

# **CURRICULUM VITAE**

SURNAME: ERUCHIE  
OTHER NAME: UGOCHUKWU THOMAS  
SEX: MALE  
COUNTRY OF RESIDENCE: CANADA  
PHONE: 2048817190  
E-MAIL ADDRESS: [dexterity4u@gmail.com](mailto:dexterity4u@gmail.com)

## **CAREER OBJECTIVES**

Effective and efficient utilization of limited available resource in achieving creativity needed in the organization's goals and objectives.

## **STRENGTH**

- Posses an Advanced diploma in software Engineering.
- Strong interpersonal and communication skills with ability to approach, persuade and encourage customers from diverse backgrounds to patronize company products, thereby increasing sales volume.
- Connects with team members easily by providing excellent support to improve efficiency and increase sales volume.
- Over 6 years of IT Tech Support/Help Desk Support Experience.
- Extensive experience in 0365 and windows 10 support.
- Knowledge of windows 2016 server configuration and management.
- Strong programming skills in C#, ASP .NET MVC 2.0, Advanced Programming with .NET FRAMEWORK 3.5, WinForms with C#,COM+,MSMQ.
- Efficient in using Linux O.S and Web Dev. Skills using Open source Technologies, web application deployment using apache web server , MS 2012 server(iis), Project Management using ms-project 2010, SQL server 2012,with good communication skills.
- Excellent knowledge of using looker to develop analytics and reports
- Excellent knowledge of LookML
- Indepth knowledge of SSIS
- Extensive knowledge of ETL processes.
- Ful knowledge of SDLC and Devops.
- 4 years of cloud computing on Azure platform

- Extensive Knowledge of JIRA
- Extensive Knowledge in SCRUM
- Extensive Knowledge of Confluence and Service desk
- 3 years ITSM (Jira Service Desk Configuration and Setup)experience
- Extensive experience in LAN and WAN networks, VMWARE, and good deployment skills with docker and vagrant.
- Comfortable with the use of Microsoft applications such as Microsoft Word and Excel, Access, PowerPoint, various point of sales software and willing to learn other applications as may be required.

#### **SCHOOL ATTENDED WITH DATES**

Aptech IT Institute	2007 - 2010
Our Lord Shepherd International	2004 - 2006
Gencos International College	2001 – 2003
Ave Maria College	1998 - 2001
Mary Travis International School	1992 – 1998

#### **EDUCATIONAL QUALIFICATIONS:**

- IELTS
- ADSE (Advanced Diploma in Software Engineering)
- HDSE(Higher Diploma in software engineering)
- DISM(Diploma in software engineering)
- SSCE (Senior secondary school certificate)
- First School Leaving Certificate

#### **WORKING EXPERIENCE**

**Glory Land Hospital :** Implementation and deployment of an Enterprise grade health management platform as wells as interfacing Laboratory (Mindray) auto analyzers with the existing hospital Laboratory Information systems server. 2016-2018

**Favor Child Clinic :** Implementation and Deployment of an end to end Hospital Management Platform and the setup of an integrated LAN network in the clinic. Implemented Processes involving development of custom tailored modules to streamline with specific requirement of the health facility as well as an in-depth training of the clinic's staff on usage of the platform. 2011-2018

**24-7-Intouch(lyft) :** Full time Customer Service Representative for lyft. I handle inbound calls, tickets, documentation, inbound and outgoing emails and social media campaign and marketing.

2018-2019

**24-7-Intouch(Airbnb) :** Full time Customer Service Representative for Airbnb. I handle inbound calls, tickets, documentation, inbound and outgoing emails and social media campaign and marketing.

2019 jan -2019 april

**CodeMed :** I work as a Data analyst/Database developer for codemed. I handle very complex data migrations, development of complex reports, BI and dashboards. As well as writing T-SQL scripts/stored procedures for data extraction and report development. I also make use of looker markup language in looker framework for developing BI , Dasboards and analytics. I also use sql integration services for bulk imports by developing automated logic in script path to handle mass importation of data from multiple csvs into our databases. I am also heavily involved in ETL processes as well as general database development for my current employer.

**april 2019- sept 2019**

**Parian Logistics:** I currently work as IT support and Application specialist in comarck .I oversee the installation, configuration, administration and troubleshooting of a wide range of desktop hardware and software (Windows XP, Windows 7, Windows 8, Windows 10) . I am also involved in the configuration and administration of our microsoft exchange server , office 365 and other mailing apps as well as the deployment of patches across multiple installations.

**Present**

**REFERRALS**

**Barrington Rolle**

**Mobile N0 :** 2043969761

**Leon Quichen**

**Mobile N0 :** 2047942520