

## RAFFLE PROMO MECHANICS

1. This promo is open to all SM Appliance Center customers from March 19 to May 16, 2021.
2. Ways to earn raffle entries:
  - a. Receive one (1) electronic raffle entry for every Php 1,000 worth of purchase (single receipt) at any SM Appliance Center or via Online Channel ([www.smappliance.com](http://www.smappliance.com) & viber order form)
  - b. Get additional five (5) e-raffle entries when the customer LIKE and FOLLOW SMappliance Facebook page at [www.facebook.com/smappliance](http://www.facebook.com/smappliance).

Illustration:

| TYPE OF PURCHASE   | TOTAL AMOUNT PURCHASED | # OF ENTRIES                       |
|--|------------------------|------------------------------------|
| a. Cash, Financing, Credit Card, Debit Card, BDO Installment and other tenders of payment  | 10,000.00              | 10 entries<br>(10,000 / 1,000)     |
| c. Cash, Financing, Credit Card, Debit Card, BDO Installment and other tenders of payment +<br><br>Like and Follow SM Appliance Page | 10,000.00              | 15 entries<br>(10,000 / 1,000 + 5) |

3. To participate in the eRaffle, customer shall log in at SM Appliance eRaffle platform <https://smappliancepromos.com> and fills in his/her Complete Name, Home Address, Contact Details & Email Address.

|   |
|---|
| FOR FURTHER VALIDATION Customer must provide the following: |
| a. Branch of Purchase                                       |
| b. Transaction Number (TR No.) or Trans No.                 |
| c. Terminal ID (T-ID)                                       |
| d. Total Purchase Amount (PAID AMOUNT)                      |
| e. Date of Purchase   |
| f. Liked SM Appliance FB Page                               |

- Important Reminder: Customer needs to agree to the Terms and Conditions, Privacy Policy, and Captcha to be able to submit their entries.

4. Upon submitting the entry, the customer will receive an email confirmation with the details of his/her earned entries.

## 5. Prize Details

| PRIZE DETAILS         |   | QTY        |
|-----------------------|---|------------|
| 1 <sup>st</sup> Prize | LG GR-Q24FTKHL 25.9 cu. ft. InstaView Door-in-Door™ Refrigerator with Smart Wi-Fi                   | 1 winner   |
| 2 <sup>nd</sup> Prize | LG 9.6 cu.ft. Top Freezer Refrigerator GR-B272SQCB and LG LA100WC 1.0HP Window Type Inverter Aircon | 8 winners  |
| 3 <sup>rd</sup> Prize | LG 15.4 cu.ft. Top Freezer Inverter Refrigerator GR-C432HLCN  | 8 winners  |
| 4 <sup>th</sup> Prize | Okada Grand Deluxe Room Accommodation for two (2) with breakfast*                                   | 30 winners |



\* Okada Manila Staycation Package Terms & Conditions:

- Gift Certificate is valid for redemption until December 31, 2021
- Maximum of one (1) extra person per room allowed and subject to additional fees.
- Gift Certificate can be redeemed on all days of the week except WEEKEND and Blackout dates:  
New Year's Eve, New Year's Day, Chinese New Year's eve, Chinese New Year's Day, Valentine's Day, Easter Sunday, Mother's Day, Father's Day, Christmas Eve, Christmas Day, and other public holidays mandated by the Philippine government.
- Gift Certificate is transferrable but not convertible to CASH and not replaceable if lost, stolen or destroyed.
- Gift Certificate must be presented upon check-in.
- For inquiries and reservation, please call (+632) 88808000 & quote CMSMAP2020

6. A customer can only win ONCE in the entire draw. If a customer's name has been drawn more than once, he/ she gets the prize with the highest value.

7. Misdeclared information on the following will make his/ her eRaffle entry null and void:

|   |
|---|
| a. Branch of Purchase                       |
| b. Transaction Number (TR No.) or Trans No. |
| c. Terminal ID (T-ID)                       |
| d. Total Purchase Amount (PAID AMOUNT)      |
| e. Date of Purchase                         |
| f. Liked SM Appliance FB Page               |

8. Deadline for participating in the eRaffle is at 12 midnight of May 23, 2021.

9. All raffle draws will be held at SM Appliance Corporate Head Office, Building C, J.W. Diokno Blvd., MOA Complex, Pasay City at 2 o'clock in the afternoon on May 25, 2021 with the presence of a DTI representative.

10. Winning entries shall be announced after the validation. Winners shall be notified via electronic mail or registered mail.

11. Winners can claim their prizes from the nearest SM Appliance Center specified in the Notification Letter and submit the following:

- Original notification email or letter received by the winner;
- Original SM Appliance Transaction Receipt;
- Printed eRaffle email confirmation; and
- One (1) valid government issued identification with photo and signature.

12. For Online Purchase transaction winners, only Philippine residents can claim or receive the item.

13. If claiming through a representative, he/ she needs to present an authorization letter from the winner, along with the requirements mentioned at #11, and the representative's valid government issued identification with photo and signature.

14. SM Appliance Center reserves the right to disclose and publish the names and other information of the winners in any mode or manner as it deems appropriate.

15. Upon receipt of the prize, winners will sign a Release and Waiver, and a Claim Certificate that automatically discharge and release SM Appliance Center from its obligations from the raffle promo. For all appliance prizes, standard manufacturer's warranty applies.

16. Prizes not claimed within sixty (60) days upon receipt of Notification Letter will be forfeited in favor of SM Appliance Center with prior approval from DTI.

17. Any upgrade, change item and/or additional request made beyond the winning prize is not allowed.



18. All winners shall shoulder 20% prize tax for prizes exceeding Php 10,000.

19. All prizes are NOT convertible to cash but transferrable.

20. Employees of SM Appliance Center, SM and its affiliates, LG and its all sister subsidiary companies, including relatives up to the second degree of affinity or by consanguinity are not qualified to join the SM Appliance Summer Saya promo.