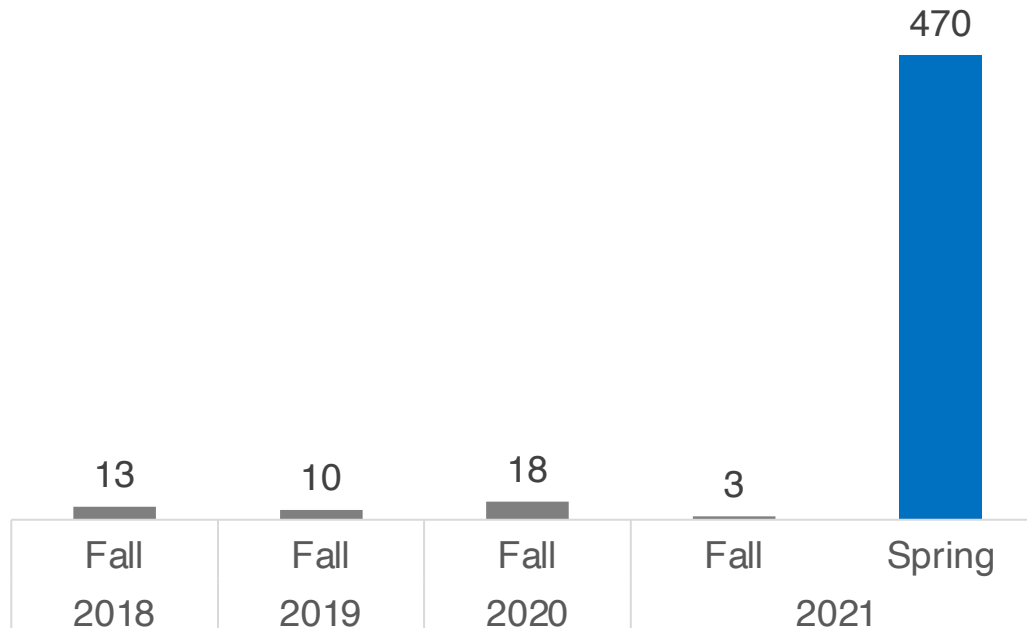


Total System Usage Surges by ~25x due to Microsoft Teams at KSU During Spring 2021

Total usage¹ in Millions by Year and Semester



Top Applications by Usage in 2021

Microsoft Teams ²	~460M
• Audio	230M
• Video	200M
• Screensharing	30M
Authentication	~3M
Out systems	~3M
Email	~3M

¹ Usage was calculated to reflect overall system activity including number of sessions, number of unique visitors, number of call/chat/video/emails/API calls/logins sent/read/received/viewed, excluding the time/peak users/network GB and best/worst performed. The usage does reflect org changes or misspelled such as teams and Microsoft teams, authentication and MFA, etc.

² Microsoft Teams was adopted in Fall 2020, had no data in Fall 2021 and had surging data in Spring 2021