



GRIEVANCE API

CONNECTING DEVELOPERS & ADMINISTRATION

Why API?

- Opens doors to many innovative apps
- Helps the internal systems to communicate better
- Enables the e-governance to reach more people
- The main reason behind the success of twitter, facebook and many other companies

Current implementation

Registration of Complaint	
<p>i Instructions: Please fill your complaint details below and click the 'Submit Complaint' button at the bottom. You will be given a 'Complaint Number' upon submitting the complaint that you can use to track the complaint. (* indicates required fields)</p>	
Complaining Person's Details	
Mobile Number *	<input type="text"/> Should be in the following format: 0123456789
Name	Name <input type="text"/> Initials <input type="text"/>
Street Address	<input type="text"/>
Pin Code	<input type="text"/>
Phone Number	<input type="text"/> Should be in the following format: 12345678
Email Address	<input type="text"/>
Complaint Location	
Area	<input type="text"/> -- Choose --
Locality	<input type="text"/> -- Choose --
Street	<input type="text"/> -- Choose --
Specific Location	<input type="text"/>
Complaint Types* (You may select Complaint Types from "Frequently Filed Complaint Types" or "Master List" given Below)	
Frequently Filed Complaint Types <input type="text"/> Choose	
<input type="text"/> Health	<input type="text"/> General
<input type="text"/> Engineering	<input type="text"/> Revenue
<input type="text"/> Solid Waste Management	
Is Other :	Yes <input type="radio"/> No <input checked="" type="radio"/>
If Other Please Specify : <input type="text"/>	