

Tyfanna Moulton

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EDUCATION

Georgia Institute of Technology, Atlanta, GA | Master of Science: Cybersecurity Jan 2026 - May 2028

Kennesaw State University, Kennesaw, GA | Bachelor of Science: Cybersecurity Dec 2025

- GPA: 3.62/4.00
- PepsiCo S.M.I.L.E Scholarship
- VICEROY DECREE Scholarship
- Hope Scholarship
- Cum Laude

Westchester Community College, Valhalla, NY | Associate in Applied Science: Cybersecurity May 2023

- GPA: 3.6/4.0
- Graduated with Distinction
- Phi Theta Kappa
- PepsiCo Scholar
- Computer Science Club
- Women in STEAM
- Commit to Change Leadership Program

EXPERIENCE

Frontline Supervisor Aug 2024 – Present

United Parcel Service | Atlanta, GA/ Doraville, GA

- Selected as a core team member for the launch of the newly renovated Doraville, GA hub, supporting setup, testing, and development of operational systems and workflows.
- Collaborated cross-functionally to ensure successful facility readiness, verifying functionality of equipment, safety systems, and performance processes prior to opening.
- Supervise daily Outbound operations, managing a team of up to 18 package handlers and ensuring accountability for safety, production, quality, and attendance.
- Trained and mentored new frontline supervisors, providing guidance on operational standards, leadership expectations, safety protocols, and performance management.
- Directed resource allocation and workflow planning to maximize efficiency and maintain consistent achievement of operational goals.
- Enforced UPS, station, and OSHA safety protocols, fostering a strong culture of compliance and safe work practices.
- Cultivated effective communication and teamwork across departments, improving shift coordination, morale, and overall performance.
- Developed and implemented personal development plans, conducting onboarding, skills training, and performance evaluations to support employee growth and retention.

Sales Associate April 2024 – Feb 2025

Burlington | Lawrenceville, GA

- Processed customer transactions accurately and courteously, ensuring exceptional service.
- Maintained an organized, visually appealing sales floor and supported markdown activities per company guidelines.
- Operated point-of-sale systems efficiently, contributing to smooth daily operations.

Sales Associate Oct 2023 – Apr 2024

Kohl's | Lawrenceville, GA

- Delivered knowledgeable, friendly customer service, resolving inquiries and enhancing satisfaction.
- Maintained store organization and supported the team in achieving daily and weekly sales goals.
- Operated point-of-sale systems with precision, ensuring efficient transactions.

Checkout Team Associate

May 2022 – Aug 2023

Walmart | Mohegan Lake, NY

- Processed customer transactions accurately using point-of-sale systems, even during high-volume periods.
- Provided prompt, friendly service and assisted customers with self-checkout operations.
- Adapted quickly to peak periods, maintaining a focus on speed and accuracy.

Student Researcher

Mercy College/Westchester Community College

May 2022 – June 2022

- Summer Research Academy: Cybersecurity (Virtual)
- Explored diverse software employed by hackers to compromise personal information security.
- Explored prevalent programming languages associated with hacking techniques.
- Presented an in-depth analysis on diverse types of malwares, with a particular emphasis on keyloggers, as the culmination of the program presentation.

Student Researcher

Mercy College/Westchester Community College

May 2021 – June 2021

- Summer Research Academy: Computer Science (Virtual)
- Designed and implemented various programs using Python to analyze and interpret data.
- Employed computer programs for in-depth analysis and evaluation, focusing on correlations.
- Conducted extensive research on student performance, considering factors like gender and learning environment for the culmination of the program.
- Utilized programming for in-depth analysis, presenting findings to professors, students, and specially invited guests.

SKILLS/CERTIFICATIONS/AFFILIATIONS

Programming: Python, Java, SQL, HTML, CSS

Cybersecurity Tools: Wireshark, SIEM (foundational knowledge)

Operating Systems: Windows, Linux (academic exposure)

Productivity Tools: Microsoft Office

Certifications: TestOut PC Pro, TestOut Network Pro

Affiliations: WiCyS (Women in Cybersecurity), Order of the Sword and Shield (Omicron Sigma Sigma)