

# Tyfanna Moulton

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## EDUCATION

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<b>Georgia Institute of Technology</b> , Atlanta, GA   Master of Science: Cybersecurity	Jan 2026 - May 2028
<b>Kennesaw State University</b> , Kennesaw, GA   Bachelor of Science: Cybersecurity	Dec 2025
<ul style="list-style-type: none"><li>• GPA: 3.62/4.00</li><li>• PepsiCo S.M.I.L.E Scholarship</li><li>• VICEROY DECREE Scholarship</li><li>• Hope Scholarship</li><li>• Cum Laude</li></ul>	

## EXPERIENCE

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<b>Frontline Supervisor</b> United Parcel Service   Atlanta, GA/ Doraville, GA	Aug 2024 – Present
<ul style="list-style-type: none"><li>• Selected as a core team member for the launch of the newly renovated Doraville, GA hub, supporting setup, testing, and development of operational systems and workflows.</li><li>• Collaborated cross-functionally to ensure successful facility readiness, verifying functionality of equipment, safety systems, and performance processes prior to opening.</li><li>• Supervise daily Outbound operations, managing a team of up to 18 package handlers and ensuring accountability for safety, production, quality, and attendance.</li><li>• Trained and mentored new frontline supervisors, providing guidance on operational standards, leadership expectations, safety protocols, and performance management.</li><li>• Directed resource allocation and workflow planning to maximize efficiency and maintain consistent achievement of operational goals.</li><li>• Enforced UPS, station, and OSHA safety protocols, fostering a strong culture of compliance and safe work practices.</li><li>• Cultivated effective communication and teamwork across departments, improving shift coordination, morale, and overall performance.</li><li>• Developed and implemented personal development plans, conducting onboarding, skills training, and performance evaluations to support employee growth and retention.</li></ul>	
<b>Sales Associate</b> Burlington   Lawrenceville, GA	April 2024 – Feb 2025
<ul style="list-style-type: none"><li>• Processed customer transactions accurately and courteously, ensuring exceptional service.</li><li>• Maintained an organized, visually appealing sales floor and supported markdown activities per company guidelines.</li><li>• Operated point-of-sale systems efficiently, contributing to smooth daily operations.</li></ul>	
<b>Sales Associate</b> Kohl's   Lawrenceville, GA	Oct 2023 – Apr 2024
<ul style="list-style-type: none"><li>• Delivered knowledgeable, friendly customer service, resolving inquiries and enhancing satisfaction.</li><li>• Maintained store organization and supported the team in achieving daily and weekly sales goals.</li><li>• Operated point-of-sale systems with precision, ensuring efficient transactions.</li></ul>	

**Checkout Team Associate**

May 2022 – Aug 2023

Walmart | Mohegan Lake, NY

- Processed customer transactions accurately using point-of-sale systems, even during high-volume periods.
- Provided prompt, friendly service and assisted customers with self-checkout operations.
- Adapted quickly to peak periods, maintaining a focus on speed and accuracy.

**Student Researcher**

Mercy College/Westchester Community College

May 2022 – June 2022

- Summer Research Academy: Cybersecurity (Virtual)
- Explored diverse software employed by hackers to compromise personal information security.
- Explored prevalent programming languages associated with hacking techniques.
- Presented an in-depth analysis on diverse types of malwares, with a particular emphasis on keyloggers, as the culmination of the program presentation.

**Student Researcher**

Mercy College/Westchester Community College

May 2021 – June 2021

- Summer Research Academy: Computer Science (Virtual)
- Designed and implemented various programs using Python to analyze and interpret data.
- Employed computer programs for in-depth analysis and evaluation, focusing on correlations.
- Conducted extensive research on student performance, considering factors like gender and learning environment for the culmination of the program.
- Utilized programming for in-depth analysis, presenting findings to professors, students, and specially invited guests.

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**SKILLS/CERTIFICATIONS/AFFILIATIONS**

Programming: Python, Java, SQL, HTML, CSS

Cybersecurity Tools: Wireshark, SIEM (foundational knowledge)

Operating Systems: Windows, Linux (academic exposure)

Productivity Tools: Microsoft Office

Certifications: TestOut PC Pro, TestOut Network Pro

Affiliations: WiCyS (Women in Cybersecurity), Order of the Sword and Shield (Omicron Sigma Sigma)