

Theo Moss, PMP

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Management consultant specializing in digital health strategy with 7 years of global experience and 5 years of cross-functional management experience across the US and Canada. Successfully developed 8 provincial strategies and led the development of 6 business cases resulting in \$15M in funding. Coordinated the implementation of a \$10M national electronic health record system in just 2 years and delivered it on-time and within budget.

WORK EXPERIENCE

KPMG • Toronto, ON, Canada • 11/2021 - Present

Senior Management Consultant

- Led cross-functional teams to achieve \$1M in annual revenue across complex healthcare engagements
- Led 3+ enterprise-wide business transformations, identifying gaps and designing roadmaps and solutions, leading to reduced downtime and increased efficiency
- Developed 100+ project deliverables including technical requirements and templates, training plans, journey maps, process workflows, and feedback summaries
- Led 8 provincial strategies for integrated digital solutions, leading to redesigned governance structures and improved analytics that drove a 50% increase in product initiatives
- Led transition management and communication plans to achieve successful change and adoption with minimal disruption and \$15M in project funding
- Drove improvements in operational efficiency by effectively managing junior staff and interns from a leadership position, resulting in a 15% increase in productivity

KPMG/Ministry of Health • Nassau, Bahamas • 09/2018 - 11/2021

Consultant/Information Technology Project Manager

- Managed entire project lifecycle from RFQ to go-live for \$10M national electronic health record and claims management system, achieving seamless integration and improved processes
- Improved project efficiency by 20% through developing creative solutions to drive consistency, resulting in 100 physicians now utilizing it daily
- Acted as technical workstream lead with responsibility for system architecture decisions, integrations with external systems, and post-implementation support
- Managed budgeting and forecasting, risk management, status reports, organizational change management, and coordination of activities for the team, vendors, and stakeholders
- Managed financial models that estimated \$500M in project costs, informed strategic decisionmaking, and helped executives prioritize healthcare initiatives based on value-add
- Developed information technology privacy policies with support from local stakeholders and international standards organizations to eliminate project vulnerabilities

ComScore • Reston, VA, USA • 04/2017 – 09/2018

Product Manager

- Managed 3 agile software engineering teams using Atlassian stack tools like Confluence and JIRA, achieving a 15% improvement in project completion time
- Oversaw the entire product lifecycle, including product roadmap planning, feature prioritization, and backlog management, leading to a 25% reduction in time to market
- Drove global pricing changes to core product based on analysis of historical data, competitor pricing, and discussions with financial leaders resulting in a 10% revenue increase
- Improved product performance by 15% through conducting a thorough survey and delivering actionable insights

Videology • Baltimore, MD, USA • 06/2016 – 02/2017

Product Analyst

- Analyzed product performance data and assembled a centralized dashboard of the company's key performance indicators (KPIs) from 7 cross-departmental data sets
- Improved relationships with system integrators and senior partners resulting in successful adoption of project objectives
- Managed adherence to WCAG 2.0 guidelines and industry best practices for 20 planned product features, resulting in improved user experience

EDUCATION

MicroMasters in Business Administration

University of Maryland • USA

Bachelor Of Science in Mechanical Engineering

Johns Hopkins University • USA

SKILLS

Collaboration, Communication Skills, Competitive Analysis, Corporate Strategy, Financial Analysis, Financial Modeling, Highly Organized, Interpersonal Skills, Management Consulting, Microsoft Excel, Microsoft Office, Microsoft PowerPoint, Problem Solving, Project Finance, Project Management, Project Management Life Cycle, Stakeholder Communications, Strategic Initiatives, Strategic Planning, Strategy Implementation, Willingness to Learn, Written Communication, Coaching and Mentorship, Sustainability, Technology, Technology Trends