Tyrail Leverett

Beaumont, Texas • (727) 437-2089 • https://www.linkedin.com/in/tyrailleverett/

https://github.com/tlevy7341 • https://www.tlev.dev/

🎓 EDUCATION

Rochester Institute of Technology,   Jun 2015 | Rochester, NY
B.S. Information Technology

💼 PROFESSIONAL EXPERIENCE

Desktop Support Technician, *Computech City*   Oct 2017 – Dec 2021 | Longwood, FL
- Troubleshot and resolved desktop, software, network and server issues.
- Assisted clients with the installation, configuration and ongoing usability of desktop computers, mobile devices, and networking equipment.
- Actively assist Level Twos and Level Threes on projects (i.e. system migrations, virtual server configurations, server and firewall installations).

Enterprise Technical Support, *Brighthouse Networks*   Jun 2015 – Oct 2017 | Clearwater, FL
- Troubleshot network service issues via phone, trouble ticket, email, and client portals by providing expertise on intricate issues, including wide-area (WAN), local area network (LAN), fiber, and Voice technologies.
- Coordinated resolution efforts with additional departments while monitoring and apprising clients.
- Worked with upper management to streamline troubleshooting processes as well as create and maintain appropriate troubleshooting procedures.

📂 PROJECTS

Notes, *Google Keep clone for taking simple notes which was built using NextJS* ⧉
- Libraries that were used to complete this project include Typescript, Prisma for the ORM to the DB, PostgreSQL for the DB, TailwindCSS for the styling, NextAuth for authentication, React Query for caching, React Hook Form, and Framer Motion for the animations.

HadWork, *Kanban Project management Website which was built using NextJS* ⧉
- Libraries that were used to complete this project include Typescript, Supabase for the DB, ChakraUI for the styling, NextAuth for authentication, React Query for caching, React Hook Form.

🧩 SKILLS

Front-End (HTML, CSS, JavaScript, ReactJS/NextJS, TailwindCSS),
Back-End (NodeJS, Flask, MongoDB, PostgreSQL, Prisma, REST API, GraphQL),
Tools (Git, Docker, Typescript)