# Data 621 Homework 3: Insurance

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## **OVERVIEW**

In this homework assignment, you will explore, analyze and model a data set containing approximately 8000 records representing a customer at an auto insurance company. Each record has two response variables. The first response variable, TARGET\_FLAG, is a 1 or a 0. A "1" means that the person was in a car crash. A zero means that the person was not in a car crash. The second response variable is TARGET\_AMT. This value is zero if the person did not crash their car. But if they did crash their car, this number will be a value greater than zero representing the cost of the crash.

#### Objective:

Your objective is to build multiple linear regression and binary logistic regression models on the training data to predict the probability that a person will crash their car and also the amount of money it will cost if the person does crash their car.

## DATA EXPLORATION

## **Data Summary**

The dataset consists of two data files: training and evaluation. The training dataset contains 26 columns, while the evaluation dataset contains 24. The evaluation dataset is missing columns TARGET\_FLAG, TARGET\_AMT which represent our response variables, respectively whether the person was in a car crash and the cost of the car crash if the person was in an accident. We will start by exploring the training data set since it will be the one used to generate the models.

The columns in the data set are:

VARIABLE NAME	DEFINITION	THEORETICAL EFFECT
INDEX	Identification Variable (do not use)	None
TARGET_FLAG	Was Car in a crash? 1=YES 0=NO	None
TARGET_AMT	If car was in a crash, what was the cost	None
AGE	Age of Driver	Very young people tend to be risky. Maybe very old people also.
BLUEBOOK	Value of Vehicle	Unknown effect on probability of collision, but probably effect the payout if there is a crash
CAR_AGE	Vehicle Age	Unknown effect on probability of collision, but probably effect the payout if there is a crash
CAR_TYPE	Type of Car	Unknown effect on probability of collision, but probably effect the payout if there is a crash
CAR_USE	Vehicle Use	Commercial vehicles are driven more, so might increase probability of collision
CLM_FREQ	# Claims (Past 5 Years)	The more claims you filed in the past, the more you are likely to file in the future
EDUCATION	Max Education Level	Unknown effect, but in theory more educated people tend to drive more safely
HOMEKIDS	# Children at Home	Unknown effect
HOME_VAL	Home Value	In theory, home owners tend to drive more responsibly
INCOME	Income	In theory, rich people tend to get into fewer crashes
JOB	Job Category	In theory, white collar jobs tend to be safer
KIDSDRIV	# Driving Children	When teenagers drive your car, you are more likely to get into crashes
MSTATUS	Marital Status	In theory, married people drive more safely
MVR_PTS	Motor Vehicle Record Points	If you get lots of traffic tickets, you tend to get into more crashes
OLDCLAIM	Total Claims (Past 5 Years)	If your total payout over the past five years was high, this suggests future payouts will be high
PARENT1	Single Parent	Unknown effect
RED_CAR	A Red Car	Urban legend says that red cars (especially red sports cars) are more risky. Is that true?
REVOKED	License Revoked (Past 7 Years)	If your license was revoked in the past 7 years, you probably are a more risky driver.
SEX	Gender	Urban legend says that women have less crashes then men. Is that true?
TIF	Time in Force	People who have been customers for a long time are usually more safe.
TRAVTIME	Distance to Work	Long drives to work usually suggest greater risk
URBANICITY	Home/Work Area	Unknown
YOJ	Years on Job	People who stay at a job for a long time are usually more safe

## Missing Data

An important aspect of any dataset is to determine how much, if any, data is missing. We look at all the variables to see which if any have missing data. We look at the basic descriptive statistics as well as the missing data and percentages.

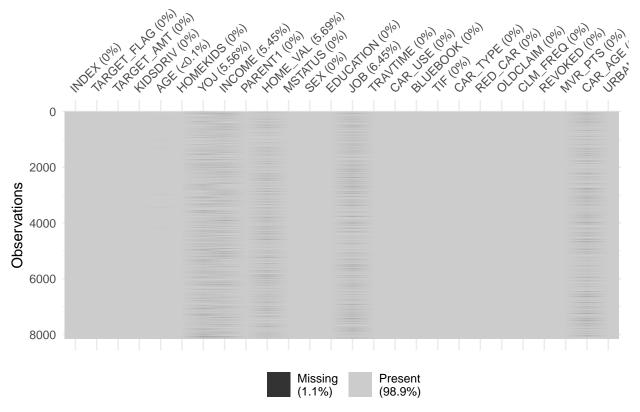
We start by looking at the dataset as a whole and determine how many complete rows, that is rows with data for all predictors, do we have.

```
## Mode FALSE TRUE
## logical 2116 6045
```

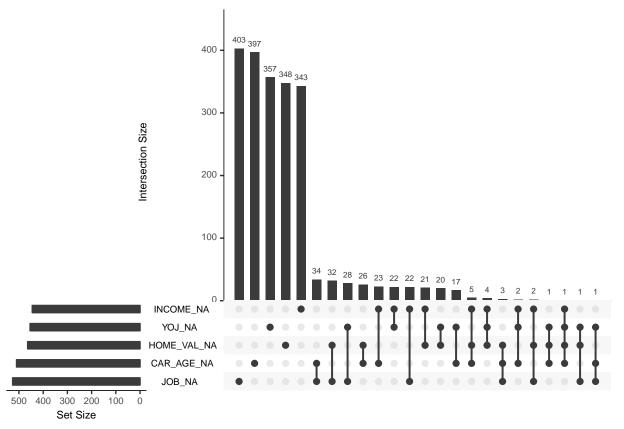
With these results, if we remove all rows with incomplete rows, there will be a total of 6045 rows out of 8161. If we eliminate all non-complete rows and keep only rows with data for all the predictors in the dataset, our new dataset will results in 74% of the total dataset. We create a subset of data with complete cases only to use later in our analysis.

```
## Observations: 6,045
## Variables: 26
## $ INDEX
                <int> 1, 2, 4, 7, 12, 13, 14, 15, 16, 19, 20, 22, 23, 24...
## $ TARGET_FLAG <int> 0, 0, 0, 1, 1, 0, 1, 0, 0, 1, 0, 0, 0, 0, 1, 0, 0, ...
                <dbl> 0.000, 0.000, 0.000, 2946.000, 2501.000, 0.000, 60...
## $ TARGET AMT
## $ KIDSDRIV
                ## $ AGE
                <int> 60, 43, 35, 34, 34, 50, 53, 43, 55, 45, 39, 42, 34...
## $ HOMEKIDS
                <int> 0, 0, 1, 1, 0, 0, 0, 0, 0, 0, 3, 0, 3, 2, 1, 0, 0,...
## $ YOJ
                <int> 11, 11, 10, 12, 10, 7, 14, 5, 11, 0, 12, 11, 13, 1...
                <fct> "$67,349", "$91,449", "$16,039", "$125,301", "$62,...
## $ INCOME
                <fct> No, No, No, Yes, No, No, No, No, No, Yes, No, ...
## $ PARENT1
                <fct> "$0", "$257,252", "$124,191", "$0", "$0", "$0", "$...
## $ HOME_VAL
## $ MSTATUS
                <fct> z_No, z_No, Yes, z_No, z_No, z_No, z_No, Yes, Yes,...
## $ SEX
                <fct> M, M, z_F, z_F, z_F, M, z_F, z_F, M, z_F, z_F, M, ...
                <fct> PhD, z High School, z High School, Bachelors, Bach...
## $ EDUCATION
                <fct> Professional, z Blue Collar, Clerical, z Blue Coll...
## $ JOB
## $ TRAVTIME
                <int> 14, 22, 5, 46, 34, 48, 15, 36, 25, 48, 43, 42, 27,...
## $ CAR USE
                <fct> Private, Commercial, Private, Commercial, Private,...
                <fct> "$14,230", "$14,940", "$4,010", "$17,430", "$11,20...
## $ BLUEBOOK
                <int> 11, 1, 4, 1, 1, 7, 1, 7, 7, 1, 6, 6, 7, 4, 6, 6, 1...
## $ TIF
## $ CAR_TYPE
                <fct> Minivan, Minivan, z_SUV, Sports Car, z_SUV, Van, S...
## $ RED CAR
                <fct> yes, yes, no, no, no, no, no, yes, no, no, ...
                <fct> "$4,461", "$0", "$38,690", "$0", "$0", "$0", "$0", ...
## $ OLDCLAIM
## $ CLM_FREQ
                <int> 2, 0, 2, 0, 0, 0, 0, 0, 2, 0, 0, 0, 0, 0, 2, 1, 0,...
## $ REVOKED
                <fct> No, No, No, No, No, No, No, Yes, No, No, No, N...
## $ MVR PTS
                <int> 3, 0, 3, 0, 0, 1, 0, 0, 3, 3, 0, 0, 0, 0, 0, 5, 1,...
                <int> 18, 1, 10, 7, 1, 17, 11, 1, 9, 5, 13, 16, 20, 7, 1...
## $ CAR_AGE
## $ URBANICITY
                <fct> Highly Urban/ Urban, Highly Urban/ Urban, Highly U...
```

But we can also look at what specific predictors are missing in our dataset. If we do this we can see how there is much more data available, as we find only 5 predictors with missing data. Data missing for these predictors also only accounts for less than 7% of the respective predictors total.



We look closer at the missing data and look at the intersection of predictors with missing data. We find that the bulk of the missing data is for predictors with no intersection with other missing predictor data.



Having this detail in missing data might be of importance when looking at models. In the next Data Preparation section we will handle these missing cases and build a data set with data for all predictors in all rows.

#### **Data Exploration**

Using TARGET\_FLAG as response variables we confirm when TARGET\_FLAG is 1 TARGET\_AMOUNT >0 and when TARGET FLAG is 0 when TARGET AMOUNT =0

```
nrow(subset(InsTrain, TARGET_FLAG == 0))

## [1] 6008

nrow(subset(InsTrain, TARGET_AMT == 0))

## [1] 6008

nrow(subset(InsTrain, TARGET_FLAG > 0))

## [1] 2153

nrow(subset(InsTrain, TARGET_AMT > 0))
```

## [1] 2153

A glimpse of the data shows that the following columns should be integers and not Factors:

- INCOME
- HOME VAL
- BLUEBOOK
- OLDCLAIM
- JOB

We display and view data with all cases and only complete cases

```
## Observations: 8,161
## Variables: 26
## $ INDEX
                 <int> 1, 2, 4, 5, 6, 7, 8, 11, 12, 13, 14, 15, 16, 17, 1...
## $ TARGET_FLAG <int> 0, 0, 0, 0, 0, 1, 0, 1, 1, 0, 1, 0, 0, 1, 1, 0, 0,...
## $ TARGET AMT
                 <dbl> 0.000, 0.000, 0.000, 0.000, 0.000, 2946.000, 0.000...
## $ KIDSDRIV
                 <int> 0, 0, 0, 0, 0, 0, 1, 0, 0, 0, 0, 0, 0, 0, 0, ...
                 <int> 60, 43, 35, 51, 50, 34, 54, 37, 34, 50, 53, 43, 55...
## $ AGE
## $ HOMEKIDS
                 <int> 0, 0, 1, 0, 0, 1, 0, 2, 0, 0, 0, 0, 0, 0, 0, 3, 0,...
## $ YOJ
                 <int> 11, 11, 10, 14, NA, 12, NA, NA, 10, 7, 14, 5, 11, ...
## $ INCOME
                 <fct> "$67,349", "$91,449", "$16,039", NA, "$114,986", "...
## $ PARENT1
                 <fct> No, No, No, No, Yes, No, No, No, No, No, No, No, No. ...
## $ HOME_VAL
                 <fct> "$0", "$257,252", "$124,191", "$306,251", "$243,92...
## $ MSTATUS
                 <fct> z_No, z_No, Yes, Yes, Yes, z_No, Yes, Yes, z_No, z...
## $ SEX
                 <fct> M, M, z_F, M, z_F, z_F, z_F, M, z_F, M, z_F, z_F, ...
                 <fct> PhD, z_High School, z_High School, <High School, P...
## $ EDUCATION
## $ JOB
                 <fct> Professional, z_Blue Collar, Clerical, z_Blue Coll...
## $ TRAVTIME
                 <int> 14, 22, 5, 32, 36, 46, 33, 44, 34, 48, 15, 36, 25,...
                 <fct> Private, Commercial, Private, Private, Private, Co...
## $ CAR_USE
                 <fct> "$14,230", "$14,940", "$4,010", "$15,440", "$18,00...
## $ BLUEBOOK
## $ TIF
                 <int> 11, 1, 4, 7, 1, 1, 1, 1, 7, 1, 7, 7, 6, 1, 6, 6...
## $ CAR_TYPE
                 <fct> Minivan, Minivan, z_SUV, Minivan, z_SUV, Sports Ca...
## $ RED CAR
                 <fct> yes, yes, no, yes, no, no, yes, no, no, no, no...
## $ OLDCLAIM
                 <fct> "$4,461", "$0", "$38,690", "$0", "$19,217", "$0", ...
## $ CLM_FREQ
                 <int> 2, 0, 2, 0, 2, 0, 1, 0, 0, 0, 0, 2, 0, 0, 0, ...
```

We use Sapply function to review which columns have NA Values. It display columns and percent of values that are missing.

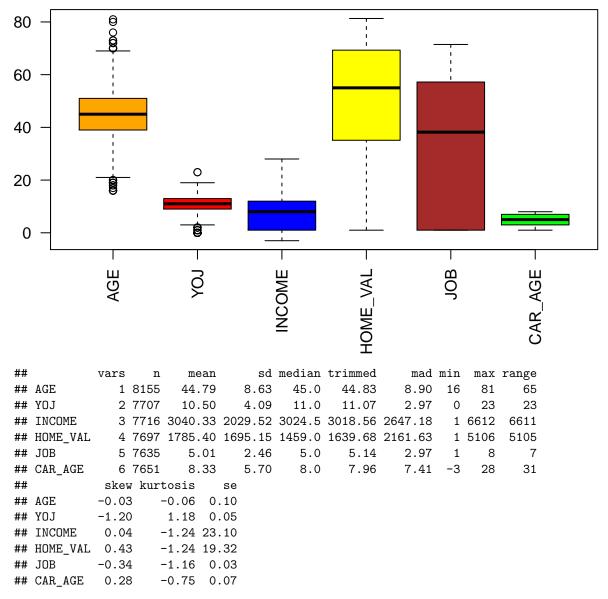
##	INDEX	TARGET_FLAG	TARGET_AMT	KIDSDRIV	AGE	HOMEKIDS
##	0.0	0.0	0.0	0.0	0.1	0.0
##	YOJ	INCOME	PARENT1	HOME_VAL	MSTATUS	SEX
##	5.6	5.5	0.0	5.7	0.0	0.0
##	EDUCATION	JOB	TRAVTIME	CAR_USE	BLUEB00K	TIF
##	0.0	6.4	0.0	0.0	0.0	0.0
##	CAR_TYPE	RED_CAR	OLDCLAIM	CLM_FREQ	REVOKED	MVR_PTS
##	0.0	0.0	0.0	0.0	0.0	0.0
##	CAR_AGE	URBANICITY				
##	6.2	0.0				

#### **Data Preperation**

As revealed earlier there were a list of columns that we factors that should be integers. We start by converting the columns to numeric.

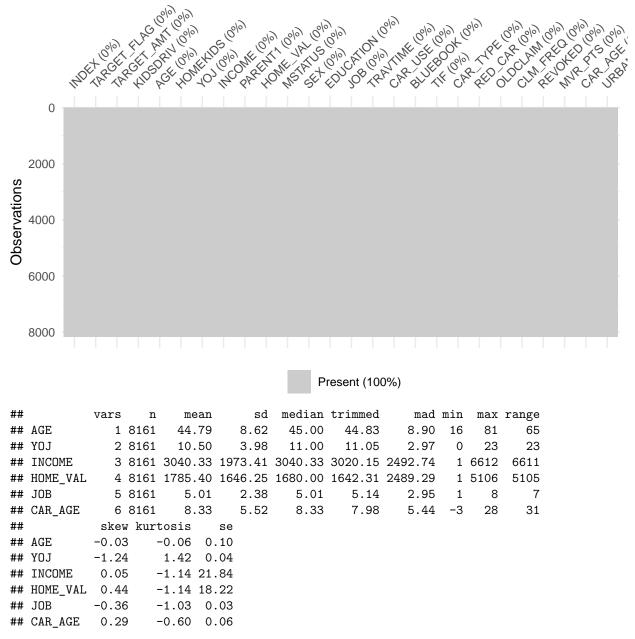
```
## Observations: 8,161
## Variables: 5
              <fct> "$67,349", "$91,449", "$16,039", NA, "$114,986", "$12...
## $ INCOME
## $ HOME_VAL <fct> "$0", "$257,252", "$124,191", "$306,251", "$243,925",...
              <fct> Professional, z_Blue Collar, Clerical, z_Blue Collar,...
## $ BLUEBOOK <fct> "$14,230", "$14,940", "$4,010", "$15,440", "$18,000",...
## $ OLDCLAIM <fct> "$4,461", "$0", "$38,690", "$0", "$19,217", "$0", "$0...
## Observations: 8,161
## Variables: 5
## $ INCOME
              <dbl> 5032, 6291, 1249, NA, 508, 745, 1487, 314, 4764, 281,...
## $ HOME_VAL <dbl> 1, 3258, 347, 3916, 3033, 1, NA, 4166, 1, 1, 1, 2261,...
              <dbl> 6, 8, 1, 8, 2, 8, 8, 8, 1, 6, 4, 6, 5, NA, 3, 1, 4, 4...
## $ BLUEBOOK <dbl> 434, 503, 2212, 553, 802, 746, 2672, 701, 135, 852, 8...
## $ OLDCLAIM <dbl> 1449, 1, 1311, 1, 432, 1, 1, 510, 1, 1, 1, 1, 1727, 1...
```

Both boxplot and summary stats with the square root transform of Home\_val and Income to confirm we can use median or mean values to replace NA values if we chose.



We next replace all NA values with mean values for cases that are missing values and rerun sapply function to confirm there are no longer any missing values.

##	INDEX	TARGET_FLAG	TARGET_AMT	KIDSDRIV	AGE	HOMEKIDS
##	0	0	0	0	0	0
##	YOJ	INCOME	PARENT1	HOME_VAL	MSTATUS	SEX
##	0	0	0	0	0	0
##	EDUCATION	JOB	TRAVTIME	CAR_USE	<b>BLUEBOOK</b>	TIF
##	0	0	0	0	0	0
##	CAR_TYPE	RED_CAR	OLDCLAIM	CLM_FREQ	REVOKED	MVR_PTS
##	0	0	0	0	0	0
##	CAR_AGE	URBANICITY				
##	0	0				



We have this way derived a dataset with no missing values. We can use this set of data for our modeling design. We chose to work with this data as opposed to the first "complete" set in which rows with missing data were eliminated.

## Build Model

Modeling design will be divided in two phases. First we will design a model to predict if the person is in a car crash, that is predict TARGET\_FLAG. In a second phase, we will predict TARGET\_AMT, the cost of the crash.

## TARGET FLAG Modeling

This response variable being binary, o or 1, we will be looking at logistic regression models to find a good fit. We will start with a naive model with all the predictors included as a baseline. First approach will be to

simply the model by reducing the predictors used. We will look at several model metrics such as AIC, BIC. We will also include confusion tables and ROC plot to better understand each model.

#### Model 1: all predictors

We start out with a straightforward logit logistical regression with all predictors included. As a note, we need to make sure we do not include the TARGET AMT response variable in our model as a predictor.

```
##
## Call:
  glm(formula = TARGET_FLAG ~ . - INDEX - TARGET_AMT, family = binomial(link = "logit"),
##
       data = InsTrain)
##
## Deviance Residuals:
##
      Min
                 10
                      Median
                                   30
                                           Max
  -2.5922
           -0.7276
                    -0.4209
                               0.6419
                                        3.1555
##
## Coefficients:
##
                                     Estimate Std. Error z value Pr(>|z|)
## (Intercept)
                                   -4.709e-01 2.687e-01 -1.753 0.079675 .
## KIDSDRIV
                                    3.641e-01 6.053e-02
                                                           6.014 1.81e-09 ***
## AGE
                                   -4.635e-03
                                               3.910e-03
                                                          -1.185 0.235876
## HOMEKIDS
                                    7.217e-02 3.651e-02
                                                           1.977 0.048085 *
## YOJ
                                   -2.674e-02 7.937e-03
                                                          -3.369 0.000755 ***
## INCOME
                                   -2.314e-05
                                               1.662e-05
                                                          -1.392 0.163862
## PARENT1Yes
                                    3.497e-01 1.082e-01
                                                           3.232 0.001229 **
## HOME VAL
                                   -9.899e-05 2.047e-05
                                                          -4.836 1.33e-06 ***
## MSTATUSz_No
                                               7.717e-02
                                                           6.226 4.80e-10 ***
                                    4.804e-01
## SEXz_F
                                   -2.579e-01
                                               1.021e-01
                                                          -2.526 0.011524 *
## EDUCATIONBachelors
                                   -6.887e-01
                                              1.043e-01
                                                          -6.603 4.03e-11 ***
## EDUCATIONMasters
                                   -7.923e-01
                                               1.291e-01
                                                          -6.136 8.47e-10 ***
## EDUCATIONPhD
                                   -1.026e+00
                                               1.545e-01
                                                          -6.644 3.06e-11 ***
## EDUCATIONz_High School
                                   -1.118e-01
                                               9.212e-02
                                                          -1.214 0.224900
## JOB
                                   -2.270e-02 1.406e-02
                                                          -1.615 0.106418
## TRAVTIME
                                    1.517e-02 1.868e-03
                                                           8.121 4.62e-16 ***
## CAR_USEPrivate
                                               8.207e-02 -10.602 < 2e-16 ***
                                   -8.701e-01
## BLUEBOOK
                                    2.106e-05
                                               3.344e-05
                                                           0.630 0.528975
## TIF
                                   -5.453e-02 7.276e-03
                                                          -7.495 6.63e-14 ***
## CAR_TYPEPanel Truck
                                    6.109e-02 1.364e-01
                                                           0.448 0.654173
## CAR_TYPEPickup
                                    5.281e-01
                                               1.006e-01
                                                           5.249 1.53e-07 ***
## CAR_TYPESports Car
                                    1.209e+00 1.217e-01
                                                           9.934 < 2e-16 ***
## CAR TYPEVan
                                    3.726e-01 1.195e-01
                                                           3.119 0.001815 **
## CAR_TYPEz_SUV
                                    9.618e-01 1.024e-01
                                                           9.392 < 2e-16 ***
## RED CARves
                                    1.440e-03
                                              8.558e-02
                                                           0.017 0.986572
## OLDCLAIM
                                    8.744e-05 4.214e-05
                                                           2.075 0.037989 *
## CLM_FREQ
                                    1.161e-01
                                               3.190e-02
                                                           3.639 0.000274 ***
## REVOKEDYes
                                    7.483e-01
                                               7.965e-02
                                                           9.395 < 2e-16 ***
## MVR_PTS
                                    1.101e-01
                                               1.360e-02
                                                           8.092 5.86e-16 ***
## CAR_AGE
                                   -6.893e-04 7.459e-03
                                                          -0.092 0.926369
## URBANICITYz_Highly Rural/ Rural -2.281e+00 1.122e-01 -20.331 < 2e-16 ***
## ---
## Signif. codes: 0 '***' 0.001 '**' 0.05 '.' 0.1 ' ' 1
##
## (Dispersion parameter for binomial family taken to be 1)
##
```

```
## Null deviance: 9418.0 on 8160 degrees of freedom
## Residual deviance: 7422.7 on 8130 degrees of freedom
## AIC: 7484.7
##
## Number of Fisher Scoring iterations: 5
```

From the model's summary itself we see that there are several predictors which are not statistically relevant, which suggestes a simpler model should be possible. We build a second model without these the non-significant predictors.

```
##
## Call:
   glm(formula = TARGET_FLAG ~ . - INDEX - TARGET_AMT - AGE - INCOME -
##
       JOB - BLUEBOOK - CAR_AGE, family = binomial(link = "logit"),
##
       data = InsTrain)
##
  Deviance Residuals:
##
##
       Min
                 1Q
                      Median
                                    3Q
                                            Max
                     -0.4221
                               0.6440
                                         3.1244
   -2.5683
            -0.7299
##
## Coefficients:
##
                                     Estimate Std. Error z value Pr(>|z|)
                                                          -4.739 2.15e-06 ***
## (Intercept)
                                    -8.390e-01
                                               1.770e-01
## KIDSDRIV
                                                            5.847 5.01e-09 ***
                                    3.478e-01
                                               5.949e-02
## HOMEKIDS
                                    9.381e-02
                                                3.370e-02
                                                            2.784 0.005371 **
                                                7.337e-03
## YOJ
                                   -3.224e-02
                                                           -4.395 1.11e-05 ***
## PARENT1Yes
                                    3.612e-01
                                                1.076e-01
                                                            3.356 0.000791 ***
## HOME_VAL
                                                           -4.922 8.58e-07 ***
                                   -1.010e-04
                                                2.051e-05
## MSTATUSz_No
                                    4.790e-01
                                                7.706e-02
                                                            6.216 5.10e-10 ***
## SEXz_F
                                   -2.447e-01
                                                1.017e-01
                                                           -2.407 0.016093 *
## EDUCATIONBachelors
                                                9.502e-02
                                                           -7.710 1.25e-14 ***
                                   -7.326e-01
## EDUCATIONMasters
                                    -8.211e-01
                                                1.032e-01
                                                           -7.958 1.74e-15 ***
## EDUCATIONPhD
                                   -1.017e+00
                                                1.336e-01
                                                           -7.616 2.61e-14 ***
## EDUCATIONz_High School
                                   -1.251e-01
                                                9.110e-02
                                                           -1.373 0.169862
                                    1.509e-02
                                                1.866e-03
                                                            8.088 6.06e-16 ***
## TRAVTIME
                                    -8.044e-01
                                                7.262e-02 -11.077 < 2e-16 ***
## CAR_USEPrivate
## TIF
                                   -5.426e-02 7.266e-03
                                                           -7.468 8.12e-14 ***
## CAR TYPEPanel Truck
                                    1.241e-01
                                                1.315e-01
                                                            0.944 0.345366
## CAR_TYPEPickup
                                                9.696e-02
                                                            5.896 3.72e-09 ***
                                    5.717e-01
## CAR_TYPESports Car
                                    1.213e+00
                                                1.201e-01
                                                           10.097 < 2e-16 ***
## CAR_TYPEVan
                                    4.019e-01
                                                1.185e-01
                                                            3.391 0.000697 ***
## CAR TYPEz SUV
                                    9.654e-01
                                                1.017e-01
                                                            9.492 < 2e-16 ***
## RED CARyes
                                                            0.036 0.971278
                                    3.078e-03
                                                8.549e-02
## OLDCLAIM
                                    8.855e-05
                                                4.209e-05
                                                            2.103 0.035423 *
## CLM_FREQ
                                                            3.605 0.000312 ***
                                    1.149e-01
                                                3.186e-02
## REVOKEDYes
                                    7.510e-01
                                                7.960e-02
                                                            9.435 < 2e-16 ***
## MVR_PTS
                                     1.104e-01
                                                1.358e-02
                                                            8.135 4.13e-16 ***
## URBANICITYz_Highly Rural / Rural -2.268e+00
                                               1.120e-01 -20.259 < 2e-16 ***
##
## Signif. codes: 0 '***' 0.001 '**' 0.05 '.' 0.1 ' ' 1
##
##
   (Dispersion parameter for binomial family taken to be 1)
##
##
                                     degrees of freedom
       Null deviance: 9418 on 8160
## Residual deviance: 7430 on 8135 degrees of freedom
```

## AIC: 7482

##

## Number of Fisher Scoring iterations: 5

Select Model

Compare Model Statistics

TARGET\_AMT Modeling

Select Model

Compare Model Statistics

Conclusion

## **APPENDIX**