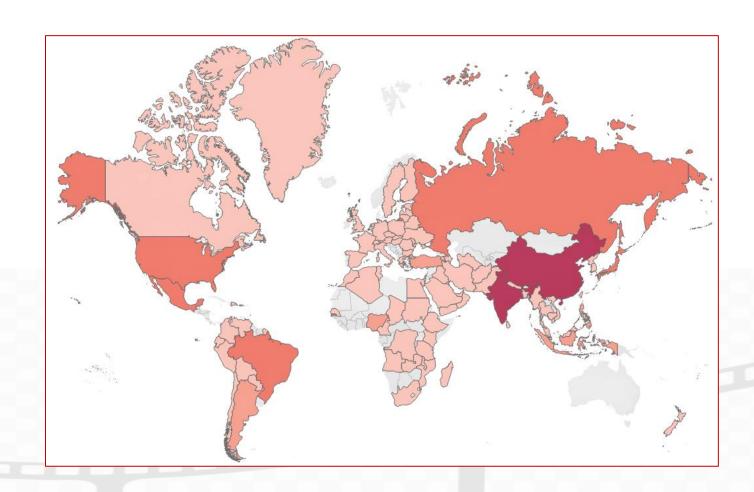
Where are customers with a high lifetime value based?

Customer Team Rewards Top 5 Customers!

Name	Location	Spending
Arlene Harvey	Ambattur, India	\$111.76
Kyle Spurlock	Shanwei, China	\$109.71
Marlene Welch	Iwaki, Japan	\$106.77
Glen Talbert	Acua, Mexico	\$100.77
Clinton Buford	Aurora, United States	\$98.76



Where in the World?



- Rockbuster has customers in **108** countries.
- **India** has the most customers (60)

Country	Customers	
India	60	
China	53	
United States	36	
Japan	31	
Mexico	30	

There are **41** countries that only have 1 customer.

High Lifetime Customers





- High lifetime customers were defined by customers who spent over the average customer spending.
- India has the most high lifetime customers





Sales by Region

Top 10 Countries

India

China

United States

Japan

Mexico

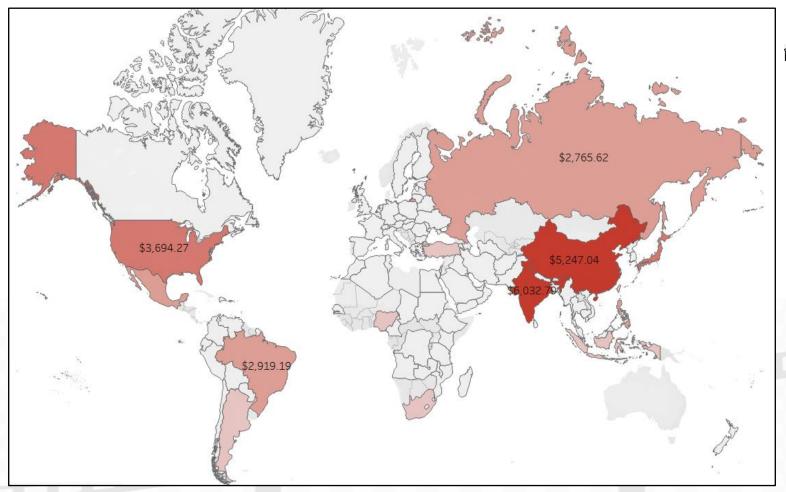
Brazil

Russian Federation

Philippines

Turkey

Indonesia



Top 10 Cities

Aurora, USA
Acua, MEX
Citrus Heights, USA
Iwaki, JPN
Ambattur, IND
Shanwei, CHN
So Leopoldo, BRA
Tianjin, CHN
Hami, CHN
Cianjur, INDO

India has the highest sales followed by China and United States

Poland has the lowest sales

RECOMMENDATIONS

Launch Strategy Recommendations for Online Video Service:

- Focus on Action, Animation, Sports, and Sci-fi genres
- Rental rates should stay at or above the average of \$2.99 to increase revenue
- Target audience is India, China, and United States
- Increase customer base from 599 people
- No need to focus on a specific rating
- Update inventory. All films in inventory were released in 2006.

