Tyfanna Moulton

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EDUCATION

Georgia Institute of Technology, Atlanta, GA | Master of Science: Cybersecurity   Jan 2026 - May 2028

Kennesaw State University, Kennesaw, GA | Bachelor of Science: Cybersecurity   Dec 2025
- GPA: 3.62/4.00
- PepsiCo S.M.I.L.E Scholarship
- Order of the Sword and Shield (Omicron Sigma Sigma)
- VICEROY DECREE Scholarship
- Hope Scholarship
- Cum Laude

Westchester Community College, Valhalla, NY | Associate in Applied Science: Cybersecurity   May 2023
- GPA: 3.6/4.0
- Graduated with Distinction
- Phi Theta Kappa
- PepsiCo Scholar
- Computer Science Club
- Women in STEAM
- Commit to Change Leadership Program

EXPERIENCE

Frontline Supervisor   Aug 2024 – Present
United Parcel Service | Atlanta, GA/ Doraville, GA
- Selected as a core team member for the launch of the newly renovated Doraville, GA hub, supporting setup, testing, and development of operational systems and workflows.
- Collaborated cross-functionally to ensure successful facility readiness, verifying functionality of equipment, safety systems, and performance processes prior to opening.
- Supervise daily Outbound operations, managing a team of up to 18 package handlers and ensuring accountability for safety, production, quality, and attendance.
- Trained and mentored new frontline supervisors, providing guidance on operational standards, leadership expectations, safety protocols, and performance management.
- Directed resource allocation and workflow planning to maximize efficiency and maintain consistent achievement of operational goals.
- Enforced UPS, station, and OSHA safety protocols, fostering a strong culture of compliance and safe work practices.
- Cultivated effective communication and teamwork across departments, improving shift coordination, morale, and overall performance.
- Developed and implemented personal development plans, conducting onboarding, skills training, and performance evaluations to support employee growth and retention.

Sales Associate   April 2024 – Feb 2025
Burlington | Lawrenceville, GA
- Processed customer transactions accurately and courteously, ensuring exceptional service.
- Maintained an organized, visually appealing sales floor and supported markdown activities per company guidelines.
- Operated point-of-sale systems efficiently, contributing to smooth daily operations.

Sales Associate   Oct 2023 – Apr 2024
Kohl's | Lawrenceville, GA
- Delivered knowledgeable, friendly customer service, resolving inquiries and enhancing satisfaction.
- Maintained store organization and supported the team in achieving daily and weekly sales goals.
- Operated point-of-sale systems with precision, ensuring efficient transactions.

Checkout Team Associate   May 2022 – Aug 2023
Walmart | Mohegan Lake, NY
- Processed customer transactions accurately using point-of-sale systems, even during high-volume periods.
- Provided prompt, friendly service and assisted customers with self-checkout operations.
- Adapted quickly to peak periods, maintaining a focus on speed and accuracy.

Student Researcher
Mercy College/Westchester Community College   May 2022 – June 2022
- Summer Research Academy: Cybersecurity (Virtual)
- Explored diverse software employed by hackers to compromise personal information security.
- Explored prevalent programming languages associated with hacking techniques.
- Presented an in-depth analysis on diverse types of malwares, with a particular emphasis on keyloggers, as the culmination of the program presentation.

Student Researcher
Mercy College/Westchester Community College   May 2021 – June 2021
- Summer Research Academy: Computer Science (Virtual)
- Designed and implemented various programs using Python to analyze and interpret data.
- Employed computer programs for in-depth analysis and evaluation, focusing on correlations.
- Conducted extensive research on student performance, considering factors like gender and learning environment for the culmination of the program.
- Utilized programming for in-depth analysis, presenting findings to professors, students, and specially invited guests.

SKILLS/CERTIFICATIONS/AFFILITAIONS

Proficiency in Microsoft Office (Word, Excel, Access) | Proficiency in Python & Java | TestOut PC Pro Certification | TestOut Network Pro Certification | WiCyS - Women in Cybersecurity | Familiarity with Wireshark | VICEROY DECREE Scholar | Familiarity with SQL | Familiarity with HTML | Familiarity with CSS