Requirements of the System
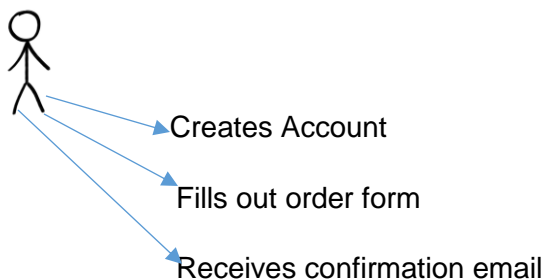
Create a new customer
Generate an email
Accept an order
Close an order
Check status of order

Use Cases

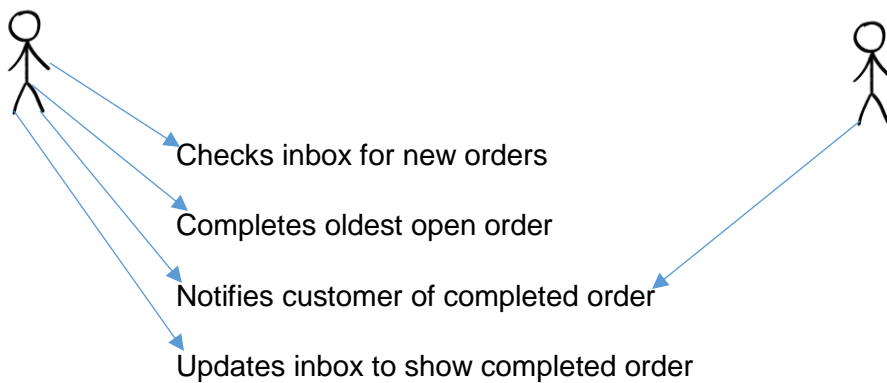Customer enters website and places order

Customer   **Web Interface**

Creates Account

Fills out order form

Receives confirmation email

Garlic Press checks email and fills order

GP Employee   **Email Interface**   **Customer**

Checks inbox for new orders

Completes oldest open order

Notifies customer of completed order

Updates inbox to show completed order

Customers sees error with order and calls in adjustment

Customer   **Email Interface**   **GP Employee**

Reads confirmation email

Contacts GP with number from email

Confirm updated order is correct
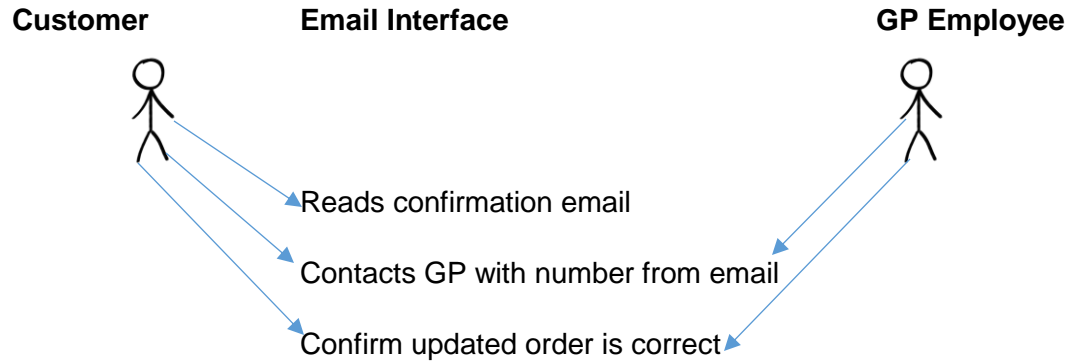
Garlic Press notices low quantity of flavor and informs customer

GP Employee   **Inventory System**   **Customer**

Check inventory for current flavor quantities

Fill order as flavors are available

Find customer contact info from order email

Contact customer and inform of time delay for order

Confirm new timeline for order completion
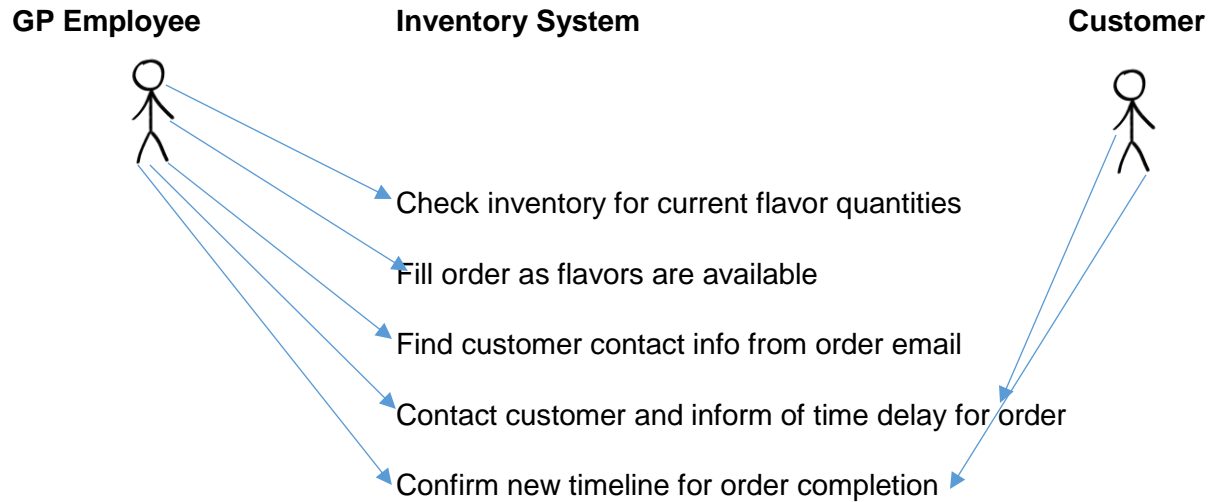
GP notifies Customer of completed order

GP Employee　　　　　**Email/Order Interface**　　　　　**Customer**

Confirm all flavors and qnty filled

Obtain contact information

Contact customer

Verify order is complete

Coordinate order pick up