

readme

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OnPulse Magento Connector

Version 1.0.0

Installation

Clear the store cache under **var/cache** and all cookies for your store domain. Disable the compilation for Magento 1.4+. This step eliminates almost all potential problems. It's desirable to do as Magento uses cache heavily.

Backup Your Data

Backup your store database and web directory.

Download and Extract

Download and unzip the extension contents on your computer and navigate inside the extracted folder.

Upload Files

Upload all unzipped content to the web root of your store.

Configuration

To configure the extension, navigate to **System > Configuration > aheadWorks Extensions > OnPulse**

Press the "Create new login credentials" button.

Use the generated credentials to connect with OnPulse.

Also, you can scan the QR code with your mobile device for instant access to OnPulse statistics.

Troubleshooting

After the extension installation the store gives an error, or blank page, or suggests to start Magento installation procedure.

Change the owner of the extracted extension files to the web server user and set 775 permissions on them.
Clear the store cache and try again.

There is no aheadWorks extensions under my configuration section, or having the extension tab clicked I

get a blank page, or Access Denied error.

Clear the store cache, browser cookies, logout and login again.

I've set up everything correctly, inserted the HTML code but there is nothing on that page.

Clear the store cache, clear your browser cache and domain cookies and refresh the page.

My configuration changes do not appear on the store.

Clear the store cache, clear your browser cache and domain cookies and refresh the page.