

# **Customer Sher-Color Web Zebra GK420d Printer Installation Instructions**

This document provides the specification and installation instructions for a Sher-Color Web label printer. It describes the steps required to connect and install the Zebra GK420d label printer for use with the Sher-Color Web application.

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Date	Revision Number	Reason for Revision	Modified By
20190812	Initial	reformat	BP
20190812	20190812	Reformatted document to standard format	CRZ687
20200316	202003016	Added section to configure label printer for auto-print on dispense	CRZ687
20210426	20210426	Updated website references for Printer Software Installation. Pages 4 & 5	CRZ687 & LAL

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# COMPUTER AND PRINTER SPECIFICATION

- Zebra ZDesigner GK420d, part number GK42-202510-000.
- Windows 7 or greater system.
- Internet connection.
- Computer must be USB connection only for printer.
- User must have Administrator privileges on the computer

## LABEL PRINTER INSTALLATION

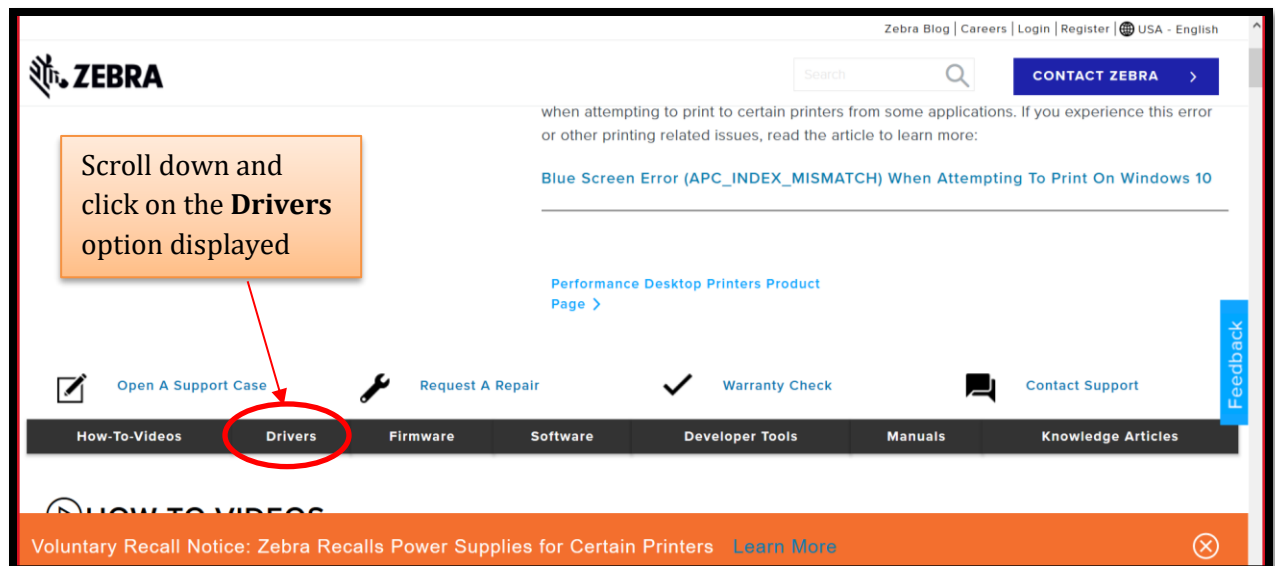
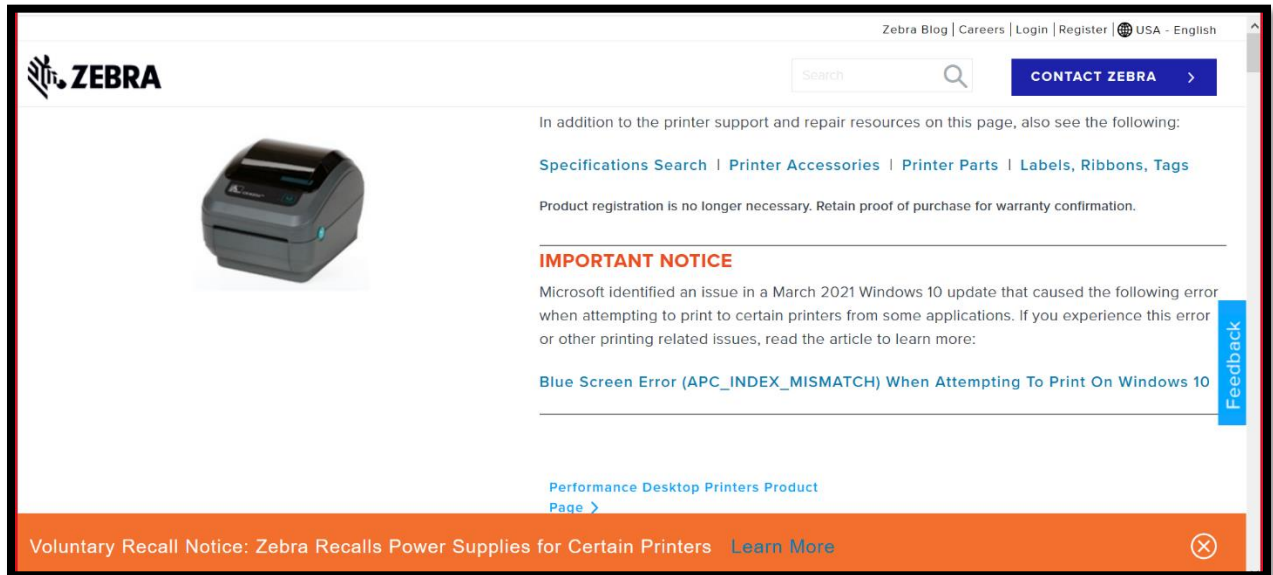
1. Problems or need assistance with the label printer installation? Email [shercolor@sherwin.com](mailto:shercolor@sherwin.com) or contact your Sherwin-Williams representative for assistance.
2. Unpack the printer and place near the computer.
3. Plug in the label printer power brick and cord into the wall outlet.
4. Plug the barrel connector of power brick and cord into the label printer.
5. Connect the printer USB cable to a computer USB port.
6. Connect the USB block connector to the label printer.
7. Power on the label printer. The indicator light will initially display a **blinking green** prior to final set-up.
8. Install the label roll in the label printer. Feed the labels through the roller. Press the **[Label Advance]** button to align the label feed. The indicator light turns to **solid green** when set-up correctly.

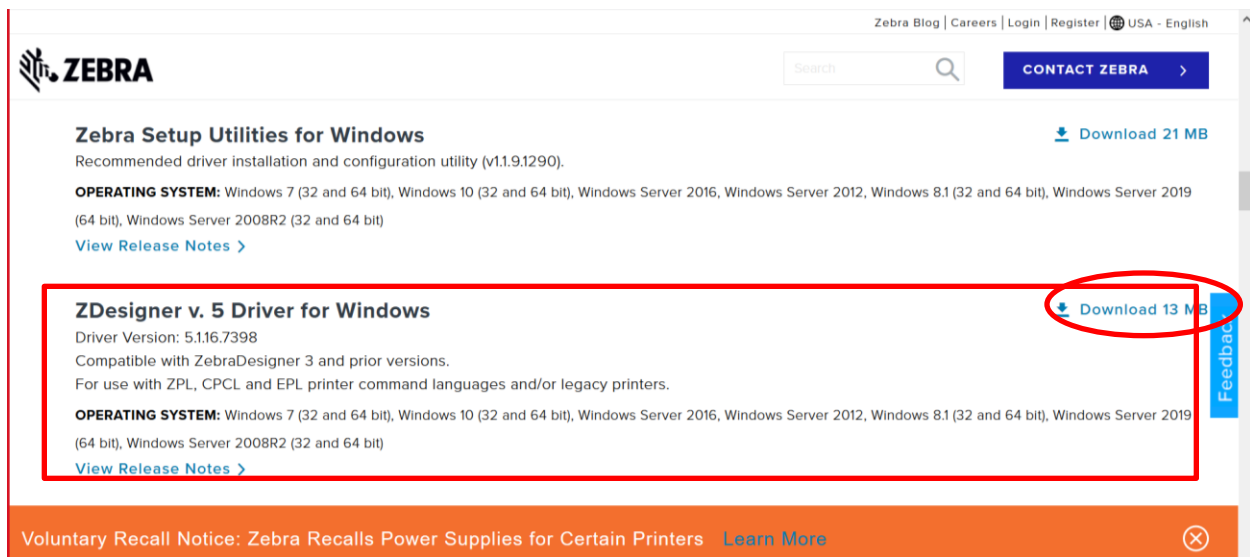
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# PRINTER SOFTWARE INSTALLATION

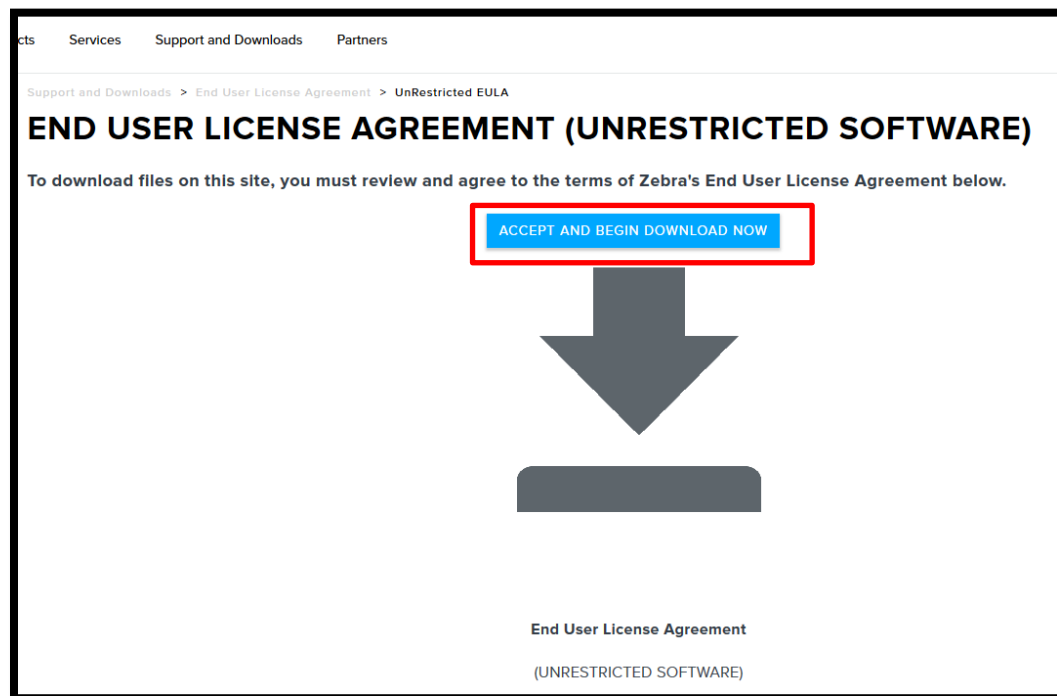
9. Go to URL: <https://www.zebra.com/us/en/support-downloads/printers/desktop/gk420d.html> in your Internet browser.

The link will take you to the screen for the GK420d Desktop Printer

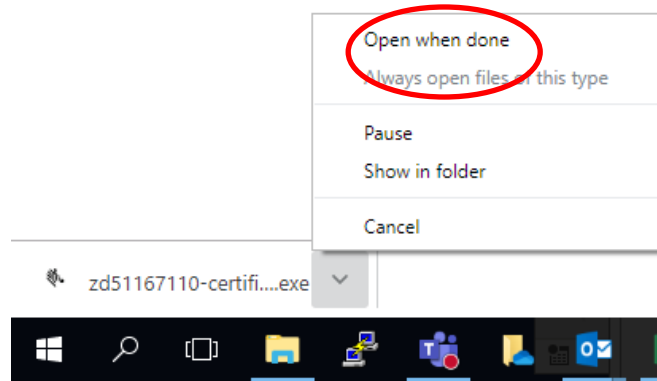




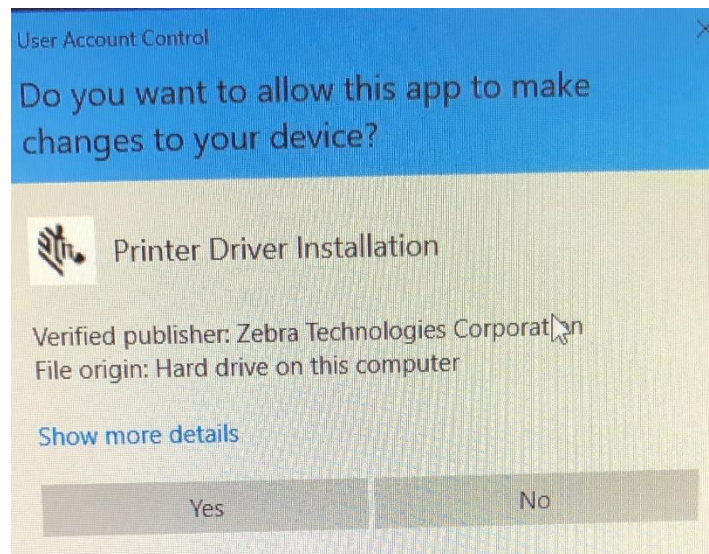
10. Click the download button to the right of **ZDesigner v. 5 Driver for Windows**. Be sure to choose the download for **OPERATING SYSTEM: Windows 10, Windows 7**, etc. as seen in figure above.



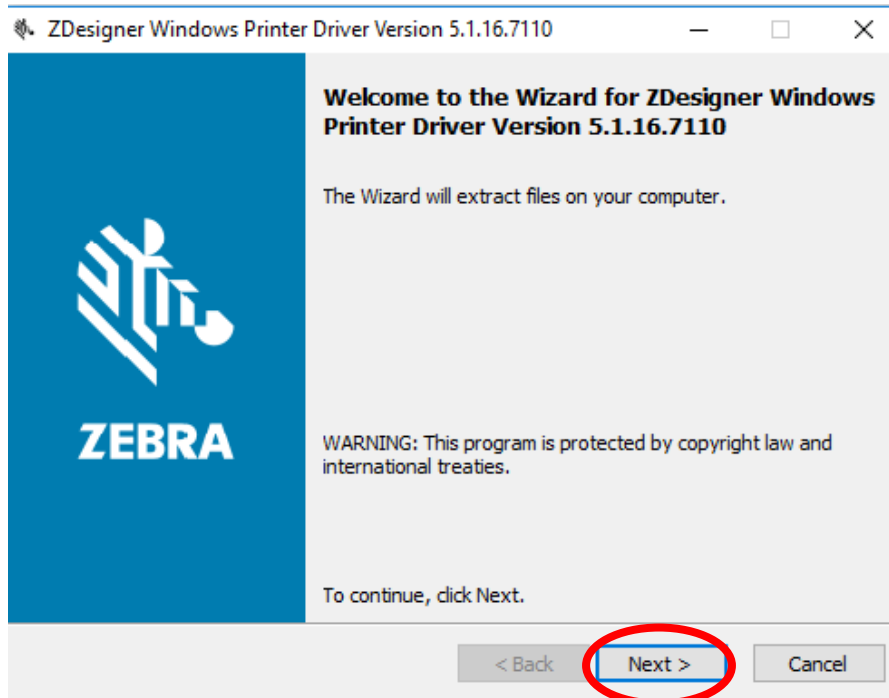
11. Click the [Accept and Begin Download Now] button to start the driver installation.



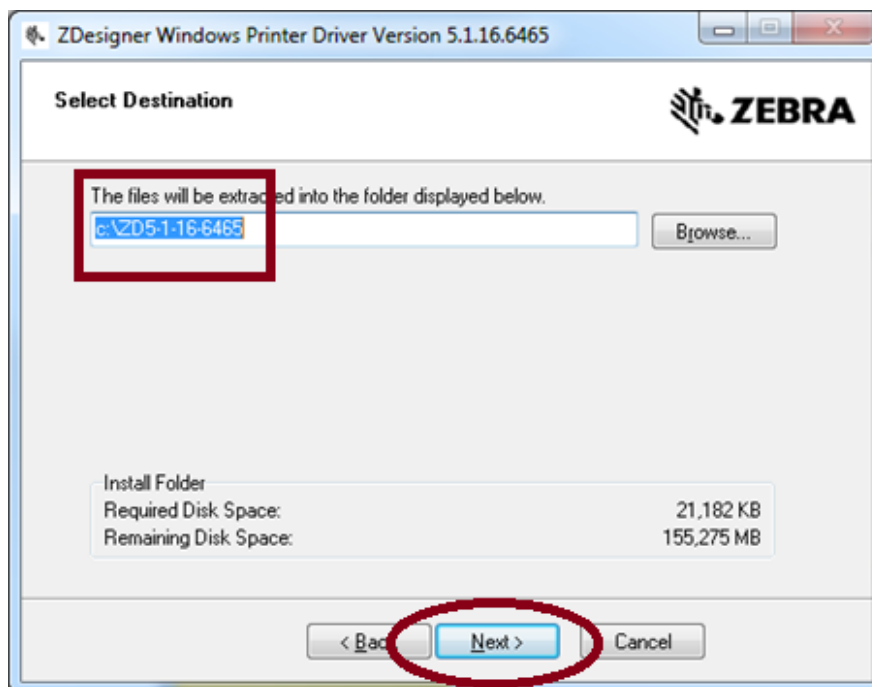
12. Click on the down arrow displayed in the lower left corner and click on Open when done



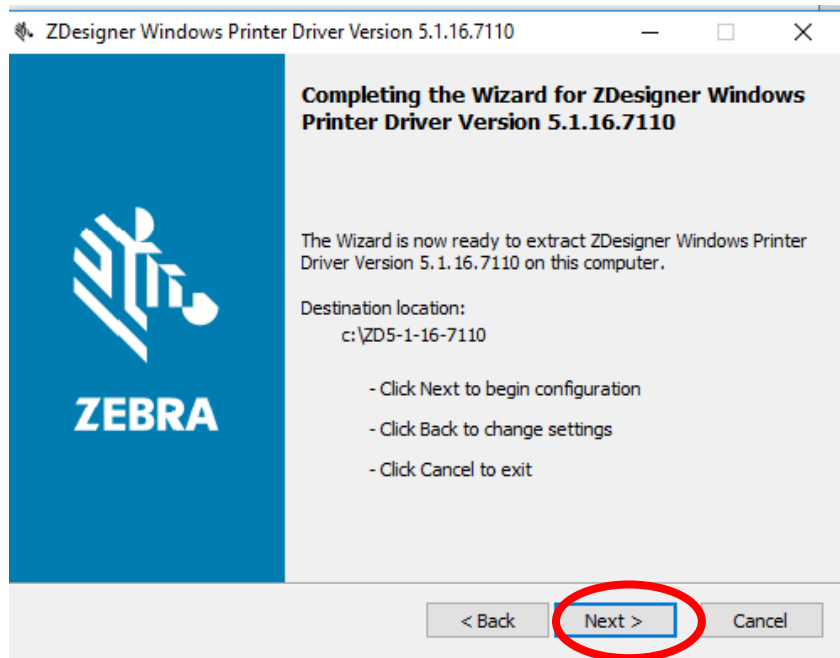
13. Click Yes on the User Account Control box to continue the software installation.



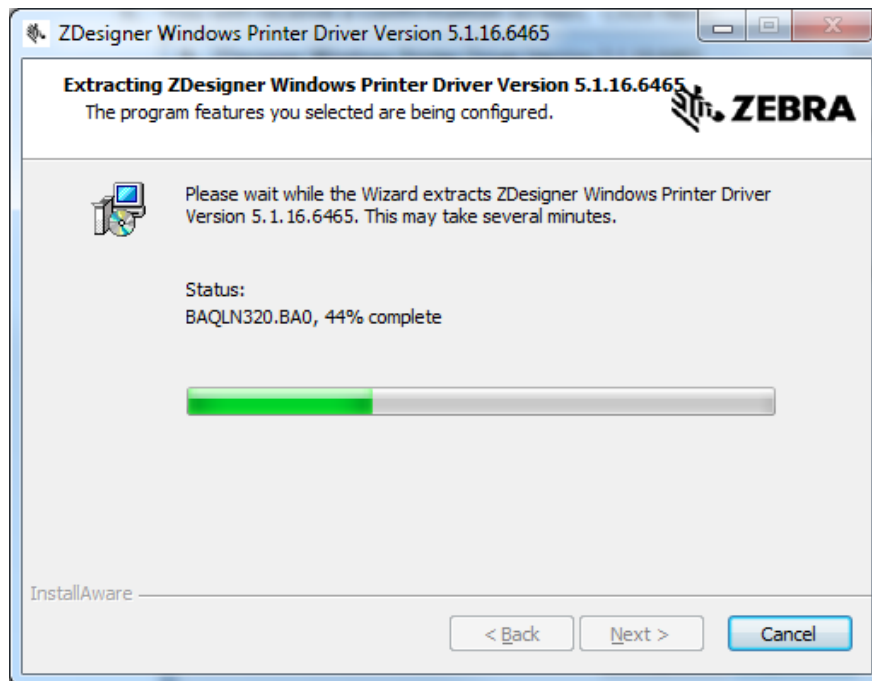
14. Click the **[Next]** button in the **Welcome to the Wizard** dialog box. Note: Dialog boxes and windows may vary slightly as Zebra updates the printer software.



15. Click the **[Next]** button in the **Select Destination** dialog box. Keep the default file directory location.

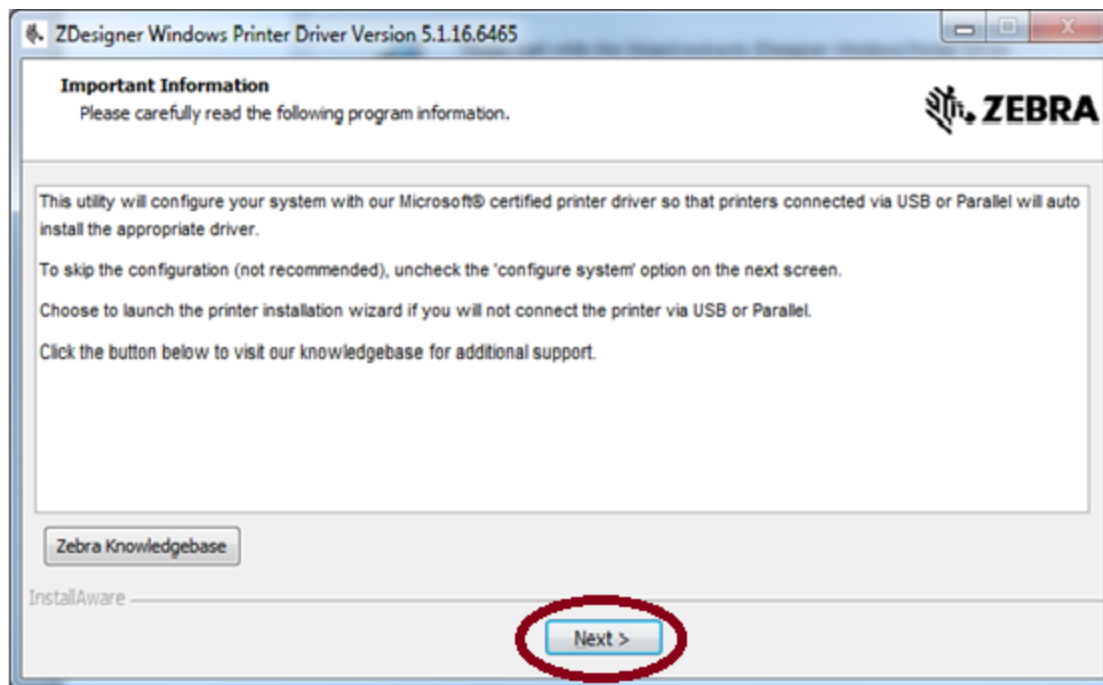


16. . Click the **[Next]** button in the **Completing the Wizard for ZDesigner Windows** dialog box. This begins the printer initial specification phase of the installation.

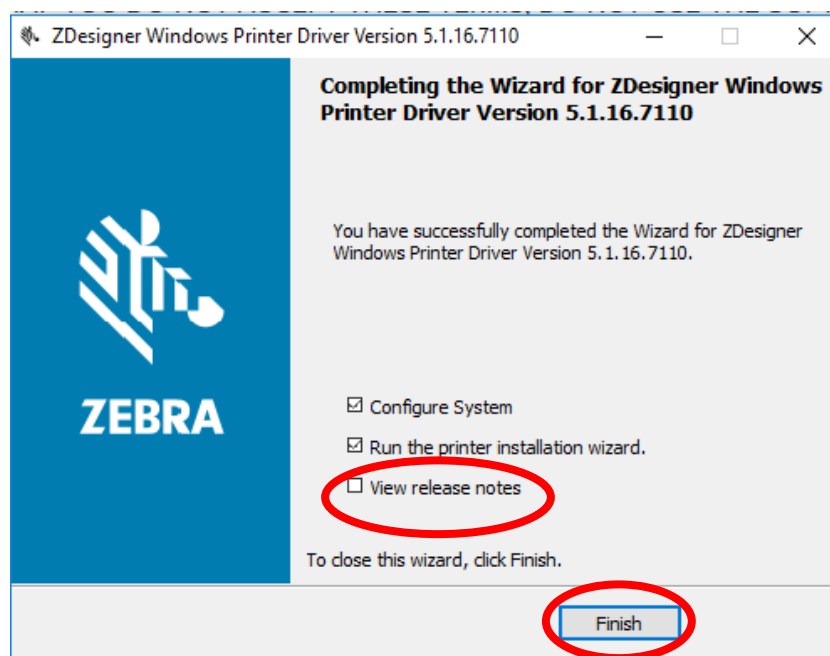


17. The **Extracting ZDesigner** dialog box displays processing progress. Please wait.

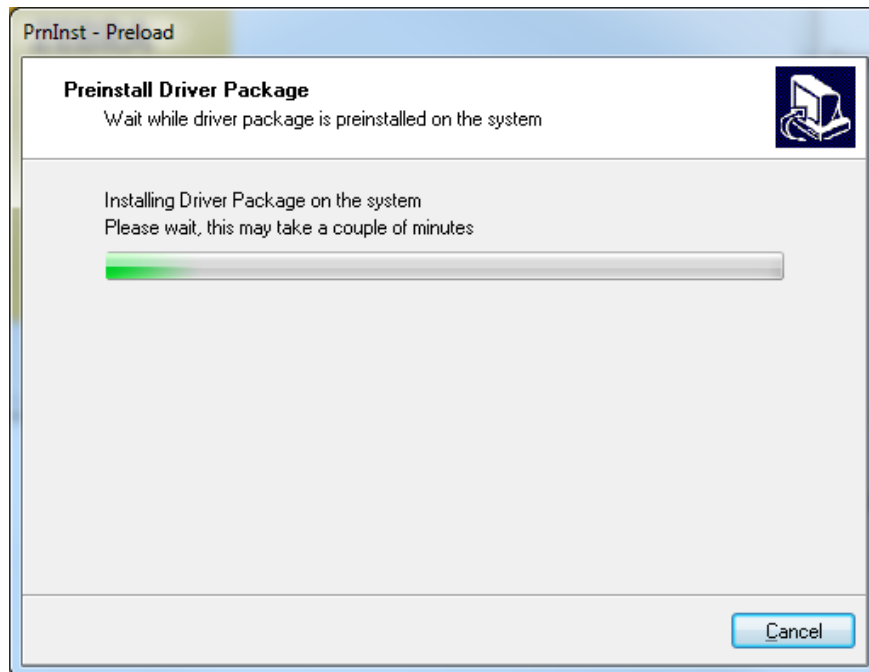




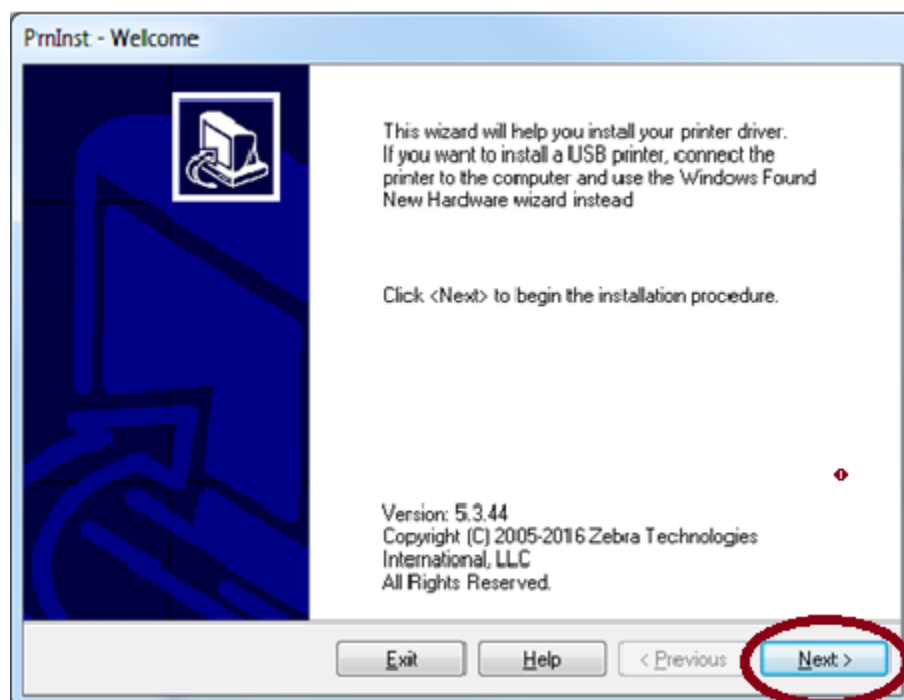
18. Click the **[Next]** button on the **Important Information** dialog box to continue the installation.



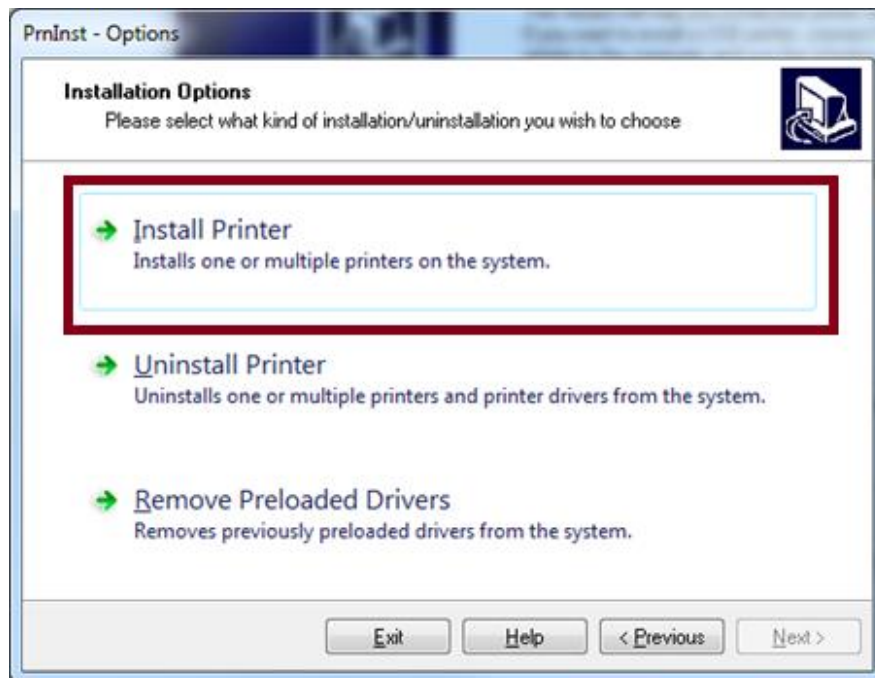
19. **Uncheck** the **View Release Notes** check box and click the **[Finish]** button. This completes the initial specification phase of the printer installation.



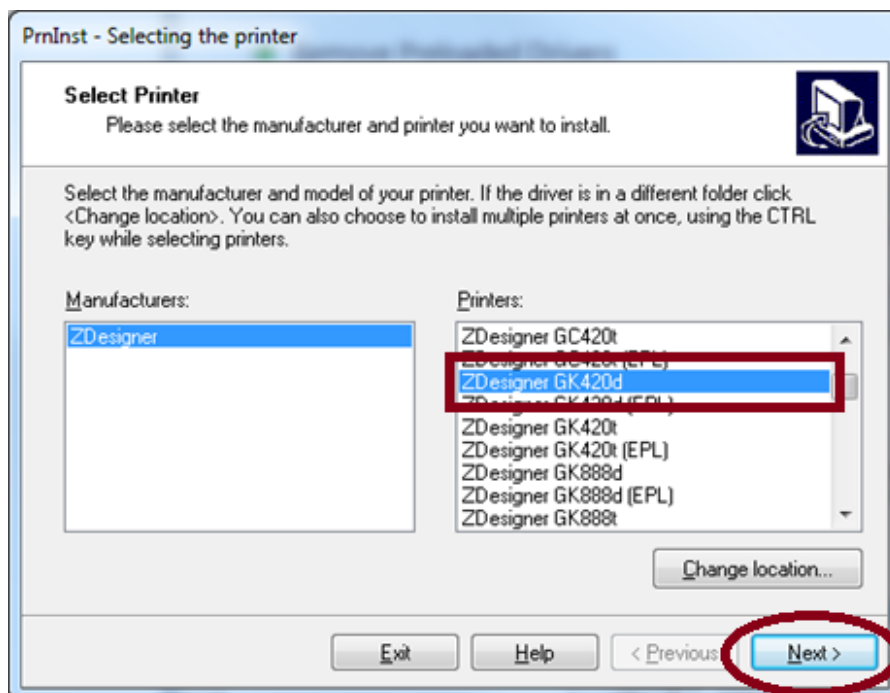
20. The printer driver package will now install on the system. The **Preinstall Driver Package** dialog box will track installation progress.



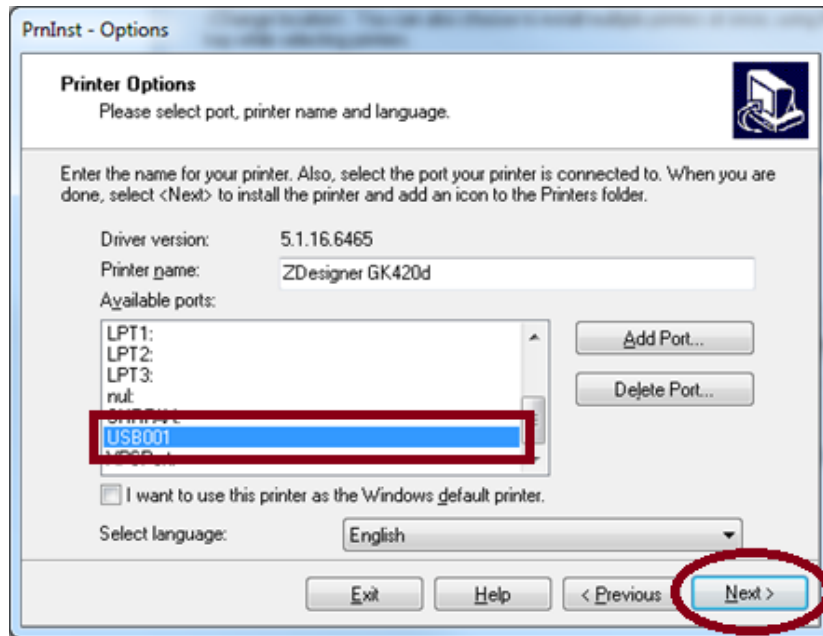
21. Click the **[Next]** button in the **PrnInst – Welcome** dialog box.



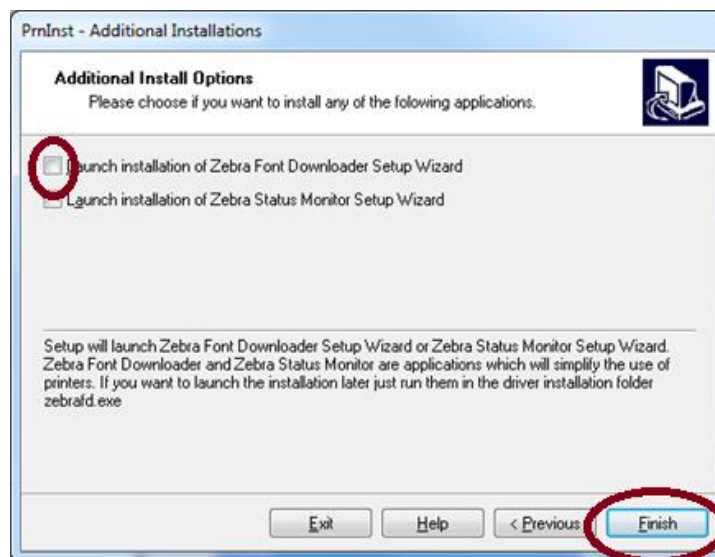
22. Click [**Install Printer**] choice in the **Installation Options** dialog box to begin the final configuration and installation.



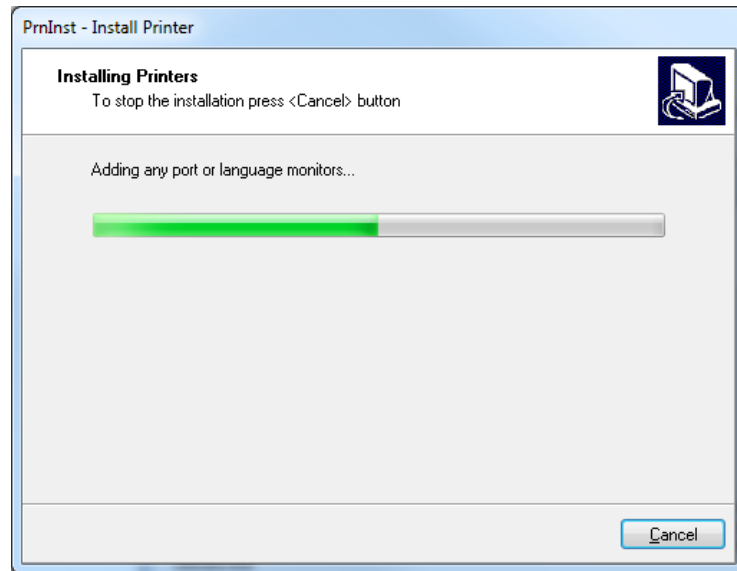
23. Use scroll bar (down) to locate and click the **ZDesigner the GK420d** in the **Printers** scroll box. Click the [**Next**] button to continue.



24. Use scroll bar (down) to locate and click the **USB001** port choice in the **Available Ports** scroll box. Click the **[Next]** button to continue.



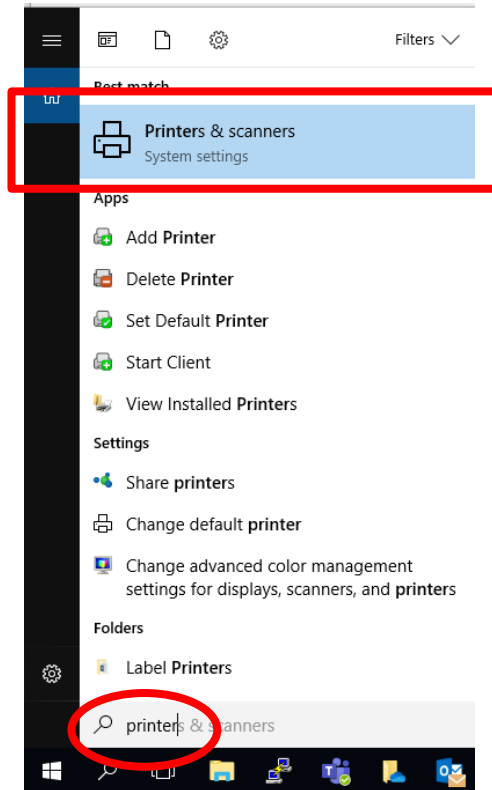
25. **Uncheck** the **Launch installation of Zebra Font Downloader Setup Wizard** check box on the **Advanced Install Options** window. Click the **[Finish]** button to complete the installation process.



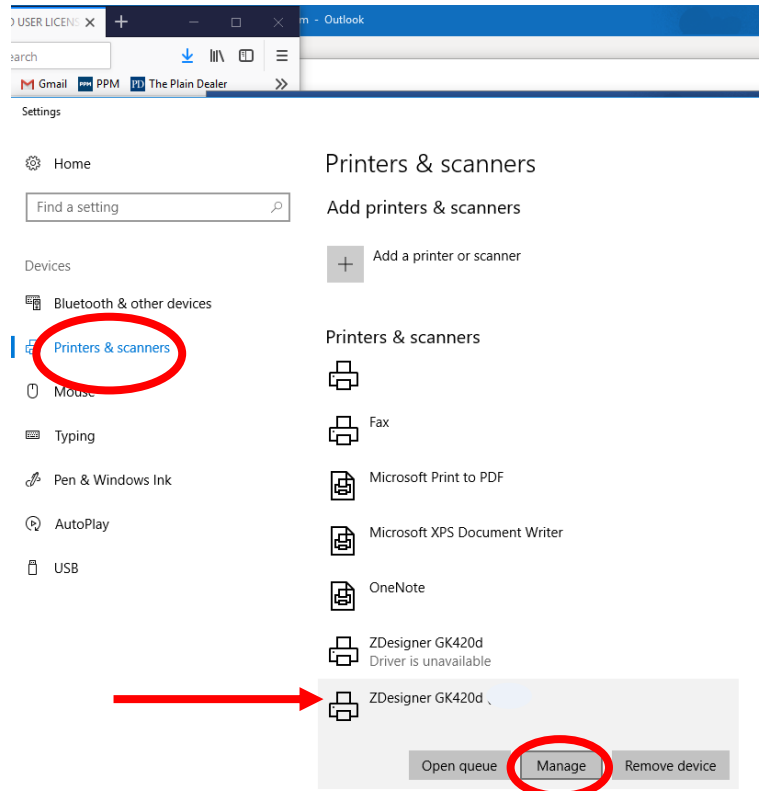
26. The printer will continue installing and track processing progress in the **Installing Printers** window.
27. All **dialog boxes and windows close automatically** when the installation is completed.

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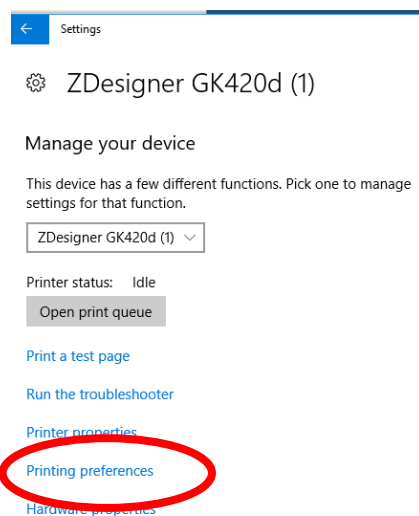
## SET PRINTER FORMAT FOR LABELS



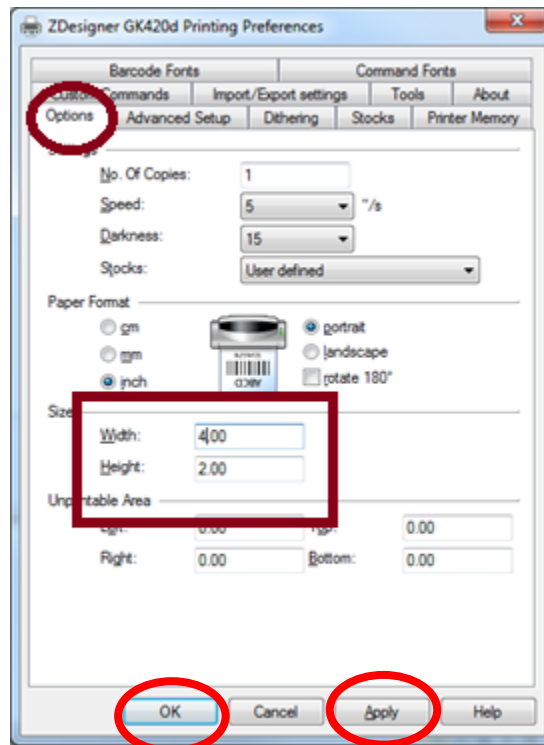
1. Click the Magnifying Glass in the lower left corner of the Windows computer screen. This will pop-up a search field. Type **printer** in the search field. Printers & scanners will display at the top of the search window. Click on Printers & scanners System settings.



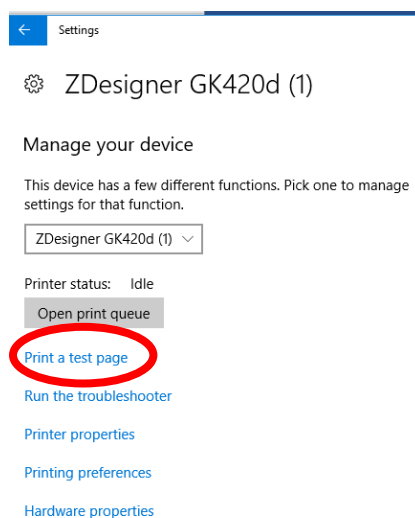
2. From the Printers & scanners screen, click on the ZDesigner GK420d zebra printer installed. An expanded menu will be displayed. Click on the [Manage] button.



3. The [Manage] button will open the Settings menu. Click on [Printing preferences]



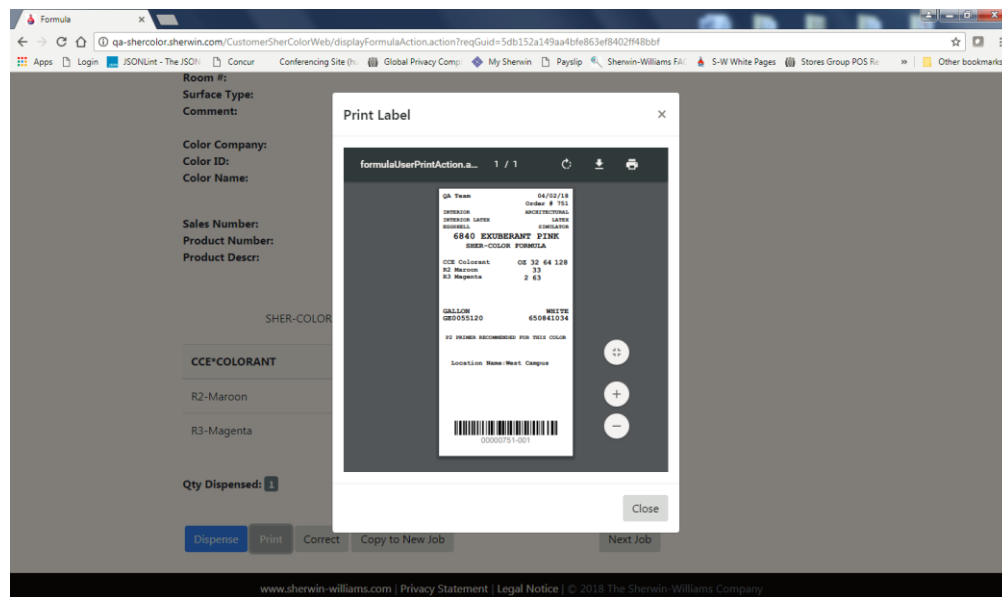
4. The **[Options]** tab in the Window displays. Confirm the **Width is 4.00** and **Height is 2.00**. Change these specifications if necessary. Click the **[Apply]** button and then click **[OK]**.

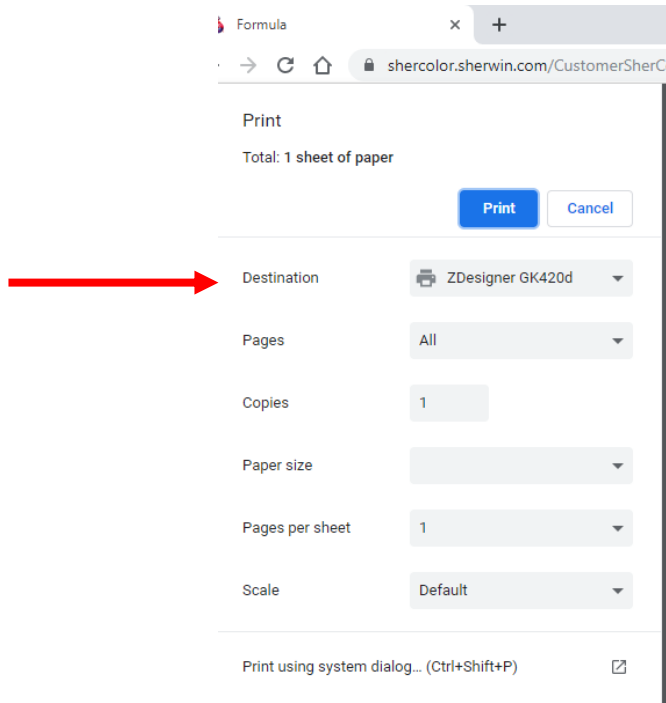


5. From the Manage your device screen, click the Print a test page option. This will print an image and confirm the label printer is functioning. Close the Printers and scanner maintenance window.



6. Login to Sher-Color Web to test the Zebra Label Printer
7. Go to <https://shercolor.sherwin.com>
8. Once at the web site, input the User ID assigned to you by Sherwin Williams and your permanent password. Contact your Sherwin Williams representative for assistance if necessary.
9. To display a formula label to print, use the Start New Job button and create a sample test order. Select [Print] from the formula screen.



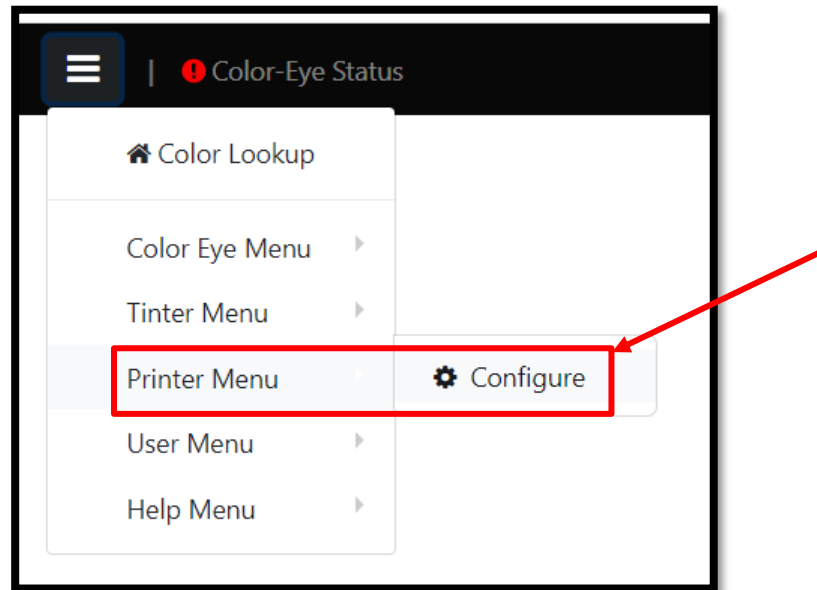


10. Test printing using Customer Sher-Color Web application. Be sure to select the **ZDesigner GK420d** as the destination printer from the drop-down choices to **ensure the Sher-Color label is printed**.

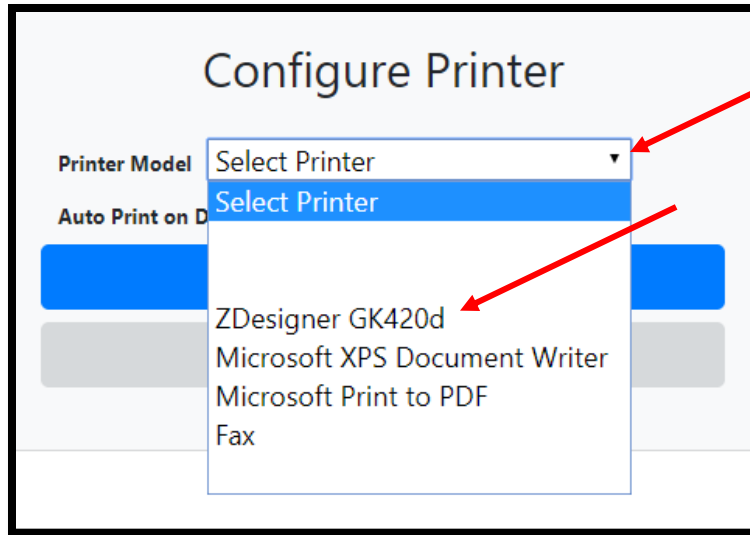
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## SET PRINTER TO AUTO PRINT ON DISPENSE

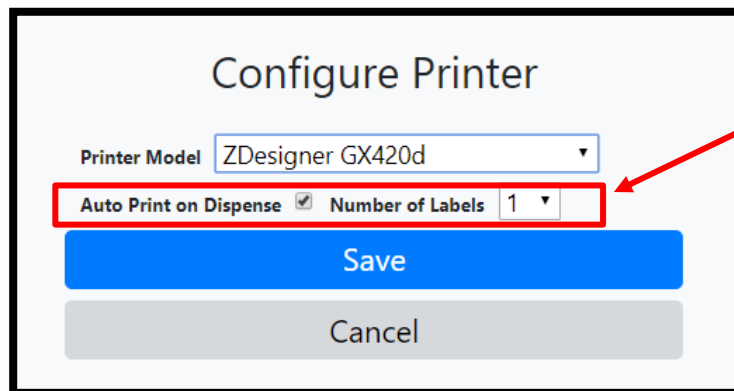
Utilizing an automatic tinter, the Sher-Color Web system can be configured to automatically print a label during the dispense process.



1. Click on the Menu in the upper left corner of the screen
2. Select Printer Menu from the list of options
3. Click on <Configure>



4. Click on the Select Printer option and then select the printer to be used.



5. Select **Auto Print on Dispense**
6. Use the drop-down option to choose the **Number of Labels** to be printed
7. Press <SAVE> to apply the choices