

# Business Questionnaire

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## SPOC Information:

Full Name

Email Address

Alternate Email Address

Phone Number (Country Code)

(Skype/WhatsApp/Telegram)

Business Website

Business Nature

Requested Solution

(Card/Local payment)

## Business Information:

Business Entity Name

Business Entity Reg. No

Business Entity Reg. Date

Business Entity Reg. Country

Business Entity Address

Business Entity City/Town

Business Entity City/Town

Business Entity Zip Code

Business Entity Country

# Business Questionnaire

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## Processing Information:

Estimated total sales/month

Number of transactions/month

Minimum ticket amount

Maximum ticket amount

Average ticket amount

Requested processing currency

Former/current processor

Time with processor

Average monthly sales with your  
former processor (USD/EUR)

Reason to Switch

Chargeback & Refund ratio  
with your current processor

## Technical Information:

List all the website

List of Targeted countries

Traffic on website

Website platform

Do you have an inhouse  
developer for integration

# Business Questionnaire

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## Ultimate Beneficial owner (equal to 100% Share):

Full Name

Ownership Share (%)

Address

City

State & Zip Code

Email

Mobile

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Full Name

Ownership Share (%)

Address

City

State & Zip Code

Email

Mobile

## Corporate Banking Information:

Account Holder Name

Account Holder Address

Account Holder Country

Bank Name

# Business Questionnaire

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Bank Address

Bank Country

Bank SWIFT/BIC

Bank Account Number/IBAN

## **Business Information:**

1. Describe your line of business (products/services being sold)?

2. Describe briefly the operations involved from the customer's order to the product/service delivery and the time schedules involved to fulfil the order?

3. Describe briefly the marketing activities undertaken to generate sales?

**Any Additional Information:**