

Taryn Voitel

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EDUCATION

University of Texas at Dallas, School of Arts, Technology, and Emerging Communication

Richardson TX

Degree: Bachelor of Arts

August 2017-May 2019

- Major: Emerging Media and Communication

Florida State University, College of Communication and Information

Tallahassee, FL

Degree: Associates of Arts

June 2014-December 2015

- Major: Information Technology

Major GPA: 3.8

Honors: Dean's List- Fall 2015

Pensacola State College

Pensacola, FL

Degree: Associates of Arts

August 2013-May 2014

- Major: Liberal Studies

Honors: Dean's List- Fall 2013

EXPERIENCE

State Farm Insurance Co

Richardson, TX

Claims Associate - Initial Loss Reporting

April 2016 – Current

- Maintain quality, accuracy and professionalism in a fast-paced environment.
- Work from established procedures, scripts and job aids and handle multiple computer applications while helping customers on the phone
- Working in a collaborative team environment while meeting quality standards
- Selected by leadership to supervise and train new employees to ensure a smooth transition from training to the live floor.

Florida State University Athletics

Tallahassee, FL

Information Technology Support Technician

December 2014 – December 2015

- Troubleshoot and resolve a variety of technical problems via email and in person
- Install, operate, and manage a variety of operating systems using Microsoft Development Toolkit
- Create and manage new and existing devices in Active Directory and Cisco Meraki
- Troubleshoot TCP/IP networking issues

PROJECTS

Athletics Information Technology Wiki

Tallahassee, FL

Florida State University Athletics

July 2015-December 2015

- Designed and implemented a knowledgebase with office procedures
- Technology used: HTML, CSS, Photoshop, Confluence

Athletics Information Technology iPad Application

Tallahassee, FL

Florida State University Athletics

September 2015-July October

- Developed and implemented application that pulls an image from the office server for the football locker room iPads.
- Technology used: Xcode, Swift

SKILLS/INTERESTS

Web development: HTML, CSS, Bootstrap, Wordpress, Komodo Edit

Database management: SQL, MySQL Workbench

Software applications: Microsoft Development Toolkit, Cisco Meraki, Active Directory, Xcode, Microsoft Office Suite