

NEW
FEATURE
IMPLEMENTATION

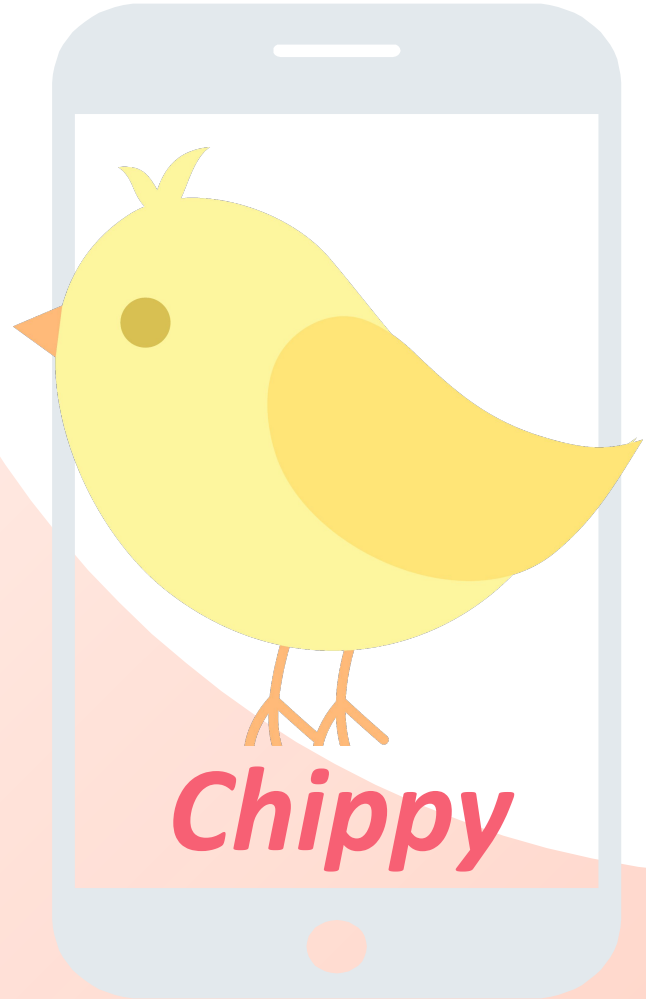




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01

Corporate Social Responsibility



According to JAMA Psychiatry,
studies show that **adolescents** who **use social media**
> three hours /day may be at **heightened risk of**
mental health problems



According to Bachmann S. Epidemiology of Suicide
and the Psychiatric Perspective,
most suicides are related to
psychiatric diseases and depression



REPORT FEATURE

- Enables users to flag other users if they suspect a user to be suffering from mental health issues based on their posts



Benefits of Corporate Social Responsibility



**BETTER BRAND
RECOGNITION**



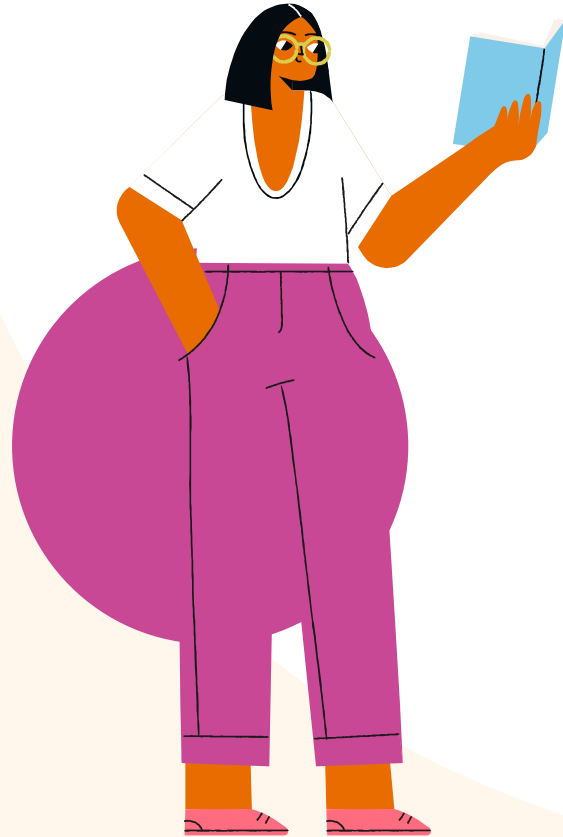
**POSITIVE
BUSINESS
REPUTATION**



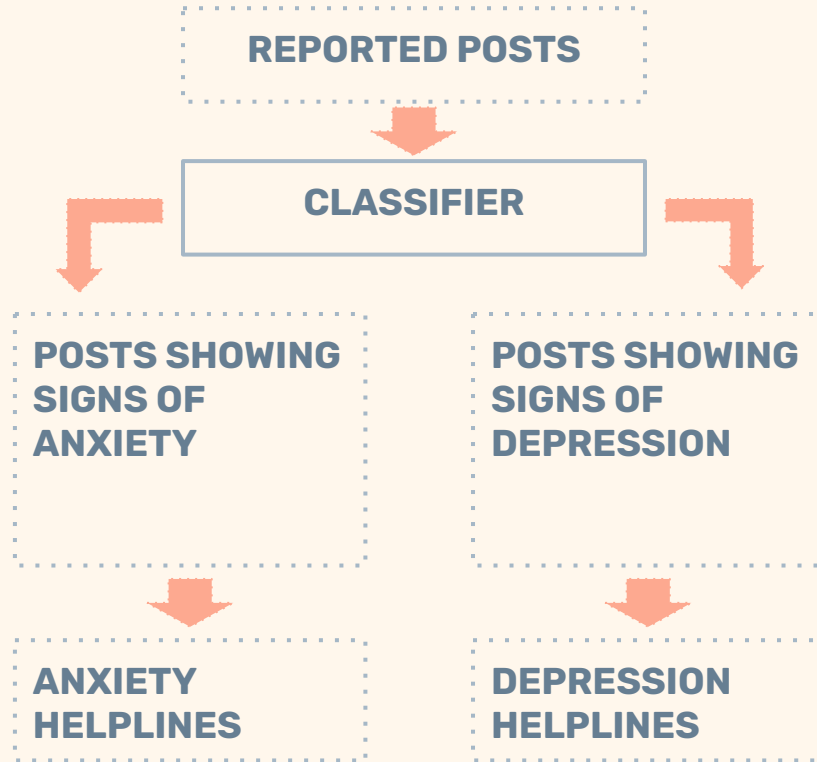
**GAIN BUSINESS
ADVANTAGE**

02

Problem Statement



Our Task

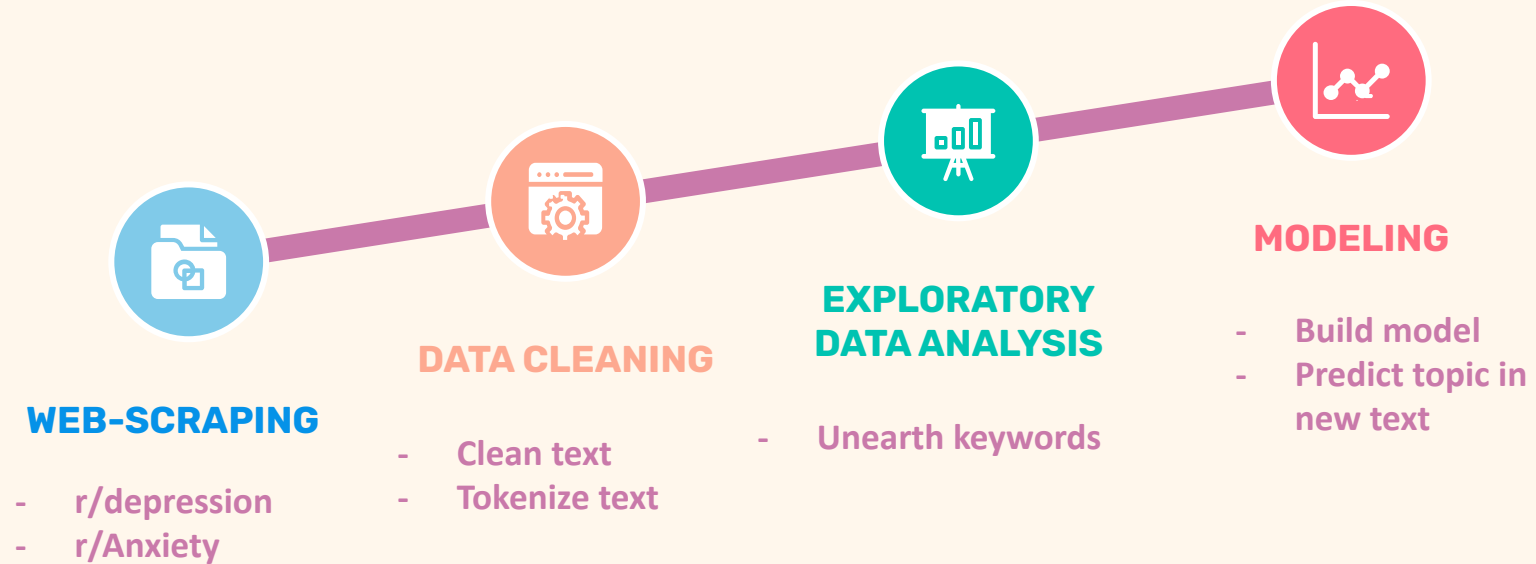


02

WORKFLOW



WORKFLOW



USING PROXY DATA FROM REDDIT

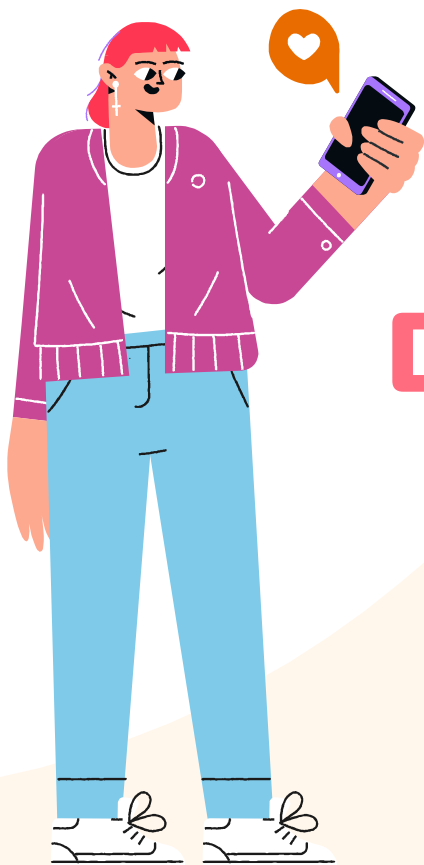


r/Depression



r/Anxiety

Tota **6000** posts scraped from
both subreddits

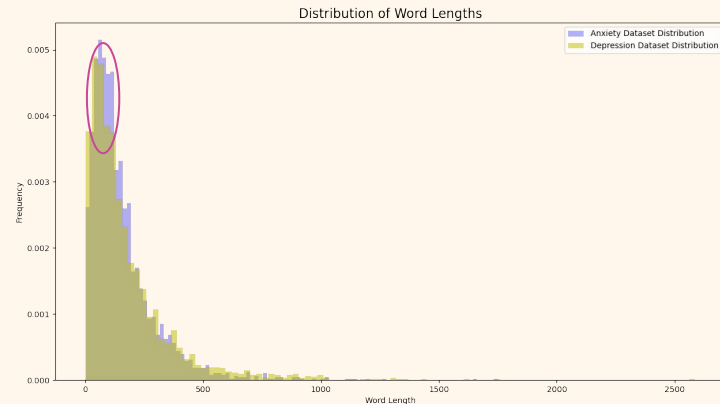
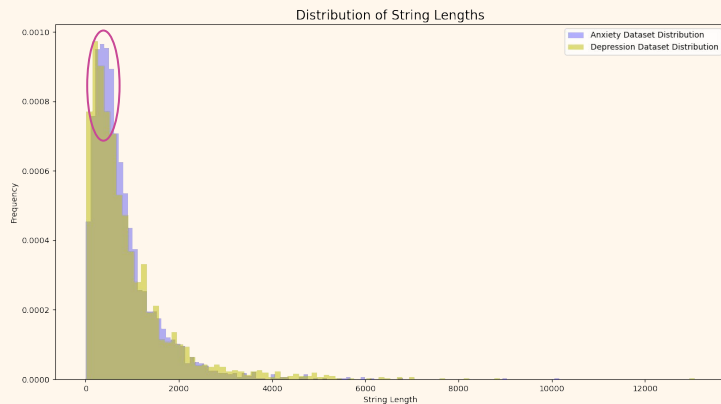


03

DATA CLEANING & EDA

EDA : SIMILAR DISTRIBUTION IN BOTH DATASETS

- REQUIRES NLP FOR IN DEPTH ANALYSIS



What is NLP?

Natural Language Processing

Machine learning technology to interpret, manipulate and comprehend human language

Use Cases

- Spam Filter in Email Account
- Autocomplete in Google Search
- Autocorrect in Word Document

Applications

Text Classification

'What topic does a text instance belong to?'

Preprocessing text data

Remove Punctuations

.,?!

Tokenization

Break up long strings & sentences into lists of words

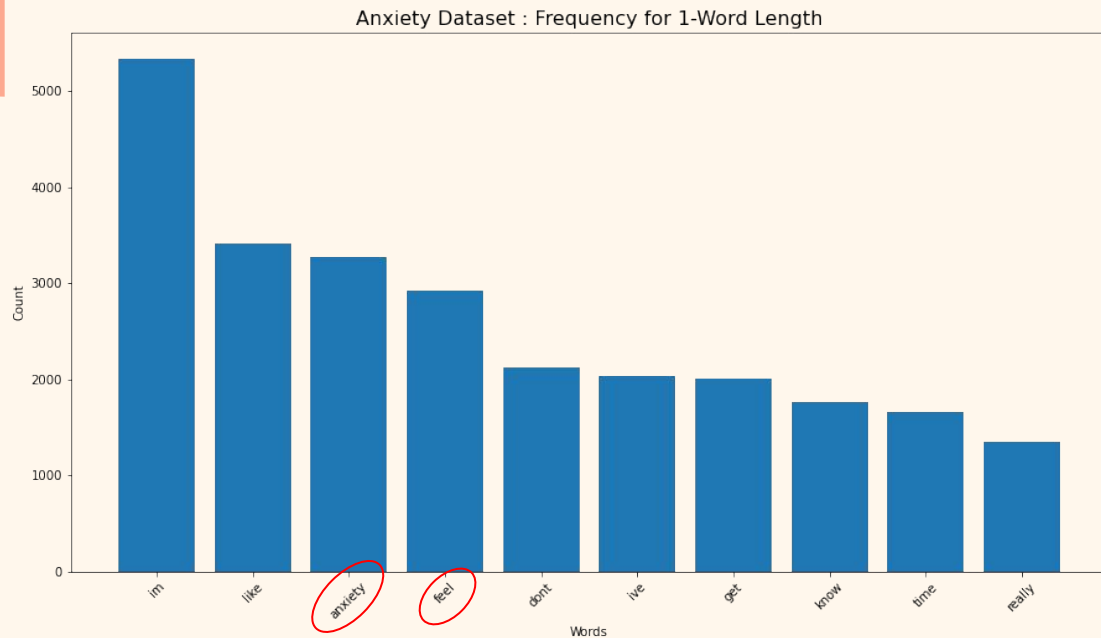
Remove Stopwords

'but', 'if', 'the'

Lemmatization

Reduce words to base form
e.g. bats → bat,
feet → foot, better → good

Top 10 words: Anxiety dataset



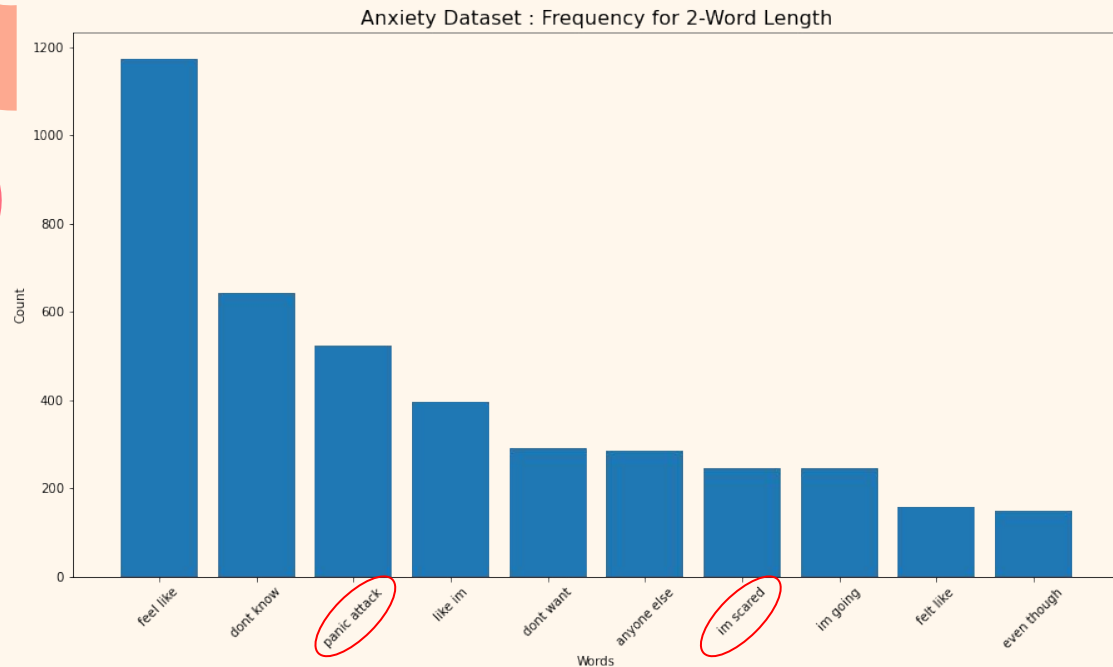
1.2

'anxiety' per post

1.1

'feel' per post

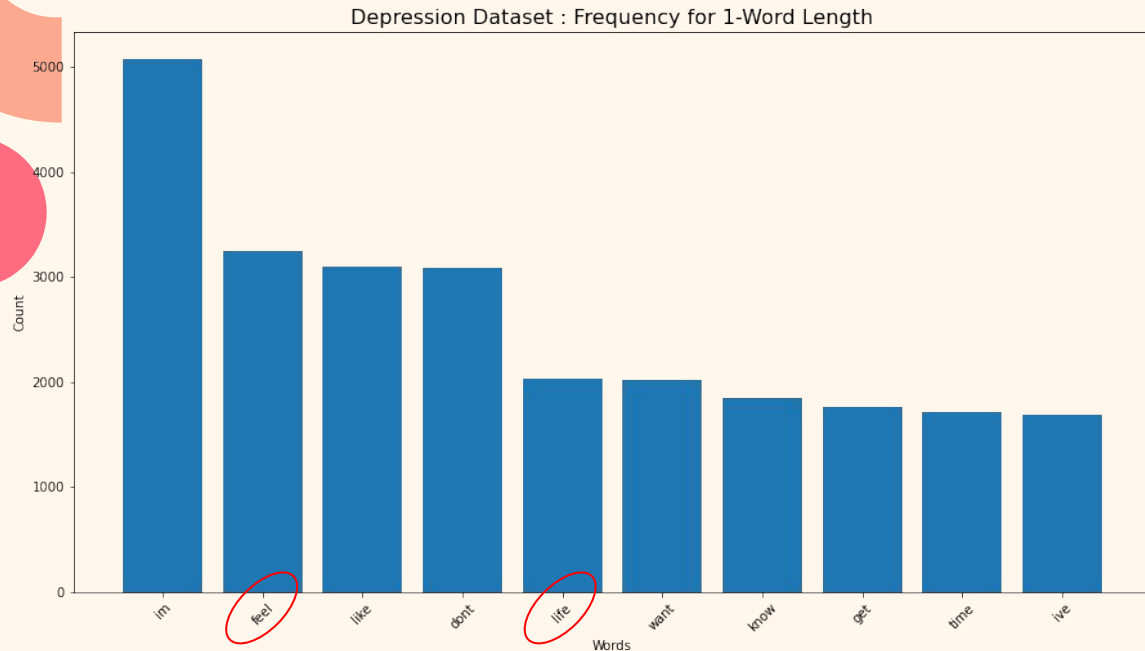
Top 10 bigrams: Anxiety dataset



20%
of posts contains
'panic attack'

10%
of posts contains
'im scared'

Top 10 words: Depression dataset

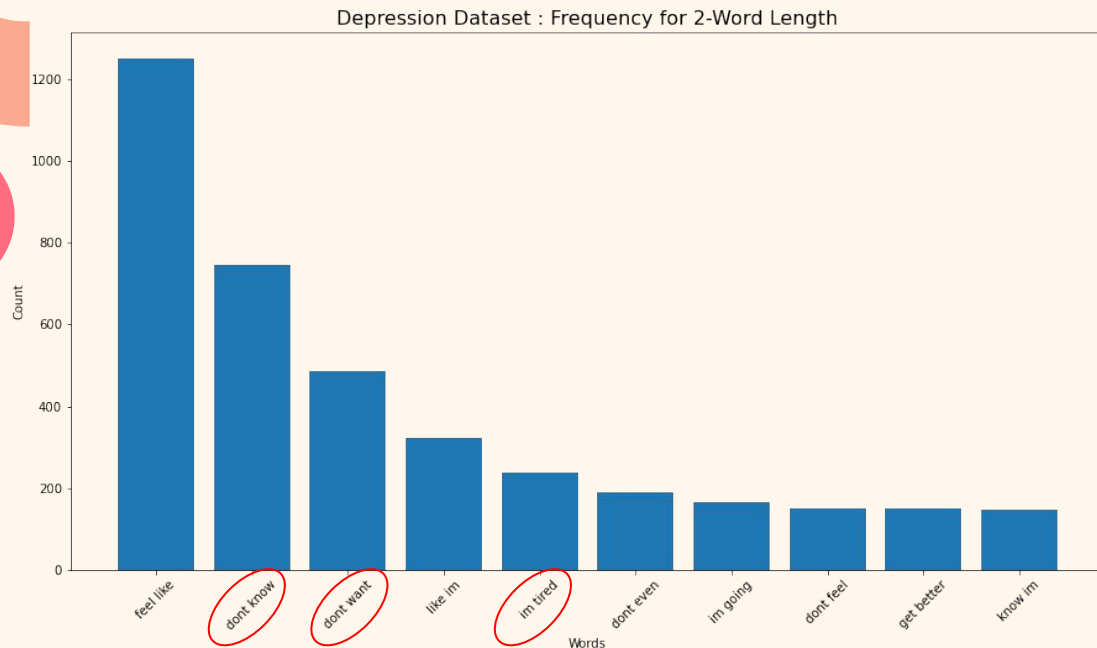


1.4
'feel' per post

0.9
'life' per post

Not in top 10:
'depressed'

Top 10 bigrams: Depression dataset



50%
of posts contain
*'don't know' &
'don't want'*

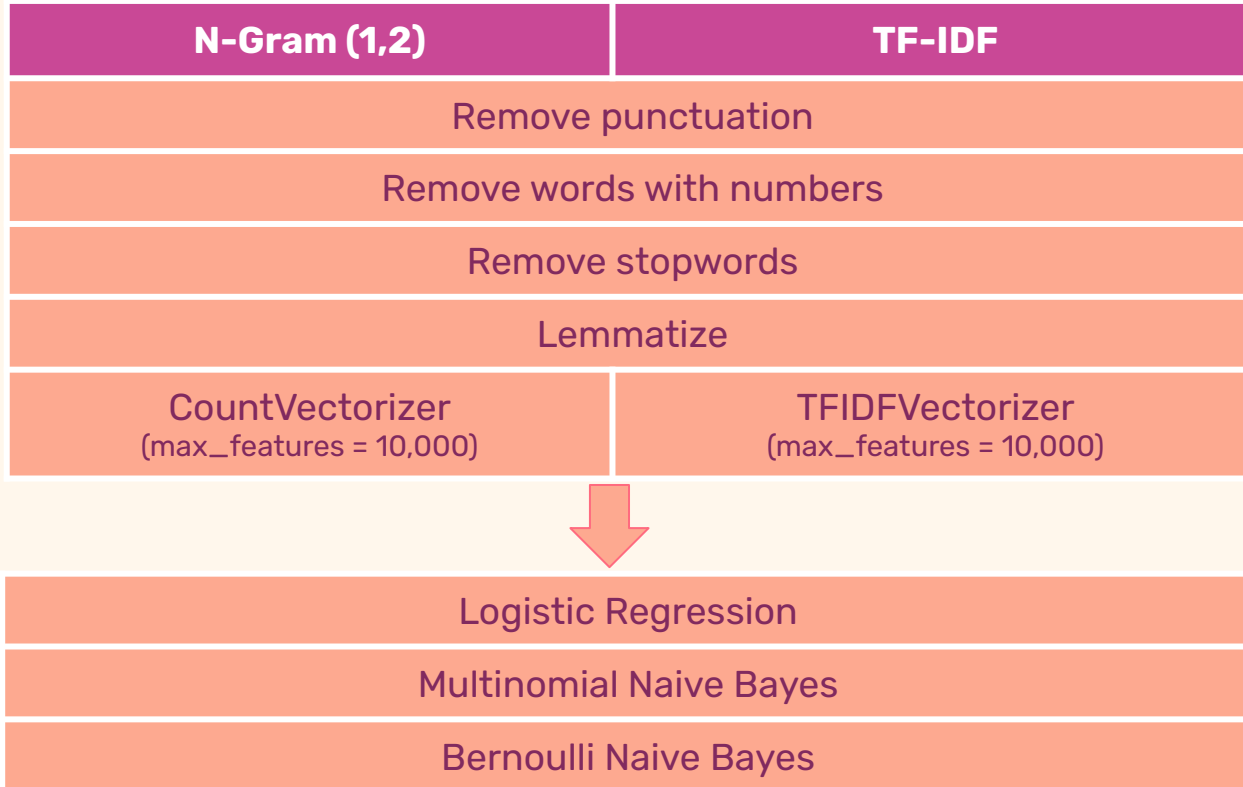
10%
of posts contain
'i'm tired'

04

MODEL & EVALUATION



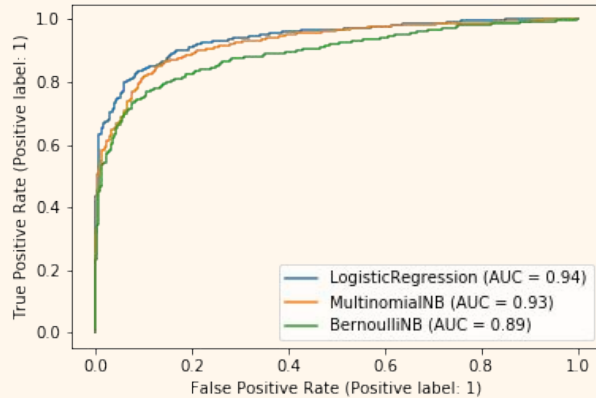
Data Preparation for Modelling



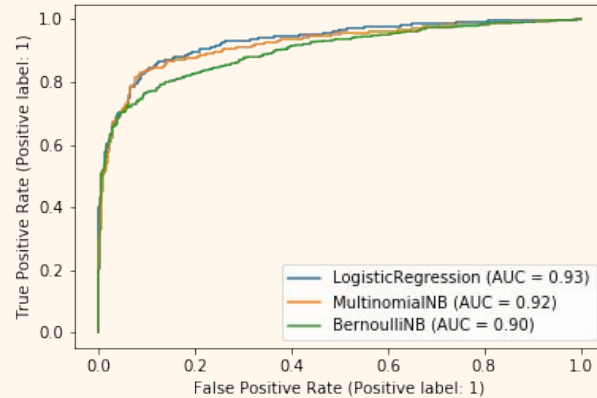
Findings : ROC Curve

- TF-IDF vectorization performs better than Count vectorization
- Logistic regression perform better than Naive Bayes models

ROC Curve Comparison (TF-IDF)



ROC Curve Comparison (N-Gram)



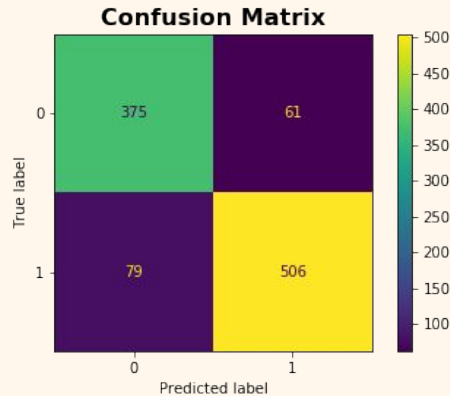
Model Results

- Logistic Regression with TF-IDF vectorization selected for production
- Optimized for accuracy

Model	Method	Train Score	Accuracy	Precision (Depression)	Precision (Anxiety)	AUC
Logistic Regression	TF-IDF	0.94	0.86	0.83	0.89	0.94
Multinomial Naive Bayes	TF-IDF	0.91	0.86	0.82	0.89	0.93
Bernoulli Naive Bayes	TF-IDF	0.84	0.80	0.81	0.80	0.89
Logistic Regression	N-Gram (1,2)	0.99	0.86	0.81	0.91	0.93
Multinomial Naive Bayes	N-Gram (1,2)	0.90	0.86	0.81	0.90	0.92
Bernoulli Naive Bayes	N-Gram (1,2)	0.85	0.80	0.79	0.80	0.90

Logistic Regression Results

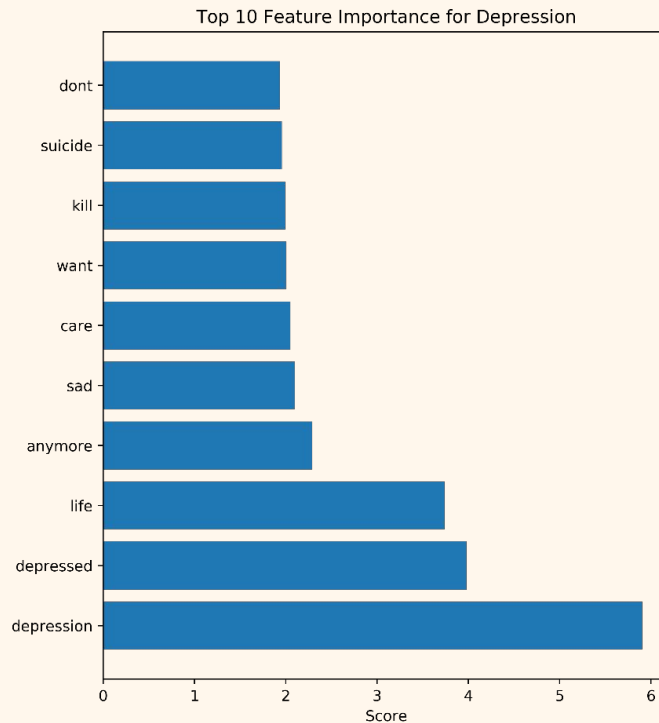
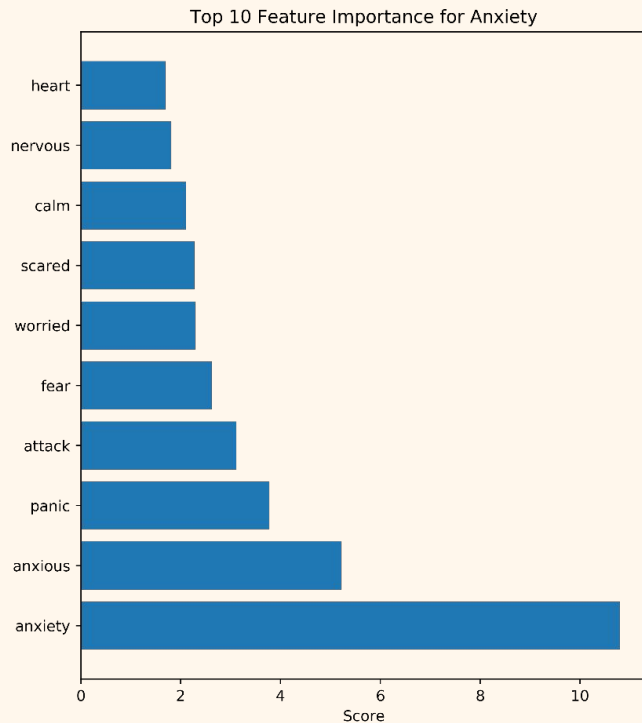
- Regression model is able to predict with 86% accuracy
- Train Score: 0.937
- Test Score: 0.863



	precision	recall	f1-score	support
0 (depression)	0.83	0.86	0.84	436
1 (anxiety)	0.89	0.86	0.88	585
accuracy			0.86	1021
macro avg	0.86	0.86	0.86	1021
weighted avg	0.86	0.86	0.86	1021

Top 10 Important Words That Classify Text

Feature Importance



Production

Our *classifier* uses logistic regression results to predict if users are likely to be suffering from Anxiety or Depression based on their posts

Prediction: **Anxiety**

Token Scores:

	token	score
0	afraid	1.1885
2	school	-0.5868
1	going	0.4264

Chippy

Anxiety vs Depression

Predict

Input Text

i am afraid of going to school

Predict

Clear

Prediction: **Depression**

Token Scores:

	token	score
1	school	-0.5868
0	given	-0.3131

Chippy

Anxiety vs Depression

Predict

Input Text

i have given up on school

Predict

Clear

05 CONCLUSIONS



OUR RESULTS & FINDINGS



MISSION ACCOMPLISHED

Built a classifier model
>85% accurate



KEY INSIGHTS

r/Anxiety

"anxious"

"panic
attack"

r/depression

"hopeless
"

"want to
die"

LIMITATIONS

- **Co-morbidity**

- Focus on predominant symptoms

- **Lack of internal data**

- Reddit data as proxy



OUR RECOMMENDATIONS

EXPAND APPLICATION

- Classify other pressing issues

DEVELOP FEATURE

- **Auto-flag** posts that contain experiences with poor mental health

COLLABORATE

- Local mental health helplines
- Provide support for caregivers





THANK YOU

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