



IT Support Monthly Report

Period: February 2026

Total: 39 | Open: 0 | In Progress: 3 | Waiting: 0 | Closed: 36

Ticket #	From	Category	Status	Created
LA-Support-2026-71612853	fatemeh@loopautomation.com	Email	Closed	Tue, Feb 3, 2026
LA-Support-2026-AE73CB19	john.mathew@loopautomation.com	Email	Closed	Wed, Feb 4, 2026
LA-Support-2026-0BEFD410	john@loopautomation.com	Email	Closed	Thu, Feb 5, 2026
LA-Support-2026-D44CB761	m.elsiddig@loopautomation.com	Email	Closed	Tue, Feb 3, 2026
LA-Support-2026-FEA5E0A0	john@loopautomation.com	Email	Closed	Mon, Feb 2, 2026
LA-Support-2026-FB5A1B38	john@loopautomation.com	Email	Closed	Tue, Feb 10, 2026
LA-Support-2026-0F3EF626	john@loopautomation.com	Email	Closed	Tue, Feb 10, 2026
LA-Support-2026-1E1FFCAD	fatemeh@loopautomation.com	Email	Closed	Tue, Feb 10, 2026
LA-Support-2026-AAA9F547	dc@loopautomation.com	Email	Closed	Wed, Feb 18, 2026
LA-Support-2026-CC04EF99	prince.joseph@loopautomation.com	ERP / Odoo	In Progress	Wed, Feb 25, 2026
LA-Support-2026-1EB87D24	faris.m@loopautomation.com	ERP / Odoo	Closed	Wed, Feb 4, 2026
LA-Support-2026-D32E54B1	saurav@loopautomation.com	ERP / Odoo	Closed	Wed, Feb 4, 2026
LA-Support-2026-43F2AF9D	saurav@loopautomation.com	ERP / Odoo	Closed	Tue, Feb 10, 2026
LA-Support-2026-FFCAB15F	saurav@loopautomation.com	ERP / Odoo	Closed	Tue, Feb 10, 2026
LA-Support-2026-9E1044B0	saurav@loopautomation.com	ERP / Odoo	Closed	Wed, Feb 11, 2026
LA-Support-2026-958AB10B	dc@loopautomation.com	ERP / Odoo	Closed	Mon, Feb 16, 2026
LA-Support-2026-DF5DDDC5	m.nassif@loopautomation.com	ERP / Odoo	Closed	Tue, Feb 17, 2026
LA-Support-2026-D2636A68	harris@loopautomation.com	Hardware	Closed	Sun, Feb 8, 2026
LA-Support-2026-7894F1D7	m.nassif@loopautomation.com	Hardware	Closed	Mon, Feb 9, 2026
LA-Support-2026-61E461FE	saif@loopautomation.com	Hardware	Closed	Mon, Feb 9, 2026
LA-Support-2026-1B330D5E	m.elsiddig@loopautomation.com	Hardware	Closed	Tue, Feb 10, 2026

LA-Support-2026-256203A6	madhavan@loopautomation.com	Network	In Progress	Tue, Feb 17, 2026
LA-Support-2026-B87F3BA7	madhavan@loopautomation.com	Network	In Progress	Thu, Feb 19, 2026
LA-Support-2026-8268C74A	fatemeh@loopautomation.com	Network	Closed	Sun, Feb 1, 2026
LA-Support-2026-3AE4EE9C	m.nassif@loopautomation.com	Network	Closed	Mon, Feb 16, 2026
LA-Support-2026-4B5B7CEB	madhavan@loopautomation.com	Network	Closed	Tue, Feb 17, 2026
LA-Support-2026-E25AE4A3	saurav@loopautomation.com	Other	Closed	Sun, Feb 1, 2026
LA-Support-2026-4FF76CD1	jaimon@loopautomation.com	Other	Closed	Tue, Feb 10, 2026
LA-Support-2026-01EF98FA	saurav@loopautomation.com	Other	Closed	Tue, Feb 10, 2026
LA-Support-2026-9BAE56DE	saurav@loopautomation.com	Other	Closed	Wed, Feb 11, 2026
LA-Support-2026-7E938467	m.nassif@loopautomation.com	Other	Closed	Mon, Feb 16, 2026
LA-Support-2026-5D35FA8E	fatemeh@loopautomation.com	Other	Closed	Sun, Feb 22, 2026
LA-Support-2026-F8EDA4D4	john.mathew@loopautomation.com	Security	Closed	Sun, Feb 8, 2026
LA-Support-2026-AAF6E632	mustafa@loopautomation.com	Software	Closed	Thu, Feb 5, 2026
LA-Support-2026-C1F55B2E	m.nassif@loopautomation.com	Software	Closed	Mon, Feb 9, 2026
LA-Support-2026-F1EF07FA	mustafa@loopautomation.com	Software	Closed	Mon, Feb 9, 2026
LA-Support-2026-59DB6570	m.nassif@loopautomation.com	Software	Closed	Mon, Feb 9, 2026
LA-Support-2026-54564A6F	mustafa@loopautomation.com	Software	Closed	Tue, Feb 10, 2026
LA-Support-2026-278E6332	pranay@loopautomation.com	Software	Closed	Sun, Feb 22, 2026