

# Tyfanna Moulton

(914)221-8507 • Lawrenceville, GA •

tyfannam@gmail.com • [www.linkedin.com/in/t-moulton](https://www.linkedin.com/in/t-moulton)

## EDUCATION

---

**Georgia Institute of Technology**, Atlanta, GA | Master of Science: Cybersecurity Jan 2026

**Kennesaw State University**, Kennesaw, GA | Bachelor of Science: Cybersecurity Dec 2025

- GPA: 3.62/4.00
- PepsiCo S.M.I.L.E Scholarship
- Order of the Sword and Shield (Omicron Sigma Sigma)
- VICEROY DECREE Scholarship
- Hope Scholarship
- Cum Laude

**Westchester Community College**, Valhalla, NY | Associate in Applied Science: Cybersecurity May 2023

- GPA: 3.6/4.0
- Graduated with Distinction
- Phi Theta Kappa
- PepsiCo Scholar
- Computer Science Club
- Women in STEAM
- Commit to Change Leadership Program

## EXPERIENCE

---

**Frontline Supervisor** Aug 2024 – Present

United Parcel Service | Atlanta, GA/ Doraville, GA

- Selected as a core team member for the launch of the newly renovated Doraville, GA hub, supporting setup, testing, and development of operational systems and workflows.
- Collaborated cross-functionally to ensure successful facility readiness, verifying functionality of equipment, safety systems, and performance processes prior to opening.
- Supervise daily Outbound operations, managing a team of up to 18 package handlers and ensuring accountability for safety, production, quality, and attendance.
- Trained and mentored new frontline supervisors, providing guidance on operational standards, leadership expectations, safety protocols, and performance management.
- Directed resource allocation and workflow planning to maximize efficiency and maintain consistent achievement of operational goals.
- Enforced UPS, station, and OSHA safety protocols, fostering a strong culture of compliance and safe work practices.
- Cultivated effective communication and teamwork across departments, improving shift coordination, morale, and overall performance.
- Developed and implemented personal development plans, conducting onboarding, skills training, and performance evaluations to support employee growth and retention.

**Sales Associate**

April 2024 – Feb 2025

Burlington | Lawrenceville, GA

- Processed customer transactions accurately and courteously, ensuring exceptional service.
- Maintained an organized, visually appealing sales floor and supported markdown activities per company guidelines.
- Operated point-of-sale systems efficiently, contributing to smooth daily operations.

**Sales Associate**

Oct 2023 – Apr 2024

Kohl's | Lawrenceville, GA

- Delivered knowledgeable, friendly customer service, resolving inquiries and enhancing satisfaction.
- Maintained store organization and supported the team in achieving daily and weekly sales goals.
- Operated point-of-sale systems with precision, ensuring efficient transactions.

<b>Checkout Team Associate</b> Walmart   Mohegan Lake, NY	May 2022 – Aug 2023
<ul style="list-style-type: none"><li>Processed customer transactions accurately using point-of-sale systems, even during high-volume periods.</li><li>Provided prompt, friendly service and assisted customers with self-checkout operations.</li><li>Adapted quickly to peak periods, maintaining a focus on speed and accuracy.</li></ul>	

<b>Student Researcher</b> Mercy College/Westchester Community College	May 2022 – June 2022
<ul style="list-style-type: none"><li>Summer Research Academy: Cybersecurity (Virtual)</li><li>Explored diverse software employed by hackers to compromise personal information security.</li><li>Explored prevalent programming languages associated with hacking techniques.</li><li>Presented an in-depth analysis on diverse types of malwares, with a particular emphasis on keyloggers, as the culmination of the program presentation.</li></ul>	

<b>Student Researcher</b> Mercy College/Westchester Community College	May 2021 – June 2021
<ul style="list-style-type: none"><li>Summer Research Academy: Computer Science (Virtual)</li><li>Designed and implemented various programs using Python to analyze and interpret data.</li><li>Employed computer programs for in-depth analysis and evaluation, focusing on correlations.</li><li>Conducted extensive research on student performance, considering factors like gender and learning environment for the culmination of the program.</li><li>Utilized programming for in-depth analysis, presenting findings to professors, students, and specially invited guests.</li></ul>	

## **SKILLS/CERTIFICATIONS/AFFILIATIONS**

---

Proficiency in Microsoft Office (Word, Excel, Access) | Proficiency in Python & Java | TestOut PC Pro Certification | TestOut Network Pro Certification | WiCyS - Women in Cybersecurity | Familiarity with Wireshark | VICEROY DECREE Scholar | Familiarity with SQL | Familiarity with HTML | Familiarity with CSS