łao n. Vo

http://tnvo.me thaovo@email.arizona.edu (520) 270-8151 **EDUCATION:** University of Arizona - May 2016 Tucson, AZ

> Management Information Systems | Operations Management | Molecular & Cellular Biology GPA: 3.472

Santa Rita High School Tucson, AZ

Graduated as Salutatorian in May 2012

EXPERIENCE:

03/10/15 - Present Web Developer - Arizona Area Health Education Centers Tucson, AZ

- Developed web apps, conference sign-up forms, and web pages with responsive & interactive UI/UX
- Performed data mining/analytics, and wrote SQL queries to manage, pull, and display information from databases
- Implemented and maintained website architecture, programs, securities, and scripts

07/29/15 - Present MaaXCloud Technology Advisor - Mural Consulting Tucson, AZ

- Onboard & trained customer a one-on-one basis through the phone & RD connection on how to build their website
- Registered and set up hosting, domain name, business emails, Attracta, Pinnacle Cart, security essentials, & more
- Interviewed, consulted, and identified sales opportunities by uncovering additional needs on value-added services

06/01/15 - 07/24/15**Business Intern - GEICO** Tucson, AZ

- Analyzed business procedures and proposed strategies for improvements in AD, Sales, Service, Claims, & HR
- Presented findings and recommendations weekly to managers and directors of the company
- Planned, advertised, budgeted, and executed a recruiting event for the Management Development Program

06/16/15 - 8/16/15**Business Development Intern- Course Hero**

- Served as a brand ambassador expert to increase visibility of Course Hero's Knowledge Drive initiative
- Provided critical insights to help improve and expand academic resources from the UA campus

05/13/15 - 5/29/15Technology Intern - Paramount Financial Services

- Developed a payroll program for the sales department to track total deal's funding, commissions, and bonuses
- Created a simple database for employees to store, update, search tax structures, and credit lending criteria
- Utilized Excel to brand and improve the auditing process on sales and credit data for the CEO

07/12/12 - 08/15/15 **Undergraduate Researcher - College of Agriculture & Life Sciences** Tucson, AZ

- Project: Effect of insulin signaling on mosquito's lifespan and immunity (to lower diseases transmission rate)
- Designed, ran experiments, converted tissues, & used Excel to analyze, normalize, and test the data's significance

05/29/12 - 07/19/13 **KEYS Crew & Research Intern - BIO5 Institute**

Tucson, AZ

- Managed the Drupal website, train & supervise summer interns through their internship and poster completion
- Research Project: Penetration of NRTI drugs through BTB in Sertoli cells (for better HIV drug delivery)
- Maintained culture of TM4 cell line, perform immunohistochemistry staining, transport analysis, proteins assay

ACTIVITIES:

2015-2016

President - Asian American Cultural Association

- Lead, planned, and facilitated executive board and member meeting weekly
- Served as webmaster for the club by creating and managing website

2015-2016 **Director of Finance - Hack Arizona**

Engaged in sponsorship relationship development to fundraise and managed a budget of 100k+

2013-2015 **Board of Directors - Asian Pacific American Student Affairs**

- Lead and coordinated the APA Heritage Month in April '14 with 15+ club leaders
- Coordinated the Lotus Laureate Graduation Convocation in May '15

2013-2015 Preceptor - University of Arizona

MIS 304: Using & Managing Information Systems (Fall '15) & SCI 19: ASEMS Colloquium (Fall '13)

2014-2015 **Event Coordinator – Asian American Cultural Association**

Planned and coordinated socials, fundraisers, philanthropy events, and a talent show

2014-2015 Director of Volunteer Management - Hack Arizona

- Planned logistics details for Hack Arizona in areas such as opening/closing ceremony, foods, and activities
- Recruited, trained, allocated, and managed over 120+ volunteers for the event throughout 54 hours

2013-2014 Historian - Filipino American Student Association

Responsible for photography, marketing, shirt designs, club posters, and member recruitment

SKILLS: HTML, CSS, SQL, MS SQL Server, Java, Excel, Visio, Access, Testing, Debugging, & Microsoft Office