

**TAKUNDA MUDARIKWA**  
3360 COLD HARBOR DR  
INDIANAPOLIS IN 46227-9643

**Disconnect Notice**  
**Disconnect Date: 02/13/2023**

### Message Center

Your account is past due. **A payment of \$269.92 must be received on or before 02/13/2023 to avoid disconnection of your service(s).** If payment is not received, the entire balance of \$624.23 will be due. All services attached to the account are subject to disconnection without further notice. If your service is disconnected you will be required to pay \$624.23 and up to \$187.00 in collection charges per service prior to service reconnection. A security deposit may also be required. We're here for you during this time, and we want to help you get caught up on your past due account balance. Visit [AESIndiana.com/paymybill](https://aesindiana.com/paymybill) for extended payment and assistance options.

Monthly Account Summary	Billing Date: 01/20/2023
Previous Balance	\$371.17
01/09/2023 Payment - Thank You	-100.00
01/12/2023 Late Payment Charge for 12/19/2022 Bill	7.70
Metered Electric and Other Services	313.66
State Tax	22.04
<b>Total Account Balance</b>	<b>\$614.57</b>



Emergency "Lights Out" (24/7/365)  
317-261-8111



Online Anytime  
[aesindiana.com](https://aesindiana.com)



Customer Service  
Residential 317-261-8222  
Business 317-261-8444

See reverse side for Customer Service hours & telephone numbers, payment options, and electric rate definitions

Please detach and return only this portion with your check made payable to AES Indiana.



[aesindiana.com](https://aesindiana.com)

### Disconnect Notice

<b>Account Number</b>	<b>1718555</b>
<b>Amount to be paid by 02/13/2023</b>	<b>\$614.57</b>
<b>Amount to be paid after 02/13/2023</b>	<b>\$624.23</b>
<b>Amount Enclosed</b>	<b>\$ _____</b>

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INDIANAPOLIS IN 46227-9643

**P.O. Box 110**  
**Indianapolis, IN 46206-0110**

## Contact Information

Website	aesindiana.com
Customer Service (8:00 AM to 5:00 PM M-F, Closed weekends)	
Residential	317-261-8222
Business	317-261-8444
Toll Free	888-261-8222
Indiana 811/Call Before You Dig	811
or Online at	811NOW.com
Lights Out Day or Night (available 24/7)	317-261-8111

## Payment Options

Online Including	Visit aesindiana.com
AES Indiana's Pay Now Option	
Express Check by Phone	317-261-8222
Credit or Debit Card	800-672-2407
Bill Payment Kiosks – Available 24/7	2102 N. Illinois Street Indianapolis, IN, 46202-1330
Other Pay Agent Locations	Visit aesindiana.com

## Electronic Check Re-Presentation Policy

In the event that your check is returned unpaid for insufficient or uncollected funds, we may re-present your check electronically (Re-presented Check Entry, or "RCK"). If the electronic attempt similarly fails, we may attempt to collect your check electronically one additional time. Any NSF fee that accrues from the original check will be assessed separately and added to your monthly bill. In the ordinary course of business, your check will not be returned to you with your bank statement, but a copy can be retrieved by contacting your financial institution.

## Your Rights & Responsibilities

A Welcome Booklet with rights and responsibilities as an electric service customer with AES Indiana has been furnished to our customers.

## Rate Code Explanations

RS	Residential service for a single family dwelling
RT/W	Same as RS qualifications but for a multi-family dwelling
RC	Residential service for a single family dwelling with electric water heating
RD/G	Same as RC qualifications but for a multi-family dwelling
RH	Residential service for a single family dwelling with electric heat
RI/L	Same as RH qualifications but for a multi-family dwelling
CR	Controlled residential electric water heating only for a single family dwelling
SS	Secondary service small (General Service)
SE	Secondary service with electric heat for educational institutions (Schools) only
SH	Secondary service for electric heat (May have electric water heating and electric air conditioning combined with electric heat)
CB	Controlled electric water heating only (Not qualified for residential electric water heating rate)
UW	Uncontrolled electric water heating only (Not qualified for residential electric water heating rate)

For Large Commercial & Industrial rate information, please visit aesindiana.com. If you have questions concerning your rate classification, please call 317-261-8222

## Meter Use Explanations

P	Permanent Meter	R	RkVah Meter
D	Demand Meter	T	Temporary Meter

## VISIT OUR NEW BILL PAYMENT KIOSKS



Scan QR code at our payment kiosks located at **2102 N. Illinois Street** and pay by credit card, debit card, cash, or check.

Exterior kiosks are available 24 hours a day, 7 days a week.

**Payments post to your AES Indiana account immediately.**

For more information, customers can contact AES Indiana Customer Service at 317-261-8222.

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**KUBRAEZ-PAY®**

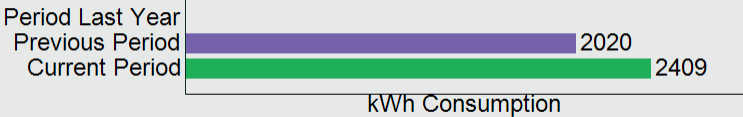
Metered Electric and Other Services

Service Address: 3360 COLD HARBOR DR INDIANAPOLIS IN 46227-9643

Service ID: 558729      Next Reading Date: 02/15/23      Rate: RH - Resident/Elec Heat/1 Family

Service Name: SHERMAN COMMONS/ 158

Historical Usage



Billing Period	Average Daily kWh	Temperature Avg High	Temperature Avg Low
Period Last Year			
Previous Period	67.3	47°	31°
Current Period	70.9	41°	28°

Current Period Average Daily Cost \$9.91

Meter Reading Detail

Meter Number	Meter Use	Billing Period From	To	Billing Days	Meter Reading Previous	Current	Difference	Multiplier	Usage
1508408	P	12/15/22	01/18/23	34	03127	05536	02409	1	2409

01/18/2023 Rider 16 - Excess Generation Credit  
EXCESS GENERATION 25 KWH @ .04995

Service Charges Summary

Customer Charge	16.75
Metered Electric Charge	298.16
Rider 16 - Excess	-1.25
Generation Credit	
State Tax	22.04
Subtotal	335.70