

## Trinity Klein

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### Technical Skills & Projects

**Programming:** Python, SQL, Java, JavaScript, HTML/CSS

**Tools:** AWS (EC2, VPC, IAM, S3), Linux/Windows OS, Git, Web application frameworks, CI/CD workflows

**Certifications:** [AWS Certified Cloud Practitioner](#), [Data Analytics Essentials](#)

#### Cloud Resume Challenge

Built terminal-style front end using Hugo Console theme; deployed globally with S3, CloudFront, and Terraform. Implemented serverless backend (Lambda, DynamoDB, API Gateway) to track site analytics and automate deployments via GitHub Actions CI/CD. Applied security best practices with IAM, encryption, and cost-optimized lifecycle policies.

#### Innov8 Barbershop Scheduling Application

Co-led Agile sprints, backlog prioritization, and client reviews for a launch-ready scheduling platform.

Directed cross-platform testing/debugging to ensure mobile and desktop reliability. Integrated scheduling APIs, improving predictability of releases.

#### Enterprise Data Platform

Migrated codebase from Vue Options API to Composition API, improving modularity and maintainability.

Implemented secure authentication, RBAC, and CRUD services for enterprise data operations. Built interactive data visualizations to enhance the usability of the analytics dashboard.

### Relevant Experience

#### SOUTHEAST HYPNOSIS

Friendswood, TX

#### Digital Solutions Engineer

March 2020 - December 2024

Deployed automated appointment system, reducing scheduling workload by ~50% and client no-shows by ~20%. Migrated corporate site to WordPress, boosting performance by ~40% and reducing downtime.

Centralized ~1,000 client records into a digital database, improving accuracy and accessibility. Integrated AI chatbot and automated reminder funnels, increasing client leads by ~25% and retention.

#### GREATER BUSINESS OF PEARLAND

Pearland, TX

#### Community Data & Marketing Analyst (Volunteer)

November 2021 - May 2024

Analyzed event demographics and managed outreach for 25+ local partners, increasing attendance by ~100%.

### Education

#### UNIVERSITY OF HOUSTON

Houston, TX

BS in Computer Information Systems, GPA: 3.54/4.00

May 2025

Relevant Coursework: Database Management, Network Infrastructure, Application Development, Cloud Computing, Information Security, Systems Analysis.

### Involvement

#### FUTURE INFORMATION TECHNOLOGY PROFESSIONALS

Houston, TX

#### Member

August 2020 - May 2025

Participated in professional development events on cloud computing, cybersecurity, and enterprise system.