

# Taegan Loyzelle

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## PROFESSIONAL SUMMARY

- Aspiring Full-Stack Web Developer with experience building websites and web applications. I have experience working with HTML5, CSS3, JavaScript, jQuery, Express.js, React.js, Node.js, progressive web apps, agile methodology, computer science, database theory, MongoDB, MySQL, and Git.
- Motivated individual with great customer focus and experience providing excellent customer service
- Highly skilled in working as part of a team and interacting across different levels including co-workers, customers, vendors, and management
- Strong work ethic
- Excellent communication and interpersonal skills
- Adaptable
- Great problem-solving skills

## CORE COMPETENCIES

- Writing modern and flexible code
- Creative vision
- Detailed analysis
- Analytical thinker

## PROFESSIONAL EXPERIENCE

**High Gravity Adventures**, Blowing Rock, NC  
*Zip Line Guide*

May 2021 - Current

- Ensure safety and an exceptional memorable experience for zip line guests.
- Assess the progress and experience of each guest, tailoring each experience for the maximum safety and enjoyment.
- Conduct pre-tour safety orientation, including fitting harnesses, helmets, and other safety equipment.
- Establish rapport and trust with guests throughout their visit using excellent communication skills and calm, professional demeanor.
- Educate guests about the geology, flora, fauna of the site and demonstrate proper zipping techniques throughout the tour.
- Perform course rescues as needed.
- Inspect all course components, rigs, lines, and other gear.
- Assist with safe approach and landing of participants at each platform, and at the conclusion of the tour.

**Bass Pro Shops**, Concord, NC  
*Cashier*

August 2020 - September 2020  
(relocated)

- Support a strong commitment to world class customer service and ensures a pleasant and productive shopping experience for all customers by identifying and evaluating customers' needs, making product recommendations based off of this analysis and promoting programs
- Answer customer service/store phone lines, answer customer questions and address customer complaints to their satisfaction. When unable to personally assist, escalate customer's phone call to resources that best relate to their concerns

- Accountable to run the cash register with attention to detail in transactions. Reconcile money from each register drawer accurately and precisely
- Stationed at the customer service desk, answer customers questions about daily offers on purchases and the newest products available
- Became a product expert and demonstrate products to customers
- Keep booths around registers looking presentable and organized throughout the work day
- Responsible for knowing how to accurately inform customers product location and finding the correct resources to make their shopping experience as smooth as possible
- Ensure that every customer entering the store is greeted by a warm welcome and a smile, and offered a mask if needed as well as a sanitized cart or basket

**T & T Convenience and Grill, Lexington, NC**

June 2019 - July 2020

*Cashier*

- Responsible for providing customers with fast and friendly service
- Operated cash register and other point of sale equipment
- Accurately handled all monies to insure proper accounting of all transactions
- Maintained the overall appearance and cleanliness of the store
- Ensured safety of co-workers, customers, and public
- Prepared cash for daily deposits and maintained the register balance
- Responsible for maintaining the store inventory, stocking and re-stock shelves
- Replenished product in coolers and hot food area
- Performed maintenance on drink machines

## TECHNICAL SKILLS

- |              |                        |                 |
|--------------|------------------------|-----------------|
| • HTML       | • Third-Party Web-APIs | • Local Storage |
| • CSS        | • Server-Side Web-APIs | • Bootstrap     |
| • Javascript | • Node.js              | • Design Skills |
| • Web-APIs   | • Github               | • JQuery        |

## EDUCATION

**West Davidson High School, Tyro, NC**

June 2020

*High School Diploma*

*Graduated Summa Cum Laude with Honors*

*Numerous academic and civic clubs involving many hours volunteering in my community*

## AWARDS

**Marine Corps Distinguished Athlete Award**

*Prestigious award representing athletic fortitude, excelling in the classroom, and being a true team leader*

**WDHS Track/Cross Country/Swim Team**

*Team Captain, MVP, Most Improved, Coach's Award*

**WDHS Band**

*Drum Captain*