



# TOMÉ LOURENÇO

## DETAILS

Zürich, Switzerland

[tomelourenco@gmail.com](mailto:tomelourenco@gmail.com)

+41(0)798399230

## PROFILE

As a highly skilled Technical Program Manager and Full Stack Software and Solutions Engineer with 7+ years of experience, I have led complex engineering projects from inception to launch, ensuring they are delivered on-time and on-budget while maintaining high standards for quality and excellence.

My experience in software development has given me a deep understanding of the technical requirements of software engineering, including using software development life cycle methodologies, such as Agile or Waterfall, and using project management tools to track progress and prioritize tasks.

Additionally, my background in Business and Marketing has equipped me with skills in customer-centric thinking, data analysis, and project management.

My ability to balance technical requirements with customer needs has resulted in successful project outcomes that satisfy both technical and business goals.

At Google, I worked with cross-functional teams, including software engineers, product managers, and other stakeholders, to deliver innovative products to our users.

Overall, my skills and experience make me an ideal candidate for a role where I can continue to lead complex engineering projects, drive innovation, and develop successful products and features across multiple markets and industries.

## LINKS

[linkedin.com/in/tlourenzo](https://www.linkedin.com/in/tlourenzo) [github.com/tlourenzo](https://github.com/tlourenzo) [tlourenzo.com](https://tlourenzo.com)

## EMPLOYMENT HISTORY

**Technical Program Manager, Google (powered by RMIT), Zurich**

SEPTEMBER 2022

As a Technical Program Manager (TPgM) at Google, I led complex, multi-disciplinary engineering programs from inception to launch, specifically in Google Assistant product teams. I collaborated with software engineers, product managers, and other cross-functional teams to deliver innovative tier 1 features (Read Aloud and Translate) into flagship devices (Pixel 8 and Pixel Fold) to our users. My responsibilities included:

- Defining programs scope, goals, and deliverables
- Developing and maintaining program plans and schedules
- Identifying and mitigating program risks and issues
- Facilitating communication between teams and stakeholders
- Ensuring the quality of project deliverables
- Providing status updates and reports to senior management
- Using software development life cycle methodologies, such as Agile or Waterfall, to manage projects.
- Using project management tools such as Taskflow, between others, to track progress and prioritize tasks.

- Applying my technical knowledge and expertise to provide guidance and support multiple teams, created scripts and automations (Web, Apps Script, Python, SQL), as dashboards (PLX, Looker, Data Studio) to execute routine, yet repetitive processes and tasks across the departments.

Overall, as a TPgM at Google, I was responsible for ensuring the successful delivery of programs / projects while maintaining Google's commitment to innovation, quality, and excellence.

### **Product Manager & Software Developer - BI & Technology (Senior), PwC Switzerland, Zurich**

APRIL 2019 – SEPTEMBER 2022

- Successfully developed, between others, a global product for customs tax, *Trade Activator*, as a product manager.
- Assessed user needs and requirements and lead initiatives for product design and UX adjustments.
- Led teams of designers, marketers and engineers in reaching product goals and strategic direction.
- Performed as a trainer, software developer and technical lead, for several corporate clients on both software and robotic processes automation solutions.

### **Consultant / Software Developer, Akka Technologies, Geneva**

JANUARY 2018 – JANUARY 2019

- Software development of several projects under aeronautics and automobile industries. As part of such position, used the hat of functional analyst and product owner.

### **Consultant / Software Developer, Thoughtworks, London / Pune**

JULY 2017 – NOVEMBER 2017

- Internal software developer of a retail industry project. As part of such position, acted also as functional analyst.

### **Consultant / Software Developer, Innwave, Lisbon**

MAY 2017 – JULY 2017

- Client side technical consultant and software developer of several projects under financial services and telecom industries. As part of such position, acted also as functional analyst and product owner.

### **IT Trainer / Business Developer / Sales & Marketing Manager, Faro, Lisbon, Macau, Hong Kong**

DECEMBER 2006 – MAY 2017

- Marketing & Sales Manager (Macau Branch MD) - French it Up ! (Jan 2015 – Aug 2016) Macao / Hong Kong
- Digital Marketing Manager & Events - LUXE / Suncity group (Jul 2014 – Jan 2015) Macao
- Marketing Executive & International Business Development - Quidgest (Dec 2013 – Jun 2014) Macao
- IT Trainer - tomelourenco.biz (Self Employed) (Nov 2009 – Dec 2013) Portugal
- IT Training Consultant / Regional Sales Manager - GALILEU (Nov 2008 – Nov 2009) Portugal
- Telecom Sales Account Manager - Meo SA (Apr 2006 – Oct 2008) Portugal

(Detailed information on each position can be found on LinkedIn)

## **EDUCATION**

### **Cybersecurity Professional Certificate, Google - Coursera, Zürich / Remote**

JANUARY 2004

### **Product Design Professional Certificate, Udacity, Zürich / Remote**

2022

- Ideation & Validation; UX & UI; Design Sprint; Key Metrics (OKRS)

### **Project Management Professional Certificate, Google - Coursera, Zürich / Remote**

2021 – 2022

- Agile Project Management: Planning, Initiation, Execution

### **UX Design Professional Certificate, Google - Coursera, Zürich / Remote**

2021 – 2022

- User Experience (UX), User Experience Design (UXD), Usability Testing
- Mockup (Figma / Adobe XD)

**Software Developer Bootcamp, Code Academy, Lisbon**

2017

**Degree in Marketing Management, ISCTE / Ualg, Lisbon**

2010 – 2013

**BSc. Electrical and Electronics Engineering, Ualg, Faro**

2004 – 2008

#### SKILLS

**CODING LANGUAGES:** Java, Python,-  
JavaScript, HTML, CSS

**ROBOTIC PROCESS AUTOMATION (RPA):**  
UiPath, Microsoft Power Automate, Blue Prism,  
Qlik App Automation, Google Apps Script

**BUSINESS INTELLIGENCE, DASHBOARDS &&  
VISUALIZATION** - Tableau, Qlik Sense, PowerBI,  
Google Data Studio

**PRODUCT / PROJECT MANAGEMENT SOFT  
SKILLS:** Critical thinking and analytical mindset,  
Leadership and flexibility, Solution Oriented,  
Great communication and presentation skills  
(Awarded by Toastmasters International). Tools:  
Jira, Asana, Trello, Taskflow, Buganizer

#### LANGUAGES

English



German



Portuguese



#### REFERENCES

References available upon request