TOBIAS DIRITO

Software Engineer

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Greeley, CO

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📞 (720) 219 - 0929

PROFILE INFO

Results-driven Software Engineer with a strong foundation in modern development principles and on track to receive a Bachelor of Science in Software Engineering within 6 months. Bringing over 7 years of professional customer service experience, demonstrating exceptional abilities in problem-solving, cross-functional communication, and understanding user needs. Seeking to leverage technical expertise and a proven history of stakeholder satisfaction in a challenging software development role. Check out my portfolio at https://tmdirito.github.io/portfolio/

EXPERIENCE

2024- Present

Dutch Bros. Coffee | 1227 8th Ave, Greeley, CO

Barista

- Greet and serve customers on a daily basis with exceptional customer service.
- Craft various drinks in a timely fashion (coffee, smoothies, sodas, etc.).
- Handle stock shipments to the store as well as inventory.
- Work closely with a team to ensure success and satisfaction in our customers.
- Maintain a clean and healthy workspace daily.

2020 - 2024

Dick's Sporting Goods | 5875 Sky Pond Dr, Loveland, CO

Customer Service/Sales

- Interacted with and sold to large customer base on a day to day basis, with extensive product knowledge.
- Supervised the process of inventory issues within specific departments.
- Worked closely with a team to ensure success and efficiency with various tasks and duties.
- Handled freight/online order shipment through FedEx and other ecommerce options.
- Handled money and transactions as well as day to day maintenence duties around the store.

2018 - 2020

Heidi's Brooklyn Deli | 2239 Prairie Center Pkwy A, Brighton, CO

Line Cook/Cashier

- Crafted sandwiches, soups, salads, and smoothies for customers.
- Handled transactions, and end of day register duties (including bank deposits, etc).
- Maintained a clean and healthy restaurant space for both employees and customers.

EDUCATION

2022 - present | University of Northern Colorado

Bachelors of Software Engineering
with a minor in mathematics
Expected graduation May 2026

2018 - 2022 | Stargate High School

High School Diploma

GPA: 4.1

SKILLS

- Well versed in Python, HTML, CSS, Java, C#, Node, Javascript, API Services, Git, Django, Firebase, and React
- Skilled in the SDLC, including Scrum and other agile developments
- Skilled in the use of generative AI and large LLMs.
- Team Leadership/Teamwork
- Customer Service
- Time Management
- Effective Communication
- Critical Thinking