



(https://leademployer.merseywestlancs.nhs.uk/)



Employee Hub

Host Hub

Wellbeing Hub



Policies

(https://leademployer.merseywestlancs.nhs.uk/online-policies)

(https://leademployer.merseywestlancs.nhs.uk/online-forms)

**NHS**Mersey and West Lancashire  
Teaching Hospitals

NHS Trust

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Home / Employee Hub / Resident Doctor Hub / Resident Doctor Employee Hub / Overpayments and Underpayments

Resident Doctor Hub ^ (https://leademployer.merseywestlancs.nhs.uk/doctor-hub)Resident Doctor Pre-employment Hub ▼ (https://leademployer.merseywestlancs.nhs.uk/new-trainees)Resident Doctor Employee Hub ^ (https://leademployer.merseywestlancs.nhs.uk/doctor-employee-hub)Absence Support ▼ (https://leademployer.merseywestlancs.nhs.uk/absence-support)Annual Leave Calculator (https://leademployer.merseywestlancs.nhs.uk/annual-leave-calculator-resident-doctor)Becoming a Local Negotiating Committee Representative (https://leademployer.merseywestlancs.nhs.uk/becoming-a-local-negotiating-committee-representative)Confirmation of Employment (https://leademployer.merseywestlancs.nhs.uk/confirmation-of-employment)Colleague-in-Training Self-Service on ESR (https://leademployer.merseywestlancs.nhs.uk/colleague-in-training-self-service-on-esr)Disclosure & Barring Service (DBS) Rechecks (https://leademployer.merseywestlancs.nhs.uk/disclosure-barring-service-dbs-rechecks)End of Fixed Term Contract - Checklist (https://leademployer.merseywestlancs.nhs.uk/end-of-fixed-term-contract---checklist-)Exception Reporting (https://leademployer.merseywestlancs.nhs.uk/exception-reporting)Expenses (https://leademployer.merseywestlancs.nhs.uk/expenses-1)Freedom to Speak Up (https://leademployer.merseywestlancs.nhs.uk/freedom-to-speak-up)Guardians of Safe Working (https://leademployer.merseywestlancs.nhs.uk/guardians-of-safe-working)Home Electronic Scheme (https://leademployer.merseywestlancs.nhs.uk/home-electronics-scheme-1)Industrial Action ▼ (https://leademployer.merseywestlancs.nhs.uk/industrial-action)

## Overpayments and Underpayments



With a diverse range of Host Organisations and colleagues-in-training, very occasionally an incorrect payment can be made; this could be an underpayment or an overpayment.

If you have identified an incorrect payment, please do not hesitate to contact the team on [leademployerpayroll@merseywestlancs.nhs.uk](mailto:leademployerpayroll@merseywestlancs.nhs.uk) (<mailto:leademployerpayroll@merseywestlancs.nhs.uk>) or our **Helpdesk** on **0151 478 7777** in order for the team to rectify the incorrect payment as soon as possible.

Please refer to the [Overpayments and Underpayments policy](https://leademployer.merseywestlancs.nhs.uk/online-policies?policy=12) (<https://leademployer.merseywestlancs.nhs.uk/online-policies?policy=12>) for further guidance.

Informati on Governan ce	( <a href="https://leademployer.merseywestlancs.nhs.uk/information-governance-">https://leademployer.merseywestlancs.nhs.uk/information-governance-</a> )
Internatio nal Colleague s	( <a href="https://leademployer.merseywestlancs.nhs.uk/international-colleagues">https://leademployer.merseywestlancs.nhs.uk/international-colleagues</a> )
Knowled ge Sessions	( <a href="https://leademployer.merseywestlancs.nhs.uk/knowledge-sessions">https://leademployer.merseywestlancs.nhs.uk/knowledge-sessions</a> )
Medical Indemnit y	( <a href="https://leademployer.merseywestlancs.nhs.uk/medical-indemnity">https://leademployer.merseywestlancs.nhs.uk/medical-indemnity</a> )
NHS Collaborati ve Bank - MWL	✓ ( <a href="https://leademployer.merseywestlancs.nhs.uk/nhs-collaborative-bank-mwl">https://leademployer.merseywestlancs.nhs.uk/nhs-collaborative-bank-mwl</a> )
Our Values and Behaviour s	( <a href="https://leademployer.merseywestlancs.nhs.uk/our-values-and-behaviours">https://leademployer.merseywestlancs.nhs.uk/our-values-and-behaviours</a> )
<b>Overpayme nts and Underpay ments</b>	( <a href="https://leademployer.merseywestlancs.nhs.uk/overpayments-and-underpayments">https://leademployer.merseywestlancs.nhs.uk/overpayments-and-underpayments</a> )
Pay Dates and Submission Deadlines	( <a href="https://leademployer.merseywestlancs.nhs.uk/pay-dates-and-deadlines">https://leademployer.merseywestlancs.nhs.uk/pay-dates-and-deadlines</a> )
Payslip and Payroll FAQs	( <a href="https://leademployer.merseywestlancs.nhs.uk/payroll-faqs">https://leademployer.merseywestlancs.nhs.uk/payroll-faqs</a> )
Pens ions	( <a href="https://leademployer.merseywestlancs.nhs.uk/your-rewards">https://leademployer.merseywestlancs.nhs.uk/your-rewards</a> )
Resident Doctor Forums	( <a href="https://leademployer.merseywestlancs.nhs.uk/resident-doctor-forums">https://leademployer.merseywestlancs.nhs.uk/resident-doctor-forums</a> )
Salary Sacrifice Scheme	( <a href="https://leademployer.merseywestlancs.nhs.uk/salary-sacrifice-scheme-1-2">https://leademployer.merseywestlancs.nhs.uk/salary-sacrifice-scheme-1-2</a> )
Supported Return to Training	( <a href="https://leademployer.merseywestlancs.nhs.uk/supported-return-to-training">https://leademployer.merseywestlancs.nhs.uk/supported-return-to-training</a> )
Tax and HMRC	( <a href="https://leademployer.merseywestlancs.nhs.uk/tax-hmrc">https://leademployer.merseywestlancs.nhs.uk/tax-hmrc</a> )
Terms and Conditio ns	( <a href="https://leademployer.merseywestlancs.nhs.uk/terms-and-conditions-of-service">https://leademployer.merseywestlancs.nhs.uk/terms-and-conditions-of-service</a> )
The British Medical Association	( <a href="https://leademployer.merseywestlancs.nhs.uk/the-british-medical-association-">https://leademployer.merseywestlancs.nhs.uk/the-british-medical-association-</a> )
Total Reward Statement	( <a href="https://leademployer.merseywestlancs.nhs.uk/total-reward-statement">https://leademployer.merseywestlancs.nhs.uk/total-reward-statement</a> )
Useful Contacts and Links	( <a href="https://leademployer.merseywestlancs.nhs.uk/useful-external-contacts-and-links">https://leademployer.merseywestlancs.nhs.uk/useful-external-contacts-and-links</a> )
Work Schedul es	( <a href="https://leademployer.merseywestlancs.nhs.uk/work-schedules">https://leademployer.merseywestlancs.nhs.uk/work-schedules</a> )
Dental Hub	✓ ( <a href="https://leademployer.merseywestlancs.nhs.uk/dental-hub">https://leademployer.merseywestlancs.nhs.uk/dental-hub</a> )
Public Health Hub	✓ ( <a href="https://leademployer.merseywestlancs.nhs.uk/public-health-hub">https://leademployer.merseywestlancs.nhs.uk/public-health-hub</a> )

## News & Events

(<https://leademployer.merseywestlancs.nhs.uk/news>)

## Contact & Enquiries

To see a full list of contacts for **Our Lead Employer Services** including e-mail and telephone details for the team, please [click](#)

## Social Media

Keep up to date with the latest news and announcements by following our social media pages:

[here](#)

(<https://leademployer.merseywestlancs.nhs.uk/contact>). [Follow us on Facebook](#)  
(<https://www.facebook.com/MWLLeadEmployer/>)

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([https://www.instagram.com/mwl\\_leademployer/](https://www.instagram.com/mwl_leademployer/))

[Follow us on X](#)

([https://twitter.com/MWL\\_LE](https://twitter.com/MWL_LE))

[Follow us on LinkedIn](#)

(<https://www.linkedin.com/company/the-lead-employer>)

**Shining a light on Paediatric and  
Perinatal Pathology: A conversation  
with Dr Francesca McDowell.**

(/news/article/255)

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