Tracy L. G. Bragdon

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.NET Application Developer

Profile

- Highly analytical and detail-oriented with strong problem solving skills.
- Strong work ethic. Work well with others as well as independently.
- Enjoy learning and being challenged.
- Able to handle multiple tasks of varying priorities.
- Provider of superior customer service exceeding customer expectations.

Professional Experience

Application Developer, Greatwide Truckload Management, Mooresville, NC   Jan 2017 – present
Member of three-person development team utilizing C#, .NET, API, Javascript, JQuery, JQWidgets, and KnockoutJS.

Student Web Developer, CoderFoundry, Kernersville, NC   Oct 2016 – Dec 2016
Full-time student at coding bootcamp providing immersive, intensive training in .NET and C#. Projects available for review at http://tbragdon-portfolio.azurewebsites.net

Inside Sales Coordinator, Powers Generator, Swanzey, NH   Feb 2011 - present
Handle inbound inquiries from residential, commercial and municipal customers, as well as electrical contractors. Provide easy to understand explanations of options and features of technical equipment to non-technical customers and provide quotations. Interface with other departments including Accounting, Installation and Service. Train other personnel and document internal processes. Update content on Wordpress website; modify existing in-house python applications; other special projects on as-needed basis.

Business Owner/Operator, Brick Farm Ice Cream, Unity, NH   Summers, 2001 - 2012
Perform all aspects of operating a seasonal homemade ice cream stand. Handle all hiring, training, scheduling & supervision of nine part-time teenage employees. Perform all bookkeeping including payroll, tax filings and accounts payable. Perform marketing functions and website development and maintenance. Track inventory, order and receive supplies, develop ice cream recipes and produce ice cream.

Software Engineer, Scientific Toolworks Inc., Lebanon, NH   1997 - 2001
Member of small team developing software applications for use by software engineers.

Work Order Coordinator, National Field Representatives, Claremont, NH   1995 - 1997
Coordinate work for property maintenance nation-wide for mortgage companies.   Adhere to guidelines established by regulating agencies guaranteeing the mortgage. Provide same-day status reports to customers.

Senior Software Engineer, Digital Equipment Corporation, Maynard, MA   1984 -1995
Responsible for software design, development, support, maintenance, and user documentation of proprietary CAD tools used for physical layout of printed wire boards.

Education

Bachelor of Science in General Engineering, Northeastern University, Boston MA   1984
Computer Science Curriculum; Graduated with Honors; Member of Women's Varsity Crew