

1. Data Sources (left side):

- Medical Knowledge Base containing clinical guidelines and research
- Vector Database with multi-category medical embeddings
- FHIR EHR System storing patient clinical data

2. Core Processes (center):

- Domain-Specific Embedding: Converts medical text into specialized vector representations
- Patient Context Extraction: Pulls relevant patient information from EHR
- Query Routing: Directs queries to appropriate specialized agents
- o Hierarchical Re-ranking: Multi-stage retrieval and ranking process

3. **Agent Processing** (right center):

- Multi-Agent Processing: Specialized agents for different medical domains (Diabetes, Cardiology, Neurology, General Practice)
- Factuality Verification: Validates information against trusted medical sources

4. **Input/Output** (bottom):

- Healthcare Query: Entry point for user questions
- Verified Response: Final output with confidence scoring

The flow shows how a healthcare query moves through domain classification, is processed by specialized agents with support from retrieval systems, undergoes factuality verification, and ultimately produces a verified response. The parallel processes enable specialized knowledge integration while maintaining clinical accuracy.

KEY FEATURES PWC Healthcare-focused RAG system with multi-agent architecture.

1. Domain-Specific Embeddings:

- Uses BioBERT/ClinicalBERT for healthcare-specific embeddings
- Includes medical entity recognition and relationship enrichment

2. Hierarchical Re-Ranking:

- Multi-stage pipeline: BM25 → lightweight embeddings → deep cross-attention → domain rules
- Specialized medical knowledge rules for different domains

3. Hallucination Reduction:

- Factuality verification against trusted medical sources
- Confidence scoring and source attribution
- Annotation of generated content with confidence levels

4. Multi-Agent Architecture:

- Specialized agents for different medical domains (diabetes, cardiology, etc.)
- Query routing based on medical specialization
- Response combination with expert weighting

5. Clinical Workflow Integration:

- FHIR-compliant data exchange
- Patient context extraction
- Clinician notification system

6. Vector Database Optimization:

- Multi-vector representation (symptoms, treatments, outcomes)
- Context-aware routing to specialized indexes

The system is designed to be extensible and modular, allowing for easy integration of new specialized agents or medical domains. You can use the example_usage() function to see how the system works with a sample query about diabetes management.